

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 15 July 2024 9:49 AM  
**To:** Teo, Grace; Chua, Gek Tiang Ruth; SUR  
**Subject:** RE: LKK/nr \ CMTD2402291/RUC - SLL1584U DOA 11.07.24 | SHB1158S - Sompo Insurance  
**Attachments:** SHB 1158S lkk photos\_compressed.pdf; SHB 1158S Ita.pdf; SHB 1158S mark est.pdf; SHB 1158S preli revised.pdf

Dear Grace,

Enclosed preliminary revised of vehicle SHB 1158S  
Date of survey: 12/7/2024  
Number of days (estimated) : 4 days

Best Regards,  
**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <rajes@lkkauto.com>  
**Sent:** Friday, July 12, 2024 1:56 PM  
**To:** Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK/nr \ CMTD2402291/RUC - SLL1584U DOA 11.07.24 | SHB1158S - Sompo Insurance

Dear Grace,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/  
[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)

Best Regards,  
**Rajes** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Friday, July 12, 2024 12:58 PM

**To:** Shanti B Thaiyal Nayagi (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Thaiyal.Nayagi@stridespremier.com.sg](mailto:Thaiyal.Nayagi@stridespremier.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Yeo Poh Suan (StridesASvcs/ARO/Woodlands WS) <[PohSuan.Yeo@stridespremier.com.sg](mailto:PohSuan.Yeo@stridespremier.com.sg)>; Tay Boon Chew (StridesASvcs/ARO/Woodlands WS/Woodlands WS) <[BoonChew.Tay@stridespremier.com.sg](mailto:BoonChew.Tay@stridespremier.com.sg)>; Grace Ng Siu Ching (StridesASvcs/ARO/CSW/CSW) <[SiuChing.Ng@stridespremier.com.sg](mailto:SiuChing.Ng@stridespremier.com.sg)>; Goh Kok Khoon (StridesASvcs/ARO/Woodlands WS/Woodlands WS) <[KokKhoon.Goh@stridespremier.com.sg](mailto:KokKhoon.Goh@stridespremier.com.sg)>; Ashlene Lee Bee Gan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[BeeGan.Lee@stridespremier.com.sg](mailto:BeeGan.Lee@stridespremier.com.sg)>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>; Chan Mun San (StridesASvcs/ARO/Woodlands WS/Woodlands WS) <[munsan@stridespremier.com.sg](mailto:munsan@stridespremier.com.sg)>; Lum Wei Keong (StridesASvcs/ARO/Woodlands WS) <[weikeong@stridespremier.com.sg](mailto:weikeong@stridespremier.com.sg)>; Grace Ng Siu Ching (StridesASvcs/ARO/CSW/CSW) <[SiuChing.Ng@stridespremier.com.sg](mailto:SiuChing.Ng@stridespremier.com.sg)>; Goh Wee Dek <[weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)>; Ashlene Lee Bee Gan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[BeeGan.Lee@stridespremier.com.sg](mailto:BeeGan.Lee@stridespremier.com.sg)>  
**Subject:** LKK/nr \ CMTD2402291/RUC - SLL1584U DOA 11.07.24 | SHB1158S - Sompo Insurance

Without Prejudice

Our Reference: CMTD2402291/RUC  
Your Reference: SHB1158S

Dear Shanti,

We acknowledged receipt of your client's report.

As spoken, we agreed to appoint **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)

The survey is conducted on a without Prejudice and without any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Hi **Rajes/LKK**,

Please arrange the named surveyor to conduct the survey for **SHB1158S** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

**\*No OI SAS**

**\* Vehicle in 23 CHANGI SOUTH AVE 2**  
**Shanti 65446676**

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

\*For motor surveys, you can send your emails to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

\*For Letter of Demands/new email correspondences, please direct your emails to [claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg).



**Sompo Insurance Singapore Pte. Ltd.**  
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623  
**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Shanti B Thaiyal Nayagi (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Thaiyal.Nayagi@stridespremier.com.sg](mailto:Thaiyal.Nayagi@stridespremier.com.sg)>  
**Sent:** Friday, July 12, 2024 11:12 AM  
**To:** 'motorsurvey@sompo.com.sg'  
**Cc:** Yeo Poh Suan (StridesASvcs/ARO/Woodlands WS) <[PohSuan.Yeo@stridespremier.com.sg](mailto:PohSuan.Yeo@stridespremier.com.sg)>; Tay Boon Chew (StridesASvcs/ARO/Woodlands WS/Woodlands WS) <[BoonChew.Tay@stridespremier.com.sg](mailto:BoonChew.Tay@stridespremier.com.sg)>; Grace Ng Siu Ching (StridesASvcs/ARO/CSW/CSW) <[SiuChing.Ng@stridespremier.com.sg](mailto:SiuChing.Ng@stridespremier.com.sg)>; Goh Kok Khoon (StridesASvcs/ARO/Woodlands WS/Woodlands WS) <[KokKhoon.Goh@stridespremier.com.sg](mailto:KokKhoon.Goh@stridespremier.com.sg)>; Ashlene Lee Bee Gan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[BeeGan.Lee@stridespremier.com.sg](mailto:BeeGan.Lee@stridespremier.com.sg)>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[HuaYen.Ong@stridespremier.com.sg](mailto:HuaYen.Ong@stridespremier.com.sg)>; Chan Mun San (StridesASvcs/ARO/Woodlands WS/Woodlands WS) <[munsan@stridespremier.com.sg](mailto:munsan@stridespremier.com.sg)>; Lum Wei Keong (StridesASvcs/ARO/Woodlands WS) <[weikeong@stridespremier.com.sg](mailto:weikeong@stridespremier.com.sg)>; Grace Ng Siu Ching (StridesASvcs/ARO/CSW/CSW) <[SiuChing.Ng@stridespremier.com.sg](mailto:SiuChing.Ng@stridespremier.com.sg)>; Goh Wee Dek <[weedek.goh@premierauto.com.sg](mailto:weedek.goh@premierauto.com.sg)>; Ashlene Lee Bee Gan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[BeeGan.Lee@stridespremier.com.sg](mailto:BeeGan.Lee@stridespremier.com.sg)>  
**Subject:** RE: SHB1158S - Sompo Insurance

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Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB1158S** within 48 hours according to GIA guidelines, involving your insured **SLL1584U**.

**Vehicle in 23 CHANGI SOUTH AVE 2 – STRIDESPREMIER BUILDING**

Thank you & Regards

Shanti

Strides Automotive Services Pte Ltd

DID 65446676

[Thaiyal.Nayagi@strides.com.sg](mailto:Thaiyal.Nayagi@strides.com.sg)



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