## Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 9 July 2024 12:03 PM
To: assignments; Rajes (LKK Auto)

Cc: MTPRI; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck

(StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu; Henry Kao

**Subject:** FW: non reporting D24005945MFBP/SMRTBUSES/TPD-1. Accident Involving:

GBJ5907A & SMB1621L DOA 05.07.24

**Attachments:** SA1924750004\_05-07-2024\_175007.pdf

Ref: BUS/07/24/5013

Dear Rajes,

Kindly survey on "Without Prejudice" basis.

TP: GBJ5907A Insured: SMB1621L

Workshop: Accord Auto Services Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Accord Auto(Claims) <claims@mycarworkshop.com.sg>

**Sent:** Monday, 8 July 2024 4:09 pm **To:** MTPRI <MTPRI@smrt.com.sg>

Cc: Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck

(StridesASvcs/Ins & Claims/Bus) < WeiTeck.Tan@stridespremier.com.sg>

Subject: Re: non reporting D24005945MFBP/SMRTBUSES/TPD-1. Accident Involving: GBJ5907A & SMB1621L DOA

05.07.24

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Dear Hua Yen,

We would like to appoint M/s LKK Kenneth Kong Seng Cheong

Thank you.

Kind regards, Jacqueline Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999

Tel : (65) 6481 9517 Fax : (65) 6481 9516
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On Mon, 8 Jul 2024 at 14:07, MTPRI < MTPRI@smrt.com.sg > wrote:
Ref: TBA
WITHOUT PREJUDICE
Dear Jacqueline,
We are the owner of SMB1621L as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.
However, we have 7 surveyors for you to choose from :-
1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. In House Low Thian Seng
Regards,

Hua Yen

## Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>Huayen.Ong@strides.com.sg</u>

**From:** Harminder Kaur < <u>Harminder@msfirstcapital.com.sg</u>>

**Sent:** Monday, 8 July 2024 1:18 pm **To:** MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) < <u>HuaYen.Ong@stridespremier.com.sg</u>>; Tan Wei Teck

(StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; Rachel Wu

<<u>RachelWu@msfirstcapital.com.sg</u>>; Esther Lim <<u>EstherLim@msfirstcapital.com.sg</u>>; Accord Auto(Claims)

<claims@mycarworkshop.com.sg>

Subject: non reporting D24005945MFBP/SMRTBUSES/TPD-1. Accident Involving: GBJ5907A & SMB1621L DOA

05.07.24

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Dear Hua Yen,

PRI.

Thank You.

Best Regards,

Harminder Kaur

**Motor Claims** 

**MS First Capital Insurance Ltd** 

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 |

Website <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a>

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**From:** Accord Auto(Claims) < <u>claims@mycarworkshop.com.sg</u>>

Sent: Monday, July 8, 2024 11:12 AM

To: Motor\_Claims < <a href="mailto:Motor\_Claims@msfirstcapital.com.sg">Motor\_Claims@msfirstcapital.com.sg</a>
Cc: Accord Auto Services < <a href="mailto:gilbert.ng@mycarworkshop.com.sg">gilbert.ng@mycarworkshop.com.sg</a>
Subject: Accident Involving: GBJ5907A & SMB1621L DOA 05.07.24

Dear Officer In Charge,

I am writing to request your assistance in arranging a Pre-Repair Inspection (PRS) for my client's vehicle (NOT IN-WORKSHOP), registered under the number GBJ5907A. Please find attached the GIA report for your reference.

We kindly request a list of ten surveyors, in accordance with the GIA guidelines from April 1st, 2016. However, we would like to request that M/S FormTeam Consultancy Pte Ltd be excluded from the list of potential surveyors for this job.

We would appreciate your prompt response and assistance in this matter. If you require any further information or clarification, please do not hesitate to let us know.

Thank you.

Kind regards, Jacqueline Accord Auto Services Pte Ltd 10 Ang Mo Kio Ind Park 2A #03-11 Ang Mo Kio Auto Point Singapore 568047

Mobile: (65) 9740 0999 Tel: (65) 6481 9517 Fax: (65) 6481 9516

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