

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 21 October 2024 2:18 PM
To: Chan, Shu Hui Agnes; SUR; Report
Subject: RE: SOMPO REF:CMTD2402232/AGC - RE: PRE-REPAIR VEHICLE NO.: SMG6420R DOA 08/07/2024
Attachments: SMG 6420R preli revised.pdf; SMG 6420R Ita.pdf; SMG 6420R Ikk photos_compressed.pdf; SMG6420R ESTIMATE.pdf

Dear Agnes,

Enclosed preliminary revised of vehicle SMG 6420R
Date of survey: 9/7/2024
Number of days (estimated) : 4 days

Survey report will submitted shortly.

Dear Report Team,

Kindly assist-- CS/SMO24070164/Avp3

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Friday, 18 October 2024 3:49 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SOMPO REF:CMTD2402232/AGC - RE: PRE-REPAIR VEHICLE NO.: SMG6420R DOA 08/07/2024

Dear Veron

Please forward SMG6420R survey report as we have received LOD.

Thank you.

[We are working intermittently from home till further notice.](#)



Agnes Chan

Claim Division

50 Raffles Place

#03-03 Singapore Land Tower

Singapore 048623

D: +65 6329 5327

T: +65 6461 6555

E: agnes.chan@sompo.com.sgsompo.com.sg

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>**Sent:** Monday, July 15, 2024 11:22 AM**To:** Henry, Irene James <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>**Cc:** Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>**Subject:** RE: SOMPO REF:CMTD2402232/AGC - RE: PRE-REPAIR VEHICLE NO.: SMG6420R DOA 08/07/2024

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Dear Irene,

Please be informed that we have inspected the vehicle SMG 6420R on 9/7/2024.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltdphone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>**Sent:** Tuesday, July 9, 2024 9:56 AM**To:** Henry, Irene James <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>**Subject:** RE: SOMPO REF:CMTD2402232/AGC - RE: PRE-REPAIR VEHICLE NO.: SMG6420R DOA 08/07/2024

Dear Irene,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Henry, Irene James <irene.henry@sompo.com.sg>

Sent: Monday, July 8, 2024 4:43 PM

To: Janet Tan <sltjanettan@gmail.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: dannysk yeo <dannyskyeo@gmail.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; admin-d <admin-d@lkkauto.com>

Subject: RE: SOMPO REF:CMTD2402232/AGC - RE: PRE-REPAIR VEHICLE NO.: SMG6420R DOA 08/07/2024

Our Reference : CMTD2402232/AGC

Your Reference: SMG6420R

Date: 08.07.2024

Without Prejudice

EMAIL ONLY

REPLY VIA EMAIL (motorsurvey@sompo.com.sg)

Attention:

M/S YSK AUTO WORKSHOP

Dear Miss Janet,

As spoken earlier, we will assign LKK AUTO CONSULTANTS PTE LTD to conduct the physical inspection.

Aside to LKK AUTO CONSULTANTS,

Please assist to conduct the survey for **SMG 6420R** on a without Prejudice and any admission of liability basis for the mentioned vehicle.

Both parties' reports not available due to our insured yet to report.

Please revert your report upon completion of survey to my colleague, Miss Agnes Chan.

Contact Person: Mr Danny – 9640 2541 / Miss Janet-9248 1057

Location: YSK WORKSHOP

1 KAKI BUKIT AVENUE 6 #01-7Singapore 417883

Note: * Currently intermittently working from home and office.

Best Regards

Irene Henry
Claims Division
D: 6322 4618 | T: 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Janet Tan <sltanjanettan@gmail.com>

Sent: Monday, July 8, 2024 4:06 PM

To: Henry, Irene James <irene.henry@sompo.com.sg>

Cc: dannysk yeo <dannyskyeo@gmail.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: Re: SOMPO REF:CMTD2402232/AGC - RE: PRE-REPAIR VEHICLE NO.: SMG6420R DOA 08/07/2024

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Dear Irene James,

We picked LKK Auto Consultants / Adrian Ling, thanks.

Regards,
Janet Tan

On Mon, Jul 8, 2024 at 3:41 PM Henry, Irene James <irene.henry@sompo.com.sg> wrote:

Our Reference : CMTD2402232/AGC

Your Reference: SMG6420R

Without Prejudice

Date: 08.07.2024

EMAIL ONLY

REPLY VIA EMAIL (motorsurvey@sompo.com.sg)

Attention:

ACCIDENT INVOLVING YQ 877B & SMG 6420R ALONG TEO HONG ROAD/NEW BRIDGE ROAD AT ABOUT 0945 HOURS ON 08.07.2024

Dear Sirs,

We refer to your Notice of Accident dated 08.07.2024.

Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 6329 5327/
agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FORMTEAM Consultancy	Gary Soon
		Chow Bo Xiong
		You Jing Feng
	In-house surveyor	Teo See Ling
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

Note: * Currently intermittently working from home and office.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | **T:** 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Janet Tan <sltanjanettan@gmail.com>

Sent: Monday, July 8, 2024 1:38 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; dannysk yeo <dannyskyeo@gmail.com>

Subject: PRE-REPAIR VEHICLE NO.: SMG6420R DOA 08/07/2024

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DATE OF ACCIDENT: 08/07/2024

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

We are instructed by **YSK AUTO WORKSHOP** to notify you of a road traffic accident **on 08/07/2024 at about 0945 (SGT) along Teo Hong Road / New Bridge Road Off Street (T0144)** involving our client's vehicle no. **SMG6420 & YQ877 B** driven by your insured and/or your insured's driver at the material time.

YSK AUTO WORKSHOP

Autobay @ Kaki Bukit

1 Kaki Bukit Avenue 6

Blk D #01-71

Singapore 417883

Contact Person: **9640-2541 (DANNY YEO)**

Please send us your surveyor list for selection.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

KIND REGARDS,

MS JANET TAN

YSK AUTO WORKSHOP

HP# 9248 1057