

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Thursday, 18 July 2024 10:43 AM
To: Claims
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear En Qi,

As instructed by our client, please proceed to repair the insured vehicle **SNF 3268C (Excess \$1,600/-)**.

Please take note that our principle re-adjust the repair days to 4 days instead of 5 days.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, July 18, 2024 10:35 AM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear Huey Yon,

Urgent

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Wednesday, 17 July 2024 9:54 am
To: claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear Kee Siang,

We still pending approval from AIG.

Once approved will send you email

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims <claims@premiumauto.com.sg>
Sent: Wednesday, July 17, 2024 9:35 AM
To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear LKK,

Urgent

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

We look forward to your reply.

Best Regards,
Kee Siang
Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689824

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Tuesday, 16 July 2024 12:48 pm
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear En Qi,

We still pending approval from AIG.

Once approved will send you email

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, July 16, 2024 10:02 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear LKK,

Urgent

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 15 July 2024 9:46 am

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear LKK,

Urgent

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>

Sent: Saturday, 13 July 2024 9:52 am

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear LKK,

Urgent

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

We look forward to your reply.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 12 July 2024 2:53 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear LKK,

Urgent

The survey had been carried out today by Surveyor – Taufikh already.

Kindly advise repair approval.

***Note that the vehicle is in the workshop.**

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

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From: claims <claims@premiumauto.com.sg>

Sent: Thursday, 11 July 2024 12:33 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear ALL

Kindly find above attached is the estimate for your perusal.

**Best Regards,
Kee Siang
Claims Advisor**

• **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, 9 July 2024 10:25 am

To: Claims <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear George,

Noted with thanks.

We will arrange accordingly.

Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/hueyyon@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, July 8, 2024 5:35 PM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGE CLAIM FOR SNF 3268 C DATED 29/6/2024

Dear LKK,

Please register an Own damage claim for the above mentioned vehicle.

Attached is the GIA report & CI for your reference.

We will send you the repair estimate once it is available.

Kindly arrange for car survey on coming Friday 12/7/24, 281 alexandra rd. **Vehicle In**

Thank you

Best regards,
George Wong
Claims advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

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