

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 12 July 2023 4:30 PM
To: edwin.alegre@eurokars.com.sg; SUR
Cc: : ESPL - Claims Admin; Victor Tan; Eric Paul Glorioso; Manojj Baloo; Randell Goon
Subject: RE: ERGO REF. CDMPG23001504 - OD Claim - Your Insured SNL7788K BMW X1 DOA 19.06.2023

Dear Edwin,

As instructed by our client , please proceed to repair the **insured vehicle SNL 7788K. (Excess \$1300/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Alegre (Eurokars) <edwin.alegre@eurokars.com.sg>

Sent: Wednesday, 5 July 2023 11:19 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Victor Tan <victor.tan.sl@porsche.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Manojj Baloo <manojj.baloo@porsche.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>

Subject: OD Claim - Your Insured SNL7788K BMW X1 DOA 19.06.2023

You don't often get email from edwin.alegre@eurokars.com.sg. [Learn why this is important](#)

Dear Officer,

Good morning!

Earlier we've tried submitting the claims against TP insurer(SOMPO) and the conclusion is 50/50. I've attached the trail of emails for your reference.

Now, your insured have decided to revert the claim to his own policy and do the recovery later.

And here attached are all the relevant document (**GIA, Repair Estimate, NRIC & DL & Insurance Cert**), photos & footage of the incident for your perusal.

Please help to acknowledge and review the case for your approval.

Please also arrange the survey for this coming Friday 07/07/2023 by 1430H.

Thanks!

Best regards,

Edwin Alegre

Asst. Manager | B&P Claims & Admin

Eurokars Auto | Aftersales

27A Tanjong Penjuru

DID: + 65 63310648

Email : edwin.alegre@eurokars.com.sg

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