

## Veron Chen (LKKAUTO)

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**From:** Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>  
**Sent:** Wednesday, 24 July 2024 1:23 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Cc:** Goh, Jeremy; Wan, Haohui  
**Subject:** RE: AIG ref: 6050274773SG - 001 || Accident between SMS 8946 P and SKL 725 Z on 8th Jul 2024

Hi

Kindly for future, tag 'total loss' or as norm send me alert rather than insured called AIG to check on status.

Priscilla Sim LK  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way, Level 10  
Singapore 079120

Tel +(65) 6419 1755  
[priscilla-lk.sim@aig.com](mailto:priscilla-lk.sim@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Wednesday, July 24, 2024 11:37 AM  
**To:** Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>; SUR <sur@lkkauto.com>  
**Cc:** Goh, Jeremy <Jeremy.Goh@aig.com>; Wan, Haohui <Haohui.Wan@aig.com>  
**Subject:** [EXTERNAL] RE: AIG ref: 6050274773SG - 001 || Accident between SMS 8946 P and SKL 725 Z on 8th Jul 2024

**This message is from an external sender; be cautious with links and attachments.**

Dear Ms Sim,

Please be informed that vehicle recommended Total Loss.

Kindly informed insured.

Best Regards,  
**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>  
**Sent:** Wednesday, July 24, 2024 11:15 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>; Wan, Haohui <[Haohui.Wan@aig.com](mailto:Haohui.Wan@aig.com)>  
**Subject:** RE: AIG ref: 6050274773SG - 001 || Accident between SMS 8946 P and SKL 725 Z on 8th Jul 2024

Hi

Kindly tag total loss if confirm beyond economical repairs as surveyed on 12 July 2024

**ct / General Description of Damages**

are consistent to the accident.

|                             |      |            |
|-----------------------------|------|------------|
| Repairer's Estimate (Gross) | :S\$ | 158,078.00 |
| Revised Amount              | :S\$ | 92,249.50  |
| Check Items (Estimated)     | :S\$ | 56,780.50  |
| Total                       | :S\$ | 149,030.00 |
| Lump Sum Repair             | :S\$ |            |

**Total Loss Consideration**

|                    |      |            |
|--------------------|------|------------|
| New for Old Value  | :S\$ |            |
| Pre-Accident Value | :S\$ | 102,000.00 |
| COE / PARF Rebate  | :S\$ | 36,588.00  |
| Salvage Value      | :S\$ |            |
| Margin for Repair  | :S\$ | 65,412.00  |

Priscilla Sim LK  
Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>  
**Sent:** Wednesday, July 24, 2024 10:46 AM  
**To:** Wan, Haohui <[Haohui.Wan@aig.com](mailto:Haohui.Wan@aig.com)>  
**Cc:** Sim, Priscilla-LK <[Priscilla-LK.Sim@aig.com](mailto:Priscilla-LK.Sim@aig.com)>  
**Subject:** AIG ref: 6050274773SG - 001 || Accident between SMS 8946 P and SKL 725 Z on 8th Jul 2024

Hi Hao Hui,

I make reference to the case above.

I was informed by insured who called in that Premium Automobiles Pte Ltd had informed her that her vehicle is a Total Loss.

Can you confirm with LKK, whether it is due to structural total loss or repair margin total loss.

The report did not made mentioned of what was the rational.

**Regards**  
**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
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