

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 25 September 2024 9:23 AM
To: ENG HUEY NI
Cc: MT_Claim_SG; Admin A
Subject: [SEEK MANDATE] LONPAC REF: 23/24/24/VP05/029364 - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C *** LKK REF: Case Notes (CASE-24060055)
Attachments: TP GIA REPORT.pdf; SLL4040C - LOD.pdf; LKK SURVEY REPORT & PHOTOS.pdf

Your ref: **23/24/24/VP05/029364**

Our ref : CD/LPC24060055/Epa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNA1789E(LONPAC) AND SLL4040C(TP) ON 08/06/2024

We refer to the above matter.

It is a head-to rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"TRANS EUROKARS PTE LTD"** at **\$3,905.05(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 7,824.24	\$ 3,662.87 (\$3,360.43 + 9% GST)
2. Loss of USE (9days x \$100.00)	\$ 900.00	\$ 240.00 (4DAYS X \$60.00)
3. LTA/GIA SERACH FEE	\$ 2.18	\$ 2.18
4. ADMIN FEE	\$ 350.00	-
Total	\$ 9,076.42	<u>\$ 3,905.05</u>

Surveyor recommended 3days for repair +1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/09/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Thursday, 11 July 2024 8:49 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ORef: 23/24/24/VP05/029364 - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C *** LKK REF: Case Notes (CASE-24060055)

Lonpac External - Confidential

Lonpac External - Confidential

Hi Mei Kwan,

We forwarded the photos given in email below and managed to convince OI to let us settle TPD claim at best.

You may proceed to reply to TP workshop for direct settlement.

Thank you.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, July 9, 2024 12:22 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ORef: 23/24/24/VP05/029364 - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C *** LKK REF: Case Notes (CASE-24060055)

Lonpac External - Confidential

Hi Huey Ni,

Please see attached photos.

Our surveyor's comment - The rear bumper lower portion black colour is complete with set of bumper. The damage result was deformed and not painted.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, June 12, 2024 4:33 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: ORef: 23/24/24/VP05/029364 - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C

*** LKK REF: Case Notes (CASE-24060055)

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Hi Mei Kwan,

We attach OI GIA.

Please do not commit liability to TP workshop yet as our insured is disputing on damages (He cited no visible damages).

Please let me have your surveyor preliminary advice and photos soon after the survey for me to advise our insured accordingly.

Thank you.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, June 12, 2024 3:46 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: REF: TBA - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C *** LKK REF: Case Notes (CASE-24060055)

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Wednesday, June 12, 2024 12:40 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: TBA - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, June 11, 2024 6:12 PM

To: Wong Chun Wei <chunwei.wong@eurokars.com.sg>; assignments <assignments@lkkauto.com>

Cc: ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: REF: TBA - SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C

Lonpac External - General

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WITHOUT PREJUDICE

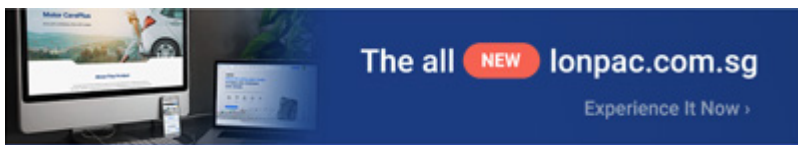
Dear Sirs,

We will be appointing FormTeam for the survey.

Aside to LKK (Rajes), FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Wong Chun Wei <chunwei.wong@eurokars.com.sg>

Sent: Tuesday, June 11, 2024 6:02 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: ESPL Claims Admin <claims.espl@eurokars.com.sg>; Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Lee Jun Xian <junxian.lee@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>

Subject: SLL4040C MZ LONPAC TP CLAIM YOUR REF:SNA1789E OUR REF:SLL4040C

Dear Officer,

Kindly arrange a surveyor to survey our cleint's vehicle at 5 UBI CLOSE

Thank you.

Best regards.

Wong Chun Wei
Insurance Claim Officer | Body & Paint



5 UBI CLOSE, Singapore 408605

Tel. +65 6331 0680 | chunwei.wong@eurokars.com.sg

EurokarsGroup.com | [Eurokars Group LinkedIn](#)

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