

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHC 7899 S**  
Your Ref : **PD 1631 L**

India International Insurance Pte Ltd  
64 Cecil Street  
#04/ #05 IOB Building  
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 04.07.2024 @ 0630 hrs along Yishun Ave 11 involving vehicles SHC 7899 S and PD 1631 L

We refer to the above-mentioned accident.

We are claiming as per below:-

|  |                     |
|--|---------------------|
| 1. Repair Cost-Lump Sum (With GST)                           | \$ 15,587.00        |
| 2. Loss of Income for 26 Days x \$80/ per day                | \$ 2,080.00         |
| 3. Loss of Rental for 26 Days x \$115.95/ per day (With GST) | \$ 3,014.70         |
| 4. LTA/GIA Search fee  | \$ 27.25            |
| 5. Towing Fee  | \$ 80.00            |
| <b>TOTAL</b>   | <b>\$ 20,788.95</b> |

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com) and [claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 9% is charged where applicable*

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 04.07.2024 @ 0630 hrs along Yishun Ave 11 involving vehicles SHC 7899 S and PD 1631 L

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHC 7899 S** at my request, I/We, **CITYCAB PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199502839G** the owner of motor vehicle no **SHC 7899 S**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 30 day of 12 (month) 2024 (year)

**CITYCAB PTE LTD**  
**CO. REG. NO. 199502839G**

  
Signed by "the claimant"

Name: **CITYCAB PTE LTD**

UEN No: 199502839G

  
Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh

The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document."

## EXPRESS SETTLEMENT

### **DISCHARGE VOUCHER** **III- Direct Settlement (PODS)**

my execution of this Discharge Voucher is only  
my claim for property damage and not prejudicial  
to any other claims arising from the same accident

India Ref: MCV2024D0007810  
Claimant Ref: SHC7899S

We/I, BIFROST AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 17,500.00 (Global Sum) (repair cost), S\$            (loss of use/rental), S\$            (search fee), vehicle no. SHC7899S that was damaged pursuant to the accident which occurred on 04/07/2024 (date) at YISHUN AVE 11 (location) involving vehicle no. PD1631L (insured vehicle). This is pursuant to the inspection conducted on 11/07/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHC7899S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC7899S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 17,500.00 to BIFROST AUTO PTE LTD

Dated this 26 day of 12 20 24.

**CLAIMANT:**

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop):  
  
BIFROST AUTO PTE LTD  
201929175W  
6001 Beach Road #22-01  
Golden Mile Tower Singapore 199589

**WITNESS:**

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**India International Insurance Pte Ltd**  
**64 Cecil Street**  
**#04/ #05 IOB Building**  
**Singapore 049711**

**Inv. No. :** BA.LT.2501002  
**Inv. Date :** 02-01-2025  
**Ref :** 04.07.2024  
**Terms :** 30 Days  
**Veh. No. :** SHC 7899 S  
**Make & Model :** Toyota / Prius  
2019 / CCPL

| # | Description                                   | Qty | Rate        | Total       | Tax        |
|---|---|-----|-------------|-------------|------------|
| 1 | LUMP SUM REPAIR AS<br>RECOMMENDED BY SURVEYOR | 1.0 | \$14,300.00 | \$14,300.00 | \$1,287.00 |

**Subtotal for invoice :** S\$14,300.00  
**GST (9.0%) :** S\$1,287.00  
**Total :** S\$15,587.00

*I agree to the price as listed above and  
affirm that the goods are received in good  
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CC24070149



Date: 05 August 2024

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      04/07/2024    @   06:30 hrs  
ALONG                                YISHUN AVE 11  
INVOLVING                         PD1631L, KERB

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7899S** (the "Taxi"). The Taxi was hired to **YEO TONG HO IC NO SXXXX817G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team  
Asset Management

This is a computer generated letter. No signature is required.



> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jul 2024 / 14:08:23  
Receipt Date/Time : 10 Jul 2024 / 14:08:23

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240710-002116

Previous Receipt No. :

| S/N                                   | Item Description/<br>Business Transaction Reference<br>No.         | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(S\$) |
|---------------------------------------|--|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - PD1631L |  |                               |                        |                              |
| As at 04 Jul 2024/06:30:00            |  |                               |                        |                              |
| Insurance Co: INDIA INT'L INS PTE LTD |  |                               |                        |                              |
| 1                                     | Insurance Enquiry - PD1631L<br>Enquiry Fee<br>20240710140726911038 | 25.00                         | 2.25                   | 27.25                        |
| Sub-Total                             |  | 25.00                         | 2.25                   | 27.25                        |
| Total Before Rounding                 |  | 25.00                         | 2.25                   | 27.25                        |
| Rounding Difference                   |  |                               |                        | 0.00                         |
| Total Amount Payable                  |  |                               |                        | 27.25                        |
| Paid By                               |  |                               |                        |                              |
| 542550XXXXXX9955                      |  | eNETS Credit Card             |                        | 27.25                        |
| Total                                 |  |                               |                        | 27.25                        |
| Cash Change                           |  |                               |                        | 0.00                         |
| Tendered Amount                       |  |                               |                        | 27.25                        |
| Excess Refundable Amount              |  |                               |                        | 0.00                         |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Car Reviced : \_\_\_\_\_  
Arrival : \_\_\_\_\_  
Complate : \_\_\_\_\_

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: [Jim.koh@hotmail.com](mailto:Jim.koh@hotmail.com) Website: <http://www.gaoexpresstowing.sg>

## CASH SALE/WORK ORDER

No. **2445615**

Date: 05/07/2024

寶號  
Messrs: Birfast Auto P L

車號  
Vehicle No: 3HC 7899.8 車型  
Model No: PRUS

時間(日/夜)  
Time (day/night): \_\_\_\_\_ Contact No: \_\_\_\_\_

由  
Location: 5H Airport Rd

到  
To: Joyang Comfort

Cash \$: 80.00/xx 其他  
Others: \_\_\_\_\_

經手人  
Authorised By: \_\_\_\_\_ Tow Truck  
Driver Name: JA

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint



Faxed!



**SINGAPORE  
POLICE FORCE**

Please tow to CDGE Loyang ARC.  
Thank you

Traffic Police  
10 Ubi Avenue 3  
Singapore 408865  
Tel +65 6547 0000  
[www.police.gov.sg](http://www.police.gov.sg)

Our Ref : L/20240704/0021  
Date : 5/7/2024

**NAME:** CITYCAB PTE. LTD.  
**Email:** Norhanisas@cdgtaxi.com.sg

Dear Sir / Madam,

TAXI BUSINESS

05 JUL 2024

FLEET SAFETY

Han's

Gao Towing  
9009 0092

**CASE OF TRAFFIC INVESTIGATION ON 04/07/2024 AT ABOUT 5.39 AM.**

(Prius Hybrid)

**NOTICE FOR VEHICLE SHC7899S COLLECTION**

Please collect the above vehicle which is registered under your name at **Traffic Police Vehicle Pound located at 517 Airport Road, Singapore 539942** within 30 working days from the date of this notice. The Duty Officer at **Traffic Police Vehicle Pound** can be contacted at **9457 4957**. The collection hours are:

| Day of week       | Operational hours                          |
|-------------------|--|
| Monday            | 10.00 am to 12.30 pm<br>2.00 pm to 5.00 pm |
| Tuesday to Friday | 9.00 am to 12.30pm<br>2.00 pm to 5.00 pm   |

2 You have to make your own arrangements to remove your vehicle at your own cost. If you are authorising someone else to collect the vehicle on your behalf, please ensure that he / she produces his / her NRIC / Passport for verification. Please fill up the letter of authorization at Annex 'A'.

3 Take note that the vehicle must be collected within 30 working days from the date of this notice or storage fee will be levied as follows:

| Type of vehicle    | Storage fee per day |
|--------------------|---------------------|
| Motorcycle/Scooter | \$20/-              |
| Motorcar           | \$40/-              |
| Others             | \$80/-              |

4 Traffic Police will proceed to dispose the vehicle if it remains unclaimed after 30 working days from the date of this notice. Should you require further clarification, please contact the undersigned at telephone number **9615 9317** or via email at **Johnson\_Lee@spf.gov.sg**.

