

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 10 January 2025 2:49 PM
To: claimsdept@sg.cntaiping.com
Cc: Cecilia Lee Peng Geok; Admin A
Subject: [SEEK MANDATE] OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024
Attachments: LETTER TO OI.pdf; LKK SURVEY REPORT & PHOTOS_SHB 6270S.pdf; SHB 6270 S LOD.pdf

Your ref: **SNM24D203847/CB7426M/C02/LEEPG**
LKK ref: CD/CTI24070181/Dpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING CB7426M(CHINA TAIPING) / SHB6270S(TP) / OTHERS ON 04/07/2024

We refer to the above matter.

CB7426M (OI) -> SHB6270S(TP) ->SHB7670P

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**BIFROST AUTO PTE LTD**" at **\$25,917.77(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 69,742.28	\$ 23,435.00 (\$21,500.00+9%GST)
2. Loss of Rental (15DAYS X \$119.68)	\$ 1,795.20	\$ 1,675.52 (14days X \$119.68)
3. Loss of Income (15DAYS X \$80.00)	\$ 1,200.00	\$ 700.00 (14days x \$50.00)
4. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 72,844.73	\$ 25,917.77

Surveyor recommended 12days for repair + 1PRS + 1Sunday = 14days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 16/12/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 10 January 2025 9:50 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

Hi Hsiao Tong

Please proceed.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 6 January 2025 9:44 am

To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

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[Confidential]

Dear Cecilia,

According to third party repairer, SD card is still with traffic police.

For PD claim, please advise if we may proceed to submit mandate request as per BOLA 28. Thanks.

Re: China Ref: CB 7426 M / SHB 6270 S / DOA: 04.07.2024 / LOD

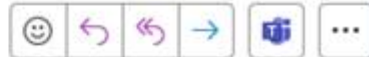


Claims Dept <claims_lts@bifi

To Hsiao Tong (LKKAuto)

Cc  Admin A; claims_ltr@bifrostauto.com;

Joseph Koh; claims_ltm@bifrostauto.com; +1 other



19/12/2024

Without Prejudice

Dear Hsiao Tong,

Our SD card is still with the traffic police.

Will forward to you once we receive it.

Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

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Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 21 November 2024 12:48 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

Hi Hsiao Tong

Please advise if you are able to obtain third party video footage and PIR.

Thanks & Best Regards,
Cecilia Lee
Claims Department

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 5 November 2024 9:13 am
To: Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

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[Confidential]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 10 July 2024 9:10 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP DIRECT SETTLEMENT, D.O.A 04/07/2024

[Confidential]

Hi Sir/Madam

Attached all SAS for damage consistency check.

 [SNM24D203847 C2 TPK](#)

Please obtain video footage from claimant.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI

Sent: Wednesday, July 10, 2024 5:23 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM24D203847/CB7426M/C02/LEEPG & YOUR REF. CD/CTI24070181/Dpa3, SHB6270S, TPP
DIRECT SETTLEMENT, D.O.A 04/07/2024

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Cecilia](#),

Please refer to the above subject.

Kindly **asssit LKK Auto on D.S. SHB6270S** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, July 10, 2024 3:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving CB7426M (OI : CTI - TBA) and SHB6270S (TP : LKK REF - CD/CTI24070181/Dpa3) on 04/07/2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP police report
- Towing Sheet
- Towing Memo
- LTA Search

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)