

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 4 September 2024 9:16 AM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Jenny Lew; Admin A  
**Subject:** [SEEK MANDATE] - OUR REF: SNM24D203901/SLZ4581J/C02/LEWLC & YOUR REF. CD/CTI24070180/Epa, SG5874A, TPP DIRECT SETTLEMENT, D.O.A. 06.07.2024  
**Attachments:** LETTER TO OI.pdf; LKK SURVEY REPORT & PHOTOS.pdf; SG5874A LOD.pdf

Your ref: **SNM24D203901/SLZ4581J/C02/LEWLC**  
LKK ref : CD/CTI24070180/Epa3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SLZ4581J(CHINA TAIPING) AND SG5874A(TP) ON 06/07/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he collided onto third party bus from behind.

We seek your approval to offer repairer **"STRIDES PREMIER AUTOMOTIVE SERVICES PTE LTD"** at **\$16,408.18 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 29,232.98	\$ 14,606.00 (\$13,400.00 + 9%GST)
2. Loss of Use (6days x \$350.00)	\$ 2,100.00	\$ 1,800.00 (6days X \$300.00)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 31,335.16</b>	<b><u>\$ 16,408.18</u></b>

Surveyor recommended 4days for repair + 1Sunday + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/09/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Thursday, July 11, 2024 10:12 AM

**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: OUR REF: SNM24D203901/SLZ4581J/C02/LEWLC & YOUR REF. CD/CTI24070180/Epa, SG5874A, TPP  
DIRECT SETTLEMENT, D.O.A. 06.07.2024

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, July 11, 2024 9:25 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: OUR REF: SNM24D203901/SLZ4581J/C02/LEWLC & YOUR REF. CD/CTI24070180/Epa, SG5874A, TPP  
DIRECT SETTLEMENT, D.O.A. 06.07.2024

[Confidential]

Hi Mei Kwan / Hsiao Tong

Pls refer to attached insured SAS  [SNM24D203901 LKK DS](#)

Thank you.

Regards,

**Jenny Lew**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, July 10, 2024 5:12 PM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OUR REF: SNM24D203901/SLZ4581J/C02/LEWLC & YOUR REF. CD/CTI24070180/Epa, SG5874A, TPP DIRECT SETTLEMENT, D.O.A. 06.07.2024

[Internal]

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Jenny,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S SG5874A** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, July 10, 2024 3:05 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLZ4581J (OI : CTI - TBA) and SG5874A (TP : LKK REF - CD/CTI24070180/Epa) on 06.07.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)