

## Veron Chen (LKKAUTO)

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**From:** Serene Ler <Serener@msfirstcapital.com.sg>  
**Sent:** Friday, 11 October 2024 12:29 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Subject:** RE: To close file - claim rejected (OUR REF: D24005664MFCT / CTPL / TPD 2 )--FBL 8420G

Dear Veron,

You may forward us the invoice and close file at your end.

Best Regards,  
**Serene Ler**  
Motor Claims

### MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

(: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541

Motor Claims: [motor\\_claims@msfirstcapital.com.sg](mailto:motor_claims@msfirstcapital.com.sg) | Website: [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg)

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Friday, October 11, 2024 9:20 AM  
**To:** Betty Wong <BettyWong@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** Serene Ler <Serener@msfirstcapital.com.sg>  
**Subject:** RE: NEW ASSIGNMENT (OUR REF: D24005664MFCT / CTPL / TPD 2 )--FBL 8420G

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Betty,

Enclosed preliminary revised of vehicle FBL 8420G

Date of survey: 9/7/2024

Number of days (estimated) : 3 days

Best Regards,

**Veron Chen** | Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 11 July 2024 10:32 AM  
**To:** Betty Wong <[BettyWong@msfirstcapital.com.sg](mailto:BettyWong@msfirstcapital.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>  
**Subject:** RE: NEW ASSIGNMENT (OUR REF: D24005664MFCT / CTPL / TPD 2 )--FBL 8420G

Dear Betty,

Please be informed that we have inspected the vehicle FBL 8420G on 9/7/2024.

We are pending estimate from repairer.

Best Regards,  
**Veron Chen** | Case Handler  
Own Damage & Third Party Property Damage  
**LKK Auto Consultants Pte Ltd**  
phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Tuesday, July 9, 2024 11:44 AM  
**To:** Betty Wong <[BettyWong@msfirstcapital.com.sg](mailto:BettyWong@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>  
**Subject:** RE: NEW ASSIGNMENT (OUR REF: D24005664MFCT / CTPL / TPD 2 )

Dear Betty,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/  
[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)

Best Regards,  
**Rajes** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Betty Wong <[BettyWong@msfirstcapital.com.sg](mailto:BettyWong@msfirstcapital.com.sg)>  
**Sent:** Tuesday, July 9, 2024 10:10 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** raymond <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>; stephanie <[stephanie@bhh.com.sg](mailto:stephanie@bhh.com.sg)>; Serene Ler

<[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>

**Subject:** NEW ASSIGNMENT (OUR REF: D24005664MFCT / CTPL / TPD 2 )

Insured Vehicle No : SH6959C

TP Vehicle No : FBL8420G

Claim No : D24005664MFCT / CTPL / TPD 2

Workshop Name : BAN HOCK HIN CO PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice - Liability unclear

Created By : BETTYWON

Verified By : SERENE

Approved By : SERENE

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