

Yan (LKK Auto)

From: Sharon Ten CL <sharon.ten.cl@eurokars.com.sg>
Sent: Tuesday, September 24, 2024 9:39 AM
To: Yan (LKK Auto); Admin A
Cc: ESPL Claims Admin
Subject: LOD//TP - Accident Involving SND8986R (Mini) & SH9795M (MSFCIL) On 03/07/2024 | MSFCIL Ref: D24005855MFCT
Attachments: SND8986R LOD.pdf

Without Prejudice

Dear Yan,

The repairs have been completed for **SND8986R**. We submit the following claims with supporting documents for your perusal:-

| | |
|---|---------------------|
| 1) COR Invoice No. 13347919 | \$ 13,828.36 |
| 2) Loss of Use (\$150 x 05 days) | \$ 750.00 |
| 3) LTA/GIA Search Fees | \$ 2.18 |
| 4) Admin Fees | \$ 350.00 |
| 5) Letter Of Authorization | ATTACHED |
| 6) Discharge Voucher | ATTACHED |
| Please pay to Eurokars Habitat Pte Ltd | \$ 14,930.54 |

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Best Regards,

Sharon Ten (Ms)
Claim Executive | Body & Paint



27A Tanjong Penjuru Singapore 609042
Tel. +65 6331 0680 | DID +65 6331 0691



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LETTER OF AUTHORISATION



In the matter of an accident involving motor vehicles SND 8486R and JH 9795M

on 3 Jul 24 along Upper Changi Road North.

I/ We, Tan Chia Chea the owner of vehicle registration number SND 8486R at the material time of accident hereby appoint Eurokars Habitat Pte Ltd to proceed with the repairs to the damages caused to my/our vehicle in the above accident in accordance with the recommendations and advice of the licensed motor surveyor appointed by the insurers or on my/our behalf.

I/ We authorise Eurokars Habitat Pte Ltd and/or its representative to submit and make any claims which I/ We may have against the other party/parties or alternatively under the insurance policy taken up by me/ us in respect of the cost of repair suffered by me/us arising from the accident, and to receive payment (such payment to be made by way of Cheque or online bank transfer in favour of Eurokars Habitat Pte Ltd) due to me/us in connection with and arising out of the above claim.

Eurokars Habitat Pte Ltd and/or its representative are hereby authorised as my attorney to execute and/or sign any documents/discharge vouchers regarding the above claim.

I/ We further confirm that the acceptance by Eurokars Habitat Pte Ltd of the settlement amount in respect of such claim shall constitute full discharge of my/ our claim in respect of such loss and damage.

I/ We hereby declare that all acts and documents done by virtue of this Letter of Authorization on my/ our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me/us in person.

Dated 3 of Jul 2024.

Insured/Owner Name & Signature
x Tan Chia Chea

NRIC No.: ~~584611~~

58460598J

Witness Name & Signature
JOSEPH TEE

NRIC No.:

DISCHARGE RECEIPT

CLAIM REFERENCE : D24005855MFCT/KT
ACCIDENT DATE : 03/07/2024
ACCIDENT LOCATION : LOYANG WAY SINGAPORE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : YEO LYE LEE
INSURED VEHICLE : SH9795M
INVOLVED PARTY : SND8986R
SETTLEMENT SUM : **\$14,130.54**

Without Prejudice
"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document"

I/We, the undersigned CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **TAN CHIA CHEE**

Signature and Date :



WITNESS : **ANIKKA LAI**

Signature and Date :



18/10/2024



TAX INVOICE

CODE: F0012
CUSTOMER: First Capital Insurance Limited
ADDRESS: 36 Robinson Road
#16-01
City House
Singapore 068877

CONTACT NO.:
MODEL: MINI One 5 Door RHD
CHASSIS NO.: WMW22DK0802R77198
ENGINE NO.: F010K940B38A15A
REG NO.: SND8986R
REGN DATE: 21/12/2021

DESCRIPTION: Body repair

PAGE NO.: 1
INVOICE NO.: 13347919
DOCUMENT DATE: 16/09/2024
POS ID: MI
PRINTED BY: Calvin Isaac Chey
SERVICE ADV: Calvin Isaac Chey
CSP/OP CODE: B
DEPT: B
WIP NO.: 25538
REF. NO.:
DATE IN: 22/07/2024
EXT. WTY:
MILEAGE: 34,477

| Item | Description | Qty. | Unit Price | Disc. | Con | Gross amount | GST Code |
|--------|---|----------|------------|-------|-----|--------------|----------|
| | | | SGD | % | % | SGD | |
| 01 CST | INS CLAIM: THIRD PARTY CLAIM DATE OF ACCIDENT: 03/07/2024 VEHICLE DATE IN: 22/07/2024 VEHICLE DATE OUT: 25/07/2024 SURVEYED BY/ON: RASUL - 11/07/2024 AUTHORISED BY/ON: SERENE | 0.00 | 0.00 | 0.00 | | 0.00 | 0 |
| 02 SUB | F55 TO REMOVE /REPLACE FRONT BUMPER, BONNET, FRT FEND. ALL RELATED DAMAGED BODY PARTS. TO REPAIR ALL ARE/ BY THE ACCIDENT. | 2,760.00 | 1.00 | 0.00 | | 2,760.00 | S |
| 03 SUB | TO RESPRAY FRONT BUMPER, BONNET & FRT FENDER LH | 2,880.00 | 1.00 | 0.00 | | 2,880.00 | S |
| 04 SUB | TO CARRY-OUT BODY CAVITY PRESERVATION | 150.00 | 1.00 | 0.00 | | 150.00 | S |
| 05 SUB | TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING | 150.00 | 1.00 | 0.00 | | 150.00 | S |
| 06 SUB | SUNDRIES | 20.00 | 1.00 | 0.00 | | 20.00 | S |
| 07 | TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS | 0.00 | 1.00 | 0.00 | | 300.00 | S |



TAX INVOICE

CODE: F0012
 CUSTOMER: First Capital Insurance Limited
 ADDRESS: 36 Robinson Road
 #16-01
 City House
 Singapore 068877

CONTACT NO.:
 MODEL: MINI One 5 Door RHD
 CHASSIS NO.: WMW22DK0802R77198
 ENGINE NO.: F010K940B38A15A
 REG NO.: SND8986R
 REGN DATE: 21/12/2021

PAGE NO.: 2
 INVOICE NO.: 13347919
 DOCUMENT DATE: 16/09/2024
 POS ID: MI
 PRINTED BY: Calvin Isaac Chey
 SERVICE ADV: Calvin Isaac Chey
 CSP/OP CODE: