

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 7 August 2024 3:11 PM  
**To:** CHARMAINE KONG; SUR  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: REF: 24/24/24/VC05/029502- NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SNC1246U AND XD4597M ALONG GAMBAS AVENUE ON 08.07.2024 @ 1730 HOURS  
**Attachments:** SNC1246U IA.pdf

Dear Charmaine,

Enclosed herewith preliminary advice of SNC 1246U.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, July 12, 2024 3:06 PM  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: REF: 24/24/24/VC05/029502- NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SNC1246U AND XD4597M ALONG GAMBAS AVENUE ON 08.07.2024 @ 1730 HOURS

Dear Charmaine,

Received with thanks.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Sent:** Friday, July 12, 2024 2:54 PM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: REF: 24/24/24/VC05/029502- NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SNC1246U AND XD4597M ALONG GAMBAS AVENUE ON 08.07.2024 @ 1730 HOURS

## Lonpac External - General

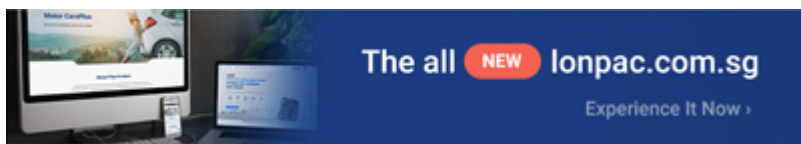
## Lonpac External - General

Dear Shiau Chan,

OI report attached.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Sent:** Friday, July 12, 2024 11:20 AM

**To:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SNC1246U AND XD4597M ALONG GAMBAS AVENUE ON 08.07.2024 @ 1730 HOURS

## Lonpac External - General

Dear Gerald,

Kindly provide us a copy of OI XD 4597M GIA report with colour photographs.

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Tuesday, July 9, 2024 3:58 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SNC1246U AND XD4597M ALONG GAMBAS AVENUE ON 08.07.2024 @ 1730 HOURS

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/

[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, July 9, 2024 3:07 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [zul@juseq.com.sg](mailto:zul@juseq.com.sg)

**Subject:** FW: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SNC1246U AND XD4597M ALONG GAMBAS AVENUE ON 08.07.2024 @ 1730 HOURS

**Lonpac External - General**

## Lonpac External - General

Dear Rajes,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: [zul@juseq.com.sg](mailto:zul@juseq.com.sg) <[zul@juseq.com.sg](mailto:zul@juseq.com.sg)>  
Sent: Tuesday, July 9, 2024 2:57 PM  
To: GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [claims@juseq.com.sg](mailto:claims@juseq.com.sg)  
Subject: RE: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SNC1246U AND XD4597M ALONG GAMBAS AVENUE ON 08.07.2024 @ 1730 HOURS

Dear Gerald,

Your Ref: **XD4597M**  
Our Ref: JEQ/ SNC1246U / 0724 (JEC)

### **NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: SNC1246U**

We refer to your email of today’s date.

We would like to inform that our client is agreeable to the appointment of **LKK Auto Consultants Pte Ltd** as the single joint expert (SJE) to inspect his vehicle SNC1246U.

Please be advised that our client’s vehicle is available for pre-repair inspection at the workshop as stated in our previous email.

We would also like to draw your attention that pursuant the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.2, our client’s repairers are not obliged to dismantle the damaged parts immediately after the pre-dismantle PRI has been conducted by the surveyor, but prior to the commencement of repairs. Hence, please inform the surveyor to communicate with our client’s repairers directly.

Further, please also remind the surveyor to request for post-repair inspection if you wish to do so pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2.10.

With Regards

*Zul*

JusEquity Law Corporation  
133 New Bridge Road #13-06  
Chinatown Point  
Singapore 059413  
Tel: 6536 9339  
Fax: 6536 5368  
E-mail: [zul@juseq.com.sg](mailto:zul@juseq.com.sg)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Tuesday, July 9, 2024 1:17 PM

**To:** [zul@juseq.com.sg](mailto:zul@juseq.com.sg)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SNC1246U AND XD4597M ALONG GAMBAS AVENUE ON 08.07.2024 @ 1730 HOURS

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Dear Zul,

Our insured has yet to lodge the report.

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Adjusters Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: [zul@juseq.com.sg](mailto:zul@juseq.com.sg) <[zul@juseq.com.sg](mailto:zul@juseq.com.sg)>

Sent: Tuesday, July 9, 2024 12:59 PM

To: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Cc: [claims@juseq.com.sg](mailto:claims@juseq.com.sg)

Subject: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SNC1246U AND XD4597M  
ALONG GAMBAS AVENUE ON 08.07.2024 @ 1730 HOURS

Dear Sirs

Your Ref: **XD4597M**

Our Ref: JEQ/ SNC1246U / 0724 (JEC)

**NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENTS' / CLIENT'S VEHICLE: SNC1246U**

We act for the owner / owners of motor vehicle no. **SNC1246U**.

We are instructed to claim for damages against you in connection with the above accident and copy of our clients' / client's report is attached herewith for your attention.

Pursuant to the State Courts Practice Directions 2021, Appendix B: Pre-action Protocol for Personal Injury Claims and Non-Injury Motor Accident Claims, paragraph 2, we hereby give you notice to conduct a pre-repair inspection of our clients' / client's motor vehicle no. SNC1246U.

We would like to inform that our clients / client will be sending their / his / her vehicle no. SNC1246U to the workshop as stated below: -

**JEC AUTO SERVICE PTE. LTD.**

1 Kaki Bukit Ave 6

#01-77 Autobay

Singapore 417883

Contact person: Ah Xian

Mobile : 9232 7457 Fax No. 6509 6584.

TAKE NOTICE that you are required to respond to us **within 2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our clients' / client's repairers shall proceed to repair our clients' / client's vehicle no. SNC1246U.

We look forward to hearing from you by the stipulated time.

With Regards

*Zul*

JusEquity Law Corporation  
133 New Bridge Road #13-06  
Chinatown Point  
Singapore 059413  
Tel: 6536 9339  
Fax: 6536 5368  
E-mail: [zul@juseq.com.sg](mailto:zul@juseq.com.sg)

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