

Rajes (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Friday, 12 July 2024 4:16 PM
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: FZ2530R.pdf

<Confidential>

Our ref:FZ2530R ; Your ref: SMK6971X CLAIMANT: ABDUL SALAAMUDIN BIN AB WAHAB- ACCIDENT INVOLVING VEHICLE NO. FZ2530R & SMK6971X ON 3RD JULY 2024 AT 22:30HRS- NOTICE FOR PRE-REPAIR INSPECTION

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG

MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msiq.com.sg



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From: Motor Survey
Sent: Friday, July 12, 2024 4:15 PM
To: Nur Hidayah <hidayah@erzatileemotor.com>
Cc: Erzat Lee <erzat@erzatileemotor.com>; Claim Motor <claim@erzatileemotor.com>
Subject: RE: Our ref:FZ2530R ; Your ref: SMK6971X CLAIMANT: ABDUL SALAAMUDIN BIN AB WAHAB- ACCIDENT INVOLVING VEHICLE NO. FZ2530R & SMK6971X ON 3RD JULY 2024 AT 22:30HRS- NOTICE FOR PRE-REPAIR INSPECTION

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to appoint/assign **LKK Auto Consultants Pte Ltd (Marcus Chua)** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

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From: Nur Hidayah <hidayah@erzatileemotor.com>

Sent: Friday, July 12, 2024 4:09 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Erzat Lee <erzat@erzatileemotor.com>; Claim Motor <claim@erzatileemotor.com>

Subject: Re: Our ref:FZ2530R ; Your ref: SMK6971X CLAIMANT: ABDUL SALAAMUDIN BIN AB WAHAB- ACCIDENT INVOLVING VEHICLE NO. FZ2530R & SMK6971X ON 3RD JULY 2024 AT 22:30HRS- NOTICE FOR PRE-REPAIR INSPECTION

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs,

We agree and shall appoint Marcus from LKK

Thank You

Best Regards,

Nur Hidayah

Administrative Executive

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 25

Kaki Bukit Road 4
#03-43/44 Singapore 417800
E: Hidayah@erzatilemotor.com

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]

On Fri, 12 Jul 2024 at 16:03, Motor Survey <motorsurvey@sg.msig-asia.com> wrote:

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 12/07/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	
5) Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. ***Fast lane settlement is not applicable for cases that liability is in dispute***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)
D: +65 6012 1316 | crystal_lee@sg.msigg.com
Please note my direct line has changed.



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 *Join our mission in protecting our planet, please consider the environment before you print.*

From: Nur Hidayah <hidayah@erzatleemotor.com>

Sent: Friday, July 12, 2024 3:41 PM

To: Motor Survey <motorsurvey@sg.msigg.com>

Cc: Erzat Lee <erzat@erzatleemotor.com>; Suria Suria <suria@erzatleemotor.com>; Claim Motor <claim@erzatleemotor.com>

Subject: Our ref:FZ2530R ; Your ref: SMK6971X CLAIMANT: ABDUL SALAAMUDIN BIN AB WAHAB- ACCIDENT INVOLVING VEHICLE NO. FZ2530R & SMK6971X ON 3RD JULY 2024 AT 22:30HRS- NOTICE FOR PRE-REPAIR INSPECTION

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Our ref:FZ2530R

Your ref: SMK6971X

Dear Sirs,

CLAIMANT: ABDUL SALAAMUDIN BIN AB WAHAB
ACCIDENT INVOLVING VEHICLE NO. FZ2530R & SMK6971X
ON 3RD JULY 2024 AT 22:30 HRS
[NOTICE FOR PRE-REPAIR INSPECTION](#)

We act for **ABDUL SALAAMUDIN BIN AB WAHAB** (“our client”), owner of motorcycle no. **FZ2530R**, in his claim for property damage and consequential loss and expense as a result of the above captioned road traffic accident involving your insured driver of vehicle no **SMK6971X**

As a result of the accident, our client's motorcycle was damaged and he suffered other consequential losses.

Please let us know **within 2 working days** upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's motorcycle. In the event that you do not respond within the stipulated timeline, our client will proceed to repair the motorcycle without further reference to you.

If you wish to conduct a survey, please liaise with **Mr Kian at 98668755 or Ms Hidayah 89521184**, failing which, we will proceed accordingly.

Please note the said motorcycle can be inspected at:

Name of workshop: **Erzat Lee Motor Trading Pte Ltd**

Address: Synergy @ Kaki Bukit 25, #03-37 Kaki Bukit Rd 4, Singapore 417800

Contact details: Mr Kian 98668 755 or Ms Hidayah 89521184

Best Regards,
Nur Hidayah
Administrative Executive

Erzat Lee Motor Trading Pte Ltd
Synergy@KB 25
Kaki Bukit Road 4
#03-43/44 Singapore 417800
E: Hidayah@erzatleemotor.com

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