

Veron Chen (LKKAUTO)

From: ppemclaims@gmail.com
Sent: Thursday, 5 September 2024 4:49 PM
To: 'Jenny Lew'; SUR; assignments
Cc: alan.beh@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg; dd.hashim@panpacificleasing.com.sg; nora@panpacificleasing.com.sg; 'PP Ezel'
Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A
Attachments: GBH7530A DOA 01072024.pdf

Dear Claim Officer,

Could you please refer to my previous email and the attached document?

We would appreciate it if you could provide an update on the liability at your earliest convenience.

Thank you for your attention to this matter.

Best Regards,
Ezel Tejano
Senior Accident Claim Officer
+65 8721 3003 | ezel@panpacificleasing.com.sg
EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)
37 Loyang Way, Singapore 508734

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com **

NOTE : WE HAVE RELOCATED TO : 37 LOYANG WAY S(508734)

Kindly forward all corresponding to this address with immediate effect.

From: ppemclaims@gmail.com <ppemclaims@gmail.com>
Sent: Monday, 5 August 2024 5:22 pm
To: 'Jenny Lew' <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: alan.beh@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg; dd.hashim@panpacificleasing.com.sg; nora@panpacificleasing.com.sg
Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

Dear Claim Officer,

The accident report from our client includes a scene photo of the location that reveals your insured car was partially in the wrong lane.

Please advise on the liability soonest.

Thank you.

Best Regards,
Ezel Tejano
Senior Accident Claim Officer
+65 8721 3003 | ezel@panpacificleasing.com.sg
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NOTE : WE HAVE RELOCATED TO : 37 LOYANG WAY S(508734)

Kindly forward all corresponding to this address with immediate effect.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 22 July 2024 4:08 pm

To: ppemclaims@gmail.com; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: alan.beh@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg;

dd.hashim@panpacificleasing.com.sg; nora@panpacificleasing.com.sg

Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

[Confidential]

WITHOUT PREJUDICE

SAVE AS TO COSTS

Hi Sirs/Madam

Please provide us with the supporting evidence, eg: video evidence, scene photos, independent witness to substantiate your client claim.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>

Sent: Friday, July 19, 2024 5:10 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: alan.beh@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg;

dd.hashim@panpacificleasing.com.sg; nora@panpacificleasing.com.sg

Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

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Dear Jenny,

Unfortunately, there's no video footage but BOLA S15 is applicable for this accident unless your insured got video footage showing our driver at fault.

Please advise o the liability soonest and we will arrange the vehicle for survey/repair soon.

Thank you.

Best Regards,

Ezel Tejano

Senior Accident Claim Officer

+65 8721 3003 | ezel@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

37 Loyang Way, Singapore 508734

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com **

NOTE : WE HAVE RELOCATED TO : 37 LOYANG WAY S(508734)

Kindly forward all corresponding to this address with immediate effect.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 19 July 2024 4:53 pm

To: ppemclaims@gmail.com; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

[Confidential]

WITHOUT PREJUDICE

Dear Sirs/Madam

Please let us have the estimated costs of repairs & your client video evidence to better review the matter.

Regards,

Jenny Lew

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>

Sent: Friday, July 19, 2024 3:44 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: alan.beh@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg;

dd.hashim@panpacificleasing.com.sg; denis.teo@panpacificleasing.com.sg; 'PP Ezel'

<ezel@panpacificleasing.com.sg>; nora@panpacificleasing.com.sg

Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

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Dear Claim Officer,

Please advise on the liability soonest.

Thank you.

Best Regards,

Ezel Tejano

Senior Accident Claim Officer

+65 8721 3003 | ezel@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

37 Loyang Way, Singapore 508734

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com

Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response may be delayed. seek your understanding on the same.

NOTE : WE HAVE RELOCATED TO : 37 LOYANG WAY S(508734)

Kindly forward all corresponding to this address with immediate effect.

From: ppemclaims@gmail.com <ppemclaims@gmail.com>

Sent: Wednesday, 17 July 2024 10:59 am

To: 'Jenny Lew' <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: alan.beh@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg; dd.hashim@panpacificleasing.com.sg; denis.teo@panpacificleasing.com.sg; 'PP Ezel' <ezel@panpacificleasing.com.sg>; nora@panpacificleasing.com.sg

Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

Dear Claim Officer,

Please advise on the liability soonest.

Thank you.

Best Regards,

Ezel Tejano

Senior Accident Claim Officer

+65 8721 3003 | ezel@panpacificleasing.com.sg

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NOTE : WE HAVE RELOCATED TO : 37 LOYANG WAY S(508734)

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, July 9, 2024 9:43 AM

To: ppemclaims@gmail.com; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: alan.beh@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg;
dd.hashim@panpacificleasing.com.sg; denis.teo@panpacificleasing.com.sg; 'PP Ezel'
<ezel@panpacificleasing.com.sg>; nora@panpacificleasing.com.sg
Subject: RE: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.
We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>
Sent: Tuesday, July 9, 2024 9:34 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: alan.beh@panpacificleasing.com.sg; andrew.goh@panpacificleasing.com.sg;
dd.hashim@panpacificleasing.com.sg; denis.teo@panpacificleasing.com.sg; 'PP Ezel'
<ezel@panpacificleasing.com.sg>; nora@panpacificleasing.com.sg
Subject: CHECK LIABILITY -Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

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Dear Claim Officer,

Please appoint Steve Chen Tsue Yee (LKK) to conduct survey.

Meanwhile, please advise on the liability soonest.

Thank you.

Best Regards,
Ezel Tejano
Senior Accident Claim Officer
+65 8721 3003 | ezel@panpacificleasing.com.sg

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com

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Kindly forward all corresponding to this address with immediate effect.

From: donotreply.claims@sg.cntaiping.com <donotreply.claims@sg.cntaiping.com>

Sent: Thursday, July 4, 2024 11:53 AM

To: jenny.lew@sg.cntaiping.com; ppemclaims@gmail.com; ezel@panpacificleasing.com.sg; alan.beh@panpacificleasing.com.sg

Subject: PRE-REPAIR SURVEY-Our Ref: SNM24D203821/SLW7636G/C02/LEWLC & Your Ref: GBH7530A

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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