

Our Ref: TP 0624-8071

10.07.2024

**INDIA INTERNATIONAL INSURANCE PTE LTD**  
64 Cecil Street #04/#05  
IOB Building  
Singapore 049711

**Attn: Motor Claims Department**

Dear Sir,

**ACCIDENT INVOLVING VEHICLE: SMP5527B & SMN6830D ON 08.06.2024**

We are the authorized repair workshop for the owner of motor vehicle no: **SMP5527B** which was involved in the above captioned accident with your insured vehicle: **SMN6830D**. The vehicle owner has requested and authorized us to assist him in presenting the claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Cost of Repair (incl gst)	\$	10,791.00
02)	Reimbursement - Loss of Use (14days x \$200/day)	\$	2,800.00
		\$	<u>13,591.00</u>

We enclosed herewith the following documents to support the claims:-

- a) Letter of Authorisation / GIA report(s) / Insurance Certificate, etc...
- b) Final Tax Invoice

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you  
Yours faithfully



Annie  
For Progressive Car Care Pte Ltd  
Email : [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)



**PROGRESSIVE**  
CAR CARE PTE LTD

Progressive Car Care Pte Ltd

(Co. Reg. No. 201006949C)

Blk 3022A Ubi Road 1 #01-45/ 46 S408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

Date

:

21/6/24

Our Ref

:

7D 0624-8071

I / We

TEO AI LIM

Nric No

S18243379

Residing at

51 MEYER ROAD #18-03 S 437874

owner of

Vehicle No

SMP 5527B

hereby authorize PROGRESSIVE CAR CARE PTE LTD at

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716 to resolve the above matter.

In respect of this authorization, I / We confirmed to accept whatsoever settled or agreed by them

and also agreed that all Payments include Loss of Use to make in favour of

PROGRESSIVE CAR CARE PTE LTD.

I / We am/are fully aware that all settlement made in respect of the accident occurred on

8/6/24

Along / at

FORT RD

will be full and

Final discharge of the claims inclusive of damages, loss of use etc.



SIGNATURE OF OWNER

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2024D0006825  
Claimant Ref: SMP5527B

We/I, PROGRESSIVE CAR CARE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 10,791.00 (repair cost), S\$ 800.00 (loss of use/rental), S\$        (search fee), vehicle no. SMP5527B that was damaged pursuant to the accident which occurred on 08/06/2024 (date) at FORT ROAD (location) involving vehicle no. SMN6830D (insured vehicle). This is pursuant to the inspection conducted on 11/06/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TEO AI LIM ("the third party claimant") of vehicle no. SMP5527B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMP5527B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 11,591.00 to PROGRESSIVE CAR CARE PTE LTD

Dated this 14 day of Aug, 2024

CLAIMANT:

Signature:

  
Signed by "the workshop" (with chop)

Name:

**PROGRESSIVE CAR CARE PTE LTD**  
NRIC: **Bik 3022A Ubi Road 1 # 01-45/46**  
Address: **Singapore 408716**  
**Tel: 6741 5336 Fax: 6741 7208**  
**Email: claims@procarcare.com.sg**

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#02-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

# Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

TEL: 6741 5336 FAX: 6741 7208

Email: claims@proccarcare.com.sg

GST REG NO: 201006949C Company Reg No: 201006949C

## INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street  
IOB Building #04-05  
Singapore 049711

Tel: 63476100 Fax: 62244174 , 62257743

Attn: Motor Claim Department \ INDIA  
INTERNATIONAL

Your Ref No: TP 0624-8071

Claim Type: Third Party

Accident Date: 08 June 2024

TP Veh Reg No: SMN6830D

Claim No: EST1511378

No: PS1508588

Date: 10 Jul 2024

Veh Reg No: SMP5527B

Make/Model: AUDI A4 SEDAN 2.0 TFSI  
S TRONIC (NAV)

Chassis No: WAUZZZF4XKA055268

Engine No: CVK079066

Reg. Date: 30 Sep 2019

## Final Repair Bill: SMP5527B

Description	Unit Cost	Quantity	Cost SGD	Amount SGD
<b>Others</b>				
1 COST OF REPAIR-	9,900.00	1 UNIT	9,900.00	9,900.00

Total	9,900.00
Add GST @ 9%	891.00
Total Amount Payable SGD	10,791.00

SINGAPORE DOLLAR TEN THOUSAND SEVEN HUNDRED NINETY ONE ONLY

PROGRESSIVE CAR CARE PTE LTD  
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716  
Tel: 6741 5336 Fax: 6741 7208  
Email: claims@proccarcare.com.sg

AUTHORISED SIGNATURE

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Jun 2024 10:09	CIm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	12 Jun 2024 10:09	CIm Veh Model Changed	(203854) HONDA VEZEL 1.5 S (A).	[A] HOW MEI KWAN
3	12 Jun 2024 10:09	CIm Created	Reg No: SMP5527B. Acct Date: 2024/06/08. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Progressive Car Care Pte Ltd (HQ)	[A] HOW MEI KWAN
4	12 Jun 2024 10:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Jun 2024 10:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/06/24	[A] HOW MEI KWAN
6	12 Jun 2024 10:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Jun 2024 10:09	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	12 Jun 2024 10:09	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	13 Jun 2024 14:34	CIm Dtl Modified	Claimant's Name: - -> TEO AI LIM. Claimant's ID: -> SXXXX337G.	[A] HOW MEI KWAN
10	13 Jun 2024 14:34	CIm Registration Modified	Acct Time:00:00:00->10:00:00.	[A] HOW MEI KWAN
11	13 Jun 2024 14:34	CIm Veh Model Changed	(203854) -> (207006) AUDI A4 2.0 SEDAN TFSI S-TRONIC (NAV) (A).	[A] HOW MEI KWAN
12	13 Jun 2024 14:43	Adj Mandate Request	Cur Req:0.00:PODS LIABILITY:100% INSURED REAR-ENDED TP.	[A] CHEW HSIAO TONG
13	13 Jun 2024 15:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/06/24. Mandate Remarks: Liability is clear.	[I] Gabriel Wee
14	13 Jun 2024 15:16	Adj Mandate Set	Approved:0.00:Liability is clear.	[I] Gabriel Wee
15	29 Jul 2024 15:22	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	29 Jul 2024 15:22	CIm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	29 Jul 2024 15:22	CIm Dtl Modified	JPJ Reg. Date: -> 2019/09/30.	[A] JOANNE LEE KHANG MIN
18	29 Jul 2024 15:22	CIm Details Notified		[A] JOANNE LEE KHANG MIN
19	30 Jul 2024 15:57	Adj Mandate Request	Cur Req:11791.00:Liability: 100% *Quantum: \$11,791.00 (all-in). Pls refer to adjuster report for details. *7REPAIR DAYS + 1PH +1SUN+1PRS=10DAYS *For your approval please.	[A] CHEW HSIAO TONG
20	30 Jul 2024 16:38	Adj Mandate Set	Approved:11791.00.	[I] Gabriel Wee
21	30 Jul 2024 16:38	CIm Registration Modified	Acct Time:10:00:00->00:00:00.	[I] Gabriel Wee

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3181790	12 Jun 2024 17:59:22	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMP5527B	SMN6830D	12.00
3208740	29 Jul 2024 15:22:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMP5527B	SMN6830D	12.00