

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 18 July 2024 10:34 AM
To: claims; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SKJ 5360 U - DOA: 09/07/2024

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SKJ 5360U (Excess \$1,400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, July 17, 2024 11:21 AM
To: claims <claims@premiumauto.com.sg>; Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SKJ 5360 U - DOA: 09/07/2024

Dear Kee Siang,

We still pending our principle approval. Once approve, will send you an email.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims <claims@premiumauto.com.sg>
Sent: Wednesday, July 17, 2024 11:17 AM
To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SKJ 5360 U - DOA: 09/07/2024

Dear LKK,

Kindly advise repair approval.

We look forward to your reply.

Best Regards,
Kee Siang
Claims Advisor

✦ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689824

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 16 July 2024 9:59 am
To: 'Hueh Yin (LKK Auto)' <huehyin@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SKJ 5360 U - DOA: 09/07/2024

Dear LKK,

Kindly advise repair approval.

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9924 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 15 July 2024 10:37 am

To: 'Hueh Yin (LKK Auto)' <huehyin@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SKJ 5360 U - DOA: 09/07/2024

Dear LKK,

Kindly advise repair approval.

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

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55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 13 July 2024 12:51 pm

To: 'Hueh Yin (LKK Auto)' <huehyin@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SKJ 5360 U - DOA: 09/07/2024

Dear LKK,

The survey had been carried out yesterday by Surveyor – Adrian already.

Kindly advise repair approval.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Thursday, 11 July 2024 5:55 pm

To: claims <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SKJ 5360 U - DOA: 09/07/2024

Dear Kee Siang,

Noted with thanks.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: claims <claims@premiumauto.com.sg>

Sent: Thursday, July 11, 2024 2:49 PM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGE CLAIM FOR SKJ 5360 U - DOA: 09/07/2024

Dear all

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 12/7/2024 @ 230PM 55 Ubi Road 1, Singapore 408699

Best Regards,

Kee Siang

Claims Advisor

 **PREMIUM AUTOMOBILES**

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