

Rajes (LKK Auto)

From: Rajes (LKK Auto)
Sent: Wednesday, November 26, 2025 2:25 PM
To: Jenny Lew (CTPIS); Assignments; SUR
Cc: Claims Dept of CTI
Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

Dear Jenny,

Please be informed that we are still pending survey arrangement from repairer.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Wednesday, July 2, 2025 10:55 AM
To: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

Dear Jenny,

Please be informed that the vehicle hasn't been inspected yet.

Thank you.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, July 2, 2025 9:18 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

[Confidential]

Hi Sirs/Madam

Please advise is there any survey done and let us have the bill, thank you.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Tuesday, 9 July 2024 11:10 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

[Confidential]

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[Confidential]

Dear Jenny,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, July 9, 2024 9:43 AM
To: ppemclaims@gmail.com; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: alan.beh@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg;
dd.hashim@panpacificleasing.com.sg; denis.teo@panpacificleasing.com.sg; 'PP Ezel'
<ezel@panpacificleasing.com.sg>; nora@panpacificleasing.com.sg
Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>

Sent: Tuesday, July 9, 2024 9:34 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: alan.beh@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg;

dd.hashim@panpacificleasing.com.sg; denis.teo@panpacificleasing.com.sg; 'PP Ezel'

<ezel@panpacificleasing.com.sg>; nora@panpacificleasing.com.sg

Subject: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

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Dear Claim Officer,

Please appoint Steve Chen Tsue Yee (LKK) to conduct survey.

Meanwhile, please advise on the liability soonest.

Thank you.

Best Regards,

Ezel Tejano

Senior Accident Claim Officer

+65 8721 3003 | ezel@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

37 Loyang Way, Singapore 508734

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com

Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response may be delayed. seek your understanding on the same.

NOTE : WE HAVE RELOCATED TO : 37 LOYANG WAY S(508734)

Kindly forward all corresponding to this address with immediate effect.

From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Thursday, July 4, 2024 11:53 AM

To: jenny.lew@sg.cntaiping.com; ppemclaims@gmail.com; ezel@panpacificleasing.com.sg;
alan.beh@panpacificleasing.com.sg

Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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