Yours faithfully,

**JOHNSON LEE, ASP  
INVESTIGATION OFFICER  
TRAFFIC POLICE**

Claim Audit

| AUDIT TRAIL |                   |                       |  |                           |
|-------------|-------------------|-----------------------|--|---------------------------|
| No.         | On                | Audit                 | Remarks  | By                        |
| 1           | 10 Jul 2024 15:37 | Clm Dtl Modified      | Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199502839G.   | [A] HOW MEI KWAN          |
| 2           | 10 Jul 2024 15:37 | Clm Veh Model Changed | (206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).   | [A] HOW MEI KWAN          |
| 3           | 10 Jul 2024 15:37 | Clm Created           | Reg No: SHC7899S. Acct Date: 2024/07/04. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: BIFROST AUTO PTE LTD - LOYANG (HQ) | [A] HOW MEI KWAN          |
| 4           | 10 Jul 2024 15:37 | Adj Co Assigned       | LKK Auto Consultants Pte Ltd (HQ):   | [A] HOW MEI KWAN          |
| 5           | 10 Jul 2024 15:37 | Adj Next Rpt Changed  | Next Rpt:Final Rpt.Due Date:2024/07/19   | [A] HOW MEI KWAN          |
| 6           | 10 Jul 2024 15:37 | Adj Mandate Set       | Approved:0.00.Reinsp:Adj decides.  | [A] HOW MEI KWAN          |
| 7           | 10 Jul 2024 15:37 | Label Added           | (30653):Direct Settlement.   | [A] HOW MEI KWAN          |
| 8           | 10 Jul 2024 15:37 | Adj Adjuster Assigned | [None] -> BRYAN TANI   | [A] HOW MEI KWAN          |
| 9           | 23 Jul 2024 17:04 | Adj Mandate Request   | Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OID hit onto rear TP.  | [A] Daphne Lee Mooi Ngiuk |
| 10          | 24 Jul 2024 00:32 | Adj Next Rpt Changed  | Next Rpt:Final Rpt.Due Date:2024/07/19   | [I] Zuhaidah Bte Samsuri  |
| 11          | 24 Jul 2024 00:32 | Adj Mandate Set       | Approved:0.00.   | [I] Zuhaidah Bte Samsuri  |
| 12          | 04 Dec 2024 13:38 | Adj Rpt Initiated     |  | [A] JOANNE LEE KHANG MIN  |
| 13          | 04 Dec 2024 13:38 | Clm Dtl Modified      | Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.  | [A] JOANNE LEE KHANG MIN  |
| 14          | 04 Dec 2024 13:38 | Clm Dtl Modified      | JPJ Reg. Date: -> 2019/05/15.  | [A] JOANNE LEE KHANG MIN  |
| 15          | 04 Dec 2024 13:38 | Clm Details Notified  |  | [A] JOANNE LEE KHANG MIN  |
| 16          | 06 Dec 2024 15:34 | Clm Dtl Modified      | Insured Name: - -> I'ANG BUS TRANSPORT SERVICES. Insured ID: - -> 5XXXX924K.   | [A] Daphne Lee Mooi Ngiuk |
| 17          | 18 Dec 2024 15:14 | Adj Mandate Request   | Cur.Req:18657.30:PODS Liability: 100% *Quantum: \$18,657.30. Please refer to adjuster report for details. *For your approval please.                       | [A] Daphne Lee Mooi Ngiuk |
| 18          | 24 Dec 2024 09:26 | Adj Next Rpt Changed  | Cur Rpt:Final Rpt. Cur Due Date:2024/07/19. Mandate Remarks: Please offer as follows: - 17D LOR : \$1971.15 17D LOI: \$680                                 | [I] Zuhaidah Bte Samsuri  |
| 19          | 24 Dec 2024 09:26 | Adj Mandate Set       | Approved:18345.40:Please offer as follows:- 17D LOR : \$1971.15 17D LOI: \$680   | [I] Zuhaidah Bte Samsuri  |

Date From

Date To

Audit Type

None

Go

| ACTIVITY  |  |
|-----------|--|
| No record |  |

| Merimen Billing for this case - Transaction History |                      |                       |          |                              |  |          |         |        |
|---|----------------------|-----------------------|----------|------------------------------|--|----------|---------|--------|
| Bill Ref No   | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                           | Ref 1    | Ref 2   | Amount |
| 3199065   | 11 Jul 2024 09:09:09 | TP Case (Insurer)     | Motor    | LKK Auto Consultants Pte Ltd | India International Insurance Pte Ltd (HQ) | SHC7899S | PD1631L | 12.00  |
| 3285508   | 04 Dec 2024 13:38:18 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ)          | SHC7899S | PD1631L | 12.00  |