

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : SHB 6270 S
Your Ref : CB 7426 M

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 04.07.2024 @ 0900 hrs along Jurong West Ave 5 x Jurong West Street 72
involving vehicles SHB 6270 S, CB 7426 M and SHB 7670 P

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost-Lump Sum (With GST)	\$ 23,435.00
2. Loss of Income for 15 Days x \$80/ per day	\$ 1,200.00
3. Loss of Rental for 15 Days x \$119.68/ per day (With GST)	\$ 1,795.20
4. LTA/GIA Search fee	\$ 27.25
5. Towing Fee	\$ 80.00
TOTAL	\$ 26,537.45

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_lts@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 9% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 04.07.2024 @ 0900 hrs along Jurong West Ave 5 x Jurong West Street 72 involving vehicles SHB 6270 S, CB 7426 M and SHB 7670 P

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHB 6270 S** at my request, I/We, **Ng Bak Khim** ("the claimant") of **24 Bukit Batok Street 52 #19-06 (S) 659246** (address) bearing NRIC No **SXXXX046E** the owner / hirer of motor vehicle no **SHB 6270 S**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 18 day of 07 (month) 20 24 (year)

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R



Signed by "the claimant"

Name: **Ng Bak Khim**

NRIC No: **SXXXX046E**



Signed by **Bifrost Auto Pte Ltd**

Name: Yee Leong Ho



SHB 8270 S
3055972B
04.07.2024

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00010632304 Claim No : SNM24D203847/CB7426M/C02/LEEPG

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$25,748.09**
SINGAPORE DOLLARS TWENTY FIVE THOUSAND SEVEN HUNDRED FORTY EIGHT
AND CENTS NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHB6270S
Insured Vehicle No. : CB7426M

Date of Loss : 04/07/2024
Place of Accident : JURONG WEST AVE 5 BEFORE JURONG WEST ST 72

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JOSEPH COACH PTE LTD
Driver Name : LIM CHEE KEONG

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

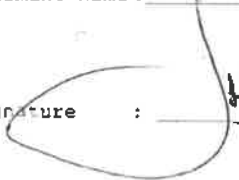
I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess /	S\$	23,435.00
(3) Loss of Use/Rental	S\$	1,555.84
(4) Loss of Earning	S\$	650.00
(5) GIA/Police Reports/ Investigation Results/Search Fees	S\$	27.25
(6) Medical Reports/Expenses	S\$	
(7) Survey Fees/P.P. Fees/Towing	S\$	80.00
(8) Cost including Disbursement	S\$	
TOTAL	S\$	25,748.09

COMFORT TRANSPORTATION PTE LTD

Claimant Name : **CO REG NO. 199303821R**

NRIC No : _____

Signature :  _____

Date : _____

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : BA.LT.2507011
Inv. Date : 30-07-2025
Ref : 2024-07-04
Terms : 30 Days
Veh. No. : SHB 6270 S
Make & Model : Toyota Prius
2019 / CTPL

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$21,500.00	\$21,500.00	\$1,935.00

Subtotal for invoice : S\$21,500.00
GST (9.0%) : S\$1,935.00
Total : S\$23,435.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

Our Ref: CT24070066

Date: 05 August 2024



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 04/07/2024 @ 09:00 hrs
ALONG JURONG W AVE 5 and JURONG W ST 72
INVOLVING CB7426M, SHB7670P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6270S** (the "Taxi"). The Taxi was hired to **NG BAK KHIM IC NO SXXXX046E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$119.68 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
Asset Management

This is a computer generated letter. No signature is required.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jul 2024 / 13:23:39
Receipt Date/Time : 10 Jul 2024 / 13:23:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240710-001842
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - CB7426M				
As at 04 Jul 2024/09:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - CB7426M Enquiry Fee 20240710132227878509	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
542550XXXXXX9955		eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



高 GAO
Express Towing Services



bizSAFE₃

You Call, We Tow - Fast . Secured . Reliable

Car Revised : _____
Arrival : _____
Complete : _____

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpress towing.sg>

CASH SALE/WORK ORDER

No. **2445613**

Date: 09/04/2024

寶號

Messrs: Bizpro Auto P L

車號

Vehicle No: QHB 6270 S

車型

Model No: PRIVUS

時間(日/夜)

Time (day/night): _____

Contact No: _____

由

Location: 517 Airport Rd

到

To: Japang Comfort

Cash \$: 80.00 / X

其他

Others: _____

經手人

Authorised By: _____

Tow Truck

Driver Name: [Signature]

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Faxrell.



