

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 July 2024 1:41 PM
To: TAN.LANCY@GMAIL.COM
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SFT8833J(AIG) AND SJW8422Z AT/ALONG TAMPINES AVE 10 TURNING LEFT TO TAMPINES AVE 1 ON 09/07/2024

TAN POH LIANG MRS THANAPAL TAN
DRIVER: T DHANACHANDRAN S/O THANAPAL

[By Email Only]

Dear Sir/Madam,

You Ref: SFT8833J
Our Ref: CD/AIG24070230/Apa3
ACCIDENT INVOLVING SFT8833J(AIG) AND SJW8422Z AT/ALONG TAMPINES AVE 10 TURNING LEFT TO TAMPINES AVE 1 ON 09/07/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim notification from SJW8422Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)