

## Rajes (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Tuesday, 9 July 2024 10:32 AM  
**To:** assignments; admin-d  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** SKW3289M.pdf

<Confidential>

### PRE-REPAIR VEHICLE NO. SKW3289M 06/07/2024

#### Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

**Please note my direct line has changed.**



**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)



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**From:** Motor Survey  
**Sent:** Tuesday, July 9, 2024 10:31 AM  
**To:** 'Janet Tan' <sltanjanettan@gmail.com>  
**Cc:** dannysk yeo <dannyskyeo@gmail.com>  
**Subject:** RE: PRE-REPAIR VEHICLE NO. SKW3289M 06/07/2024

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to appoint/assign **LKK Auto Consultants Pte Ltd (Adrian Ling)** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

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**From:** Janet Tan <[sltanjanettan@gmail.com](mailto:sltanjanettan@gmail.com)>

**Sent:** Tuesday, July 9, 2024 9:56 AM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** dannysk yeo <[dannyskyeo@gmail.com](mailto:dannyskyeo@gmail.com)>

**Subject:** Re: PRE-REPAIR VEHICLE NO. SKW3289M 06/07/2024

**EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).**

Dear Crystal,

We picked LKK Auto Consultants Pte Ltd, Mr. Adrian Ling.

Enclosed GIA report as request.

Thank you!

Regards,

Janet Tan

YSK Auto Workshop

1 Kaki Bukit Avenue 6 @Autobay

#01-71 Singapore 417883

Sent from my iPhone

On 9 Jul 2024, at 09:05, Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)> wrote:

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 08/07/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	
5) Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

**We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)**

Thank you & Best regards,

**Crystal Lee**

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)

**Please note my direct line has changed.**

<image001.png>

**MSIG Insurance (Singapore) Pte Ltd** 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co. Reg. No. 200412212G | [msig.com.sg](https://msig.com.sg)  
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<image003.png>

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**From:** Janet Tan <[sltanjanettan@gmail.com](mailto:sltanjanettan@gmail.com)>

**Sent:** Monday, July 8, 2024 1:42 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>; dannysk yeo <[dannyskyeo@gmail.com](mailto:dannyskyeo@gmail.com)>

**Subject:** PRE-REPAIR VEHICLE NO. SKW3289M 06/07/2024

**EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).**

**DATE OF ACCIDENT: 06/07/2024**

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION  
WITHIN 3 WORKING DAYS PURSUANT TO PARAGRAPH 2.2 OF PRE-  
ACTION PROTOCOL FOR NIMA CASES**

We are instructed by **YSK AUTO WORKSHOP** to notify you of a road traffic accident **on 06/07/2024 at about 1135 (SGT) along BRADDELL ROAD TURNING LEFT TOWARDS TOA PAYOH LORONG 6** involving our client's vehicle no. **SKW3289M & FBT 9915 Y** driven by your insured and/or your insured's driver at the material time.

**YSK AUTO WORKSHOP**

Autobay @ Kaki Bukit

1 Kaki Bukit Avenue 6

Blk **D** #01-71

Singapore 417883

Contact Person: **9640-2541 (DANNY YEO)**

Please send us your surveyor list for selection.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

KIND REGARDS,

MS JANET TAN  
YSK AUTO WORKSHOP  
HP# 9248 1057

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This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.