**SINGAPORE
POLICE FORCE**

Please tow to CDGE Loyang ARC.
Thank you

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 6201
www.police.gov.sg

Our Ref : J/20240704/0054
Date : 06 July 2024

TAXI BUSINESS

08 JUL 2024

Gao Towing

FLEET SAFETY

9009 0092

Havis

LIM KIM SENG

Dear Sir/Mdm,

**CASE OF MAJOR RTA INVOLVING 2 TAXIS AND 1 BUS ALONG JURONG WEST AVE 5 TOWARDS
JALAN BAHAR SIGNALISED JUNCTION OF JURONG WEST ST 72 LAMP POST 34 ON 04 JULY 2024.**

(Prius Hybrid)
NOTICE FOR SHB6270S COLLECTION.

Please collect the above vehicle which is registered under your name at **Traffic Police Vehicle Pound** located at **517 Airport Road, Singapore 539942** within 30 working days from the date of this notice. The Duty Officer at **Traffic Police Vehicle Pound** can be contacted at **6280 7841**. The collection hours are:

Day of week	Operational hours
Monday	10.00 am to 12.30 pm 2.00 pm to 5.00 pm
Tuesday to Friday	9.00 am to 12.30pm 2.00 pm to 5.00 pm

2 You must make your own arrangements to remove your vehicle at your own cost. If you are authorising someone else to collect the vehicle on your behalf, please ensure that he / she produces his / her NRIC / Passport for verification. Please fill up the letter of authorization at Annex 'A'.

3 Take note that the vehicle must be collected within 30 working days from the date of this notice or storage fee will be levied as follows:

Type of vehicle	Storage fee per day
Motorcycle/Scooter	\$20/-
Motorcar	\$40/-
Others	\$80/-

4 Traffic Police will proceed to dispose the vehicle if it remains unclaimed after 30 working days from the date of this notice.

Yours faithfully,

**SSGT MUHAMMAD SYAHIR
INVESTIGATION OFFICER
TRAFFIC POLICE**



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 6201
www.police.gov.sg

Reference: J/20240704/0054

ANNEX A: LETTER OF AUTHORISATION FOR VEHICLE COLLECTION

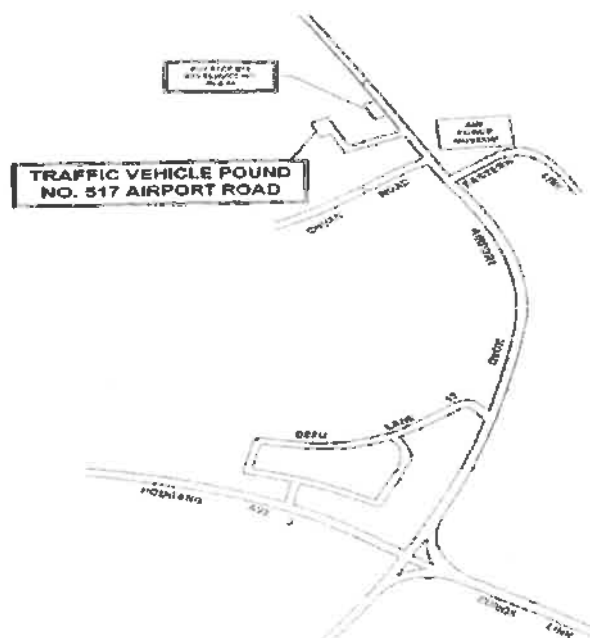
We Comfort Transportation Pte Ltd, of NRIC / FIN / Passport Number:

_____ hereby authorise _____ of NRIC / FIN /
Passport Number: _____ to collect my vehicle SHB6270S on
my behalf from Traffic Police.


