



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref:

Our ref: INCOME - TP

11/06/2025

WITHOUT PREJUDICE

Attn: Motor Claim Dept

INDIA INTERNATIONAL INSURANCE PTE LTD

NO. 64

CECIL ST

IOB BLDG

SINGAPORE 049711

Dear Sir/Mdm,

Accident involving SMP407Y and SNN638X on 01/06/2024

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 1,103.08
Loss of use (5 Days x \$100.00)	:	S\$ 500.00
LTA Search Fee	:	S\$ 27.25
		<u>S\$ 1,630.33</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



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RE: LETTER OF AUTHORIZATION

Name of owner: Koh Choon Mung NRIC: SXX XX 4204
Address: APT Blk 296B Chia Chu Kang Avenue 2 # 11 - 30 (S) 68229
Name of Driver: As above NRIC: _____
Address: _____
Accident on 01/06/2024 Involving SMN 632X AND SMP 407Y
At/along CTE towards Balester Road

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle Toyota Corolla
at my/our request I/We the above owner of Motor Vehicle No: SMP 407Y do authorize
them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party
or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of
use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said
accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further
authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our
behalf concerning the said claim and such, all future correspondence should be addressed to the
said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a
valid discharge voucher or any other documents in connection with this on my/our behalf and for
me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject
to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises
therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of
repairs to my motor vehicle.

Owner Signature: _____

Name: _____

Date: _____

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Witness Signature: _____

Name: _____

Date: _____

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0007223
Claimant Ref: SMP407Y

We/I, CITY AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,100.00 ^(GLOBAL SUM) ~~(repair cost)~~ ~~S\$ 1,100.00 (loss of use/rental), S\$ (search fee)~~, vehicle no. SMP407Y that was damaged pursuant to the accident which occurred on 01/06/2024 (date) at CTE TOWARDS BALESTER ROAD (location) involving vehicle no. SNN638X (insured vehicle). This is pursuant to the inspection conducted on 11/06/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KOH CHOON MONG ("the third party claimant") of vehicle no. SMP407Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMP407Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,100.00 to CITY AUTO PTE LTD

Dated this 03 day of July 2025

CLAIMANT:
CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575643
Tel: 6455-1235 Fax: 6455-1944
(Claims Section)
Signature: _____
Name: _____
NRIC: _____
Address: _____
Nationality: _____
Occupation: _____

WITNESS:


Signature: _____
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#02-25 Paya Ubi Ind. Park S(408933)
Nationality: _____
Occupation: _____



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TAX INVOICE

INDIA INTERNATIONAL INSURANCE PTE LTD

NO. 64

CECIL ST

IOB BLDG

SINGAPORE 049711

Attention: cash

Contact : 6347 6100

Fax No. : 6225 7743

Tax Invoice : I202503-001067

Date : 26/03/2025

Vehicle No. : SMP407Y

Make / Model : TOYOTA COROLLA ALTIS 1.6
ELEGANCE (AUTO)

Mileage (km) : 0

Chassis No. : MR053REH604599197

Accident Date : 01/06/2024

Claim No. :

Reference : JO202406-0312

Policy No. : 511221046004

S/No.	Particular	Quantity	Unit Price	Amount
			<u>S\$</u>	<u>S\$</u>
	SPECIAL NET :			
1	Merimen OD/TP Case (Insurer)	1.0	12.00	12.00
	SPECIAL NET Total S\$:			12.00
	LABOUR :			
	-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts		400.00	400.00
	- Spray painting on affected & replace parts		600.00	600.00
	LABOUR Total S\$:			1,000.00

Total S\$: 1,012.00

GST @ 9% S\$: 91.08

Grand Total S\$: 1,103.08

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Jun 2024 / 14:01:56

Receipt Date/Time : 07 Jun 2024 / 14:01:49

V202406-000089

(SMP407Y)

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240607-002388

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNN638X As at 01 Jun 2024/11:38:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SNN638X			
	Enquiry Fee	25.00	2.25	27.25
	20240607140014362830			
	Sub-Total	25.00	2.25	27.25
	Total Before Rounding	25.00	2.25	27.25
	Rounding Difference			0.00
	Total Amount Payable			27.25
Paid By				
	421808XXXXXX7176	eNETS Credit Card		27.25
	Total			27.25
	Cash Change			0.00
	Tendered Amount			27.25
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Jun 2024 08:57	CIm Veh Model Changed	(202931) TOYOTA COROLLA ALTIS 1.6 Elegance (A).	[R] Jason Quak Leng Hui
2	08 Jun 2024 08:57	CIm Created	Reg No: SMP407Y. Acct Date: 2024/06/01. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: City Auto Pte Ltd (HQ)	[R] Jason Quak Leng Hui
3	08 Jun 2024 09:20	CIm Submitted	7195.22.	[R] Jason Quak Leng Hui
4	10 Jun 2024 08:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Jacelyn Loh
5	10 Jun 2024 08:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/06/20	[I] Jacelyn Loh
6	10 Jun 2024 08:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Jacelyn Loh
7	10 Jun 2024 09:19	Assignment 1st Accessed		[A] HOW MEI KWAN
8	10 Jun 2024 15:29	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	10 Jun 2024 15:29	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
10	11 Jun 2024 11:32	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 50% BOTH PARTIES CHANGED LANE.	[A] CHEW HSIAO TONG
11	18 Jun 2024 12:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/06/20	[I] Zuhaidah Bte Samsuri
12	18 Jun 2024 12:01	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	18 Jun 2024 15:40	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/06/20	[A] HOW MEI KWAN
14	26 Jun 2024 09:28	Adj Mandate Request	Cur.Reg:0.00:3rd party disagreed 50/50 as 3rd party already driving straight and hit by OI who was changing lane. Pls advise if we shall maintain 50/50(bS19) or revise 100(BS15). Thanks.	[A] CHEW HSIAO TONG
15	28 Jun 2024 11:38	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/06/20. Mandate Remarks: Try resolve at 80% global	[I] Zuhaidah Bte Samsuri
16	28 Jun 2024 11:38	Adj Mandate Set	Approved:0.00:Try resolve at 80% global	[I] Zuhaidah Bte Samsuri
17	12 Jun 2025 10:53	Adj Rpt Initiated		[A] CHEW HSIAO TONG
18	12 Jun 2025 11:16	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] CHEW HSIAO TONG
19	12 Jun 2025 11:50	Adj Mandate Request	Cur.Reg:1150.00:Liability: 80% GLOBAL SUM *Quantum: \$1,150.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
20	18 Jun 2025 09:13	Adj Mandate Set	Approved:1150.00.	[I] Zuhaidah Bte Samsuri
21	09 Jul 2025 08:07	CIm Dtl Modified	Insured Name: - -> LUMENS PTE LTD. Insured ID: - -> 201426961K.	[A] CHEW HSIAO TONG
22	09 Jul 2025 08:07	CIm Dtl Modified	Driver Name: -> AW YONG HENG ROCSON.	[A] CHEW HSIAO TONG

Date FromDate ToAudit TypeNoneGo

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3179296	08 Jun 2024 08:57:39	OD/TP Case (Repairer)	Motor	City Auto Pte Ltd (HQ)	City Auto Pte Ltd (HQ)	SMP407Y		xx.xx
3179298	08 Jun 2024 09:19:29	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMP407Y	Jason Quak Leng Hui	xx.xx
3179500	10 Jun 2024 08:08:22	TP Case (Insurer)	Motor	City Auto Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMP407Y		xx.xx
3184293	18 Jun 2024 15:40:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMP407Y	SNN638X	12.00