

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 7 October 2024 11:48 AM
To: 'Serene Ler'; Rajes (LKK Auto); assignments; SUR; Report
Subject: RE: Rec'd LOD - KIV SR TPV SMM 450L || MSFCI ref. D24005966MFCT/SL-2
Attachments: SMM 450L preli revised.pdf

Dear Serene,

Enclosed preliminary revised of vehicle SMM 450L
Date of survey: 9/7/2024
Number of days (estimated) : 21 days

Survey report will submit shortly.

Dear Report Team,

FYNA-- CS/FCI24070171/Avp3

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene Ler <Sereneler@msfirstcapital.com.sg>

Sent: Saturday, 5 October 2024 11:12 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Rec'd LOD - KIV SR TPV SMM 450L || MSFCI ref. D24005966MFCT/SL-2

Dear Veron,

Please let us have the Survey report soonest as we have received the LOD.

Moving forward, please let us have the preliminary advice ASAP within 7 days from date of survey for reserving purposes.

Best Regards,

Serene Ler

Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD Insurance Group**

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

☎: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

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From: Serene Ler

Sent: Thursday, October 3, 2024 10:30 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Rec'd LOD - KIV SR TPV SMM 450L || MSFCI ref. D24005966MFCT/SL-2

Best Regards,

Serene Ler

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Monday, July 15, 2024 11:29 AM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; Caroline Cabrera <Caroline@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: MT00017672 is Approved--SMM 450L

Dear Caroline,

Please be informed that we have inspected the vehicle SMM 450L on 9/7/2024.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, July 9, 2024 12:57 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: MT00017672 is Approved

Dear Caroline,

Thank you for the assignment.

Please be informed that Ms. Veron is the handler of this case who can be contacted at 6256 3561/
<veronchen@lkkauto.com>

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Tuesday, July 9, 2024 11:14 AM

To: assignments <assignments@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; Apple Sim <apple.autounited@gmail.com>; Auto United <autounitedsg@gmail.com>

Subject: FW: MT00017672 is Approved

Dear Sir/Mdm,

Please find attached documents for survey assignment.

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Tuesday, July 9, 2024 10:45 AM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: MT00017672 is Approved

Insured Vehicle No : SH8780L
TP Vehicle No : SMM450L
Claim No : D24005966MFCT
Workshop Name : AUTO UNITED SG PTE LTD
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD
Instructions : Without Prejudice

Created By : CAROLINE
Verified By : SERENE
Approved By : SERENE

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