(Signature)

COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE 575717
TEL: 6565 1188 FAX: 6452 7742
CO. REG. NO. 199303821R

LOCATION MAP FOR TRAFFIC VEHICLE POUND



**NOTE: NRIC, FIN CARD OR PASSPORT NUMBER MUST BE PRODUCED FOR VERIFICATION TOGETHER
WITH THE NOTICE FOR VEHICLE COLLECTION.**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 July 2024 11:33 AM
To: 'josephcoachsg@gmail.com'
Subject: ACCIDENT INVOLVING CB7426M(CHINA TAIPING) / SHB6270S / OTHERS AT/ALONG JURONG WEST AVE 5 ON 04/07/2024

JOSEPH COACH PTE LTD
DRIVER: LIM CHEE KEONG

[By Email Only]

Dear Sir/Madam,

You Ref: CB7426M
Our Ref: CD/CTI24070181/Dpa3
ACCIDENT INVOLVING CB7426M(CHINA TAIPING) / SHB6270S / OTHERS AT/ALONG JURONG WEST AVE 5 ON 04/07/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB6270S against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 7 February 2025 10:57 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

Hi Hsiao Tong

Please proceed to resolve up to \$ 25,917.77. No global sum settlement.

Please obtain final repair bill.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 10 January 2025 2:49 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

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[Confidential]

Your ref: **SNM24D203847/CB7426M/C02/LEEPG**
LKK ref: CD/CTI24070181/Dpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING CB7426M(CHINA TAIPING) / SHB6270S(TP) / OTHERS ON 04/07/2024

We refer to the above matter.

CB7426M (OI) -> SHB6270S(TP) ->SHB7670P

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "BIFROST AUTO PTE LTD" at **\$25,917.77(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 69,742.28	\$ 23,435.00 (\$21,500.00+9%GST)
2. Loss of Rental (15DAYS X \$119.68)	\$ 1,795.20	\$ 1,675.52 (14days X \$119.68)
3. Loss of Income (15DAYS X \$80.00)	\$ 1,200.00	\$ 700.00 (14days x \$50.00)
4. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 72,844.73	\$ 25,917.77

Surveyor recommended 12days for repair + 1PRS + 1Sunday = 14days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 16/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 10 January 2025 9:50 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

Hi Hsiao Tong

Please proceed.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 6 January 2025 9:44 am

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP
DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

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[Confidential]

Dear Cecilia,

According to third party repairer, SD card is still with traffic police.

For PD claim, please advise if we may proceed to submit mandate request as per BOLA 28. Thanks.

Re: China Ref: CB 7426 M / SHB 6270 S / DOA: 04.07.2024 / LOD



Claims Dept <claims_ltr@bifi

To: Hsiao Tong (LKKAuto)

Cc:  Admin A: claims_ltr@bifrostauto.com;

Joseph Koh; claims_ltm@bifrostauto.com; +1 other



19/12/2024

Without Prejudice

Dear Hsiao Tong,

Our SD card is still with the traffic police.

Will forward to you once we receive it.

Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

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Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 21 November 2024 12:48 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM24D203847/CB7426M/C02/LEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

Hi Hsiao Tong

Please advise if you are able to obtain third party video footage and PIR.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 5 November 2024 9:13 am
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

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[Confidential]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 10 July 2024 9:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

Hi Sir/Madam

Attached all SAS for damage consistency check.

 [SNM24D203847 C2 TPK](#)

Please obtain video footage from claimant.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI

Sent: Wednesday, July 10, 2024 5:23 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

WITHOUT PREJUDICE
via EMAIL ONLY

Dear [Cecilia](#),

Please refer to the above subject.

Kindly **asssit LKK Auto on D.S. SHB6270S** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, July 10, 2024 3:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving CB7426M (OI : CTI - TBA) and SHB6270S (TP : LKK REF - CD/CTI24070181/Dpa3) on 04/07/2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP police report
- Towing Sheet
- Towing Memo
- LTA Search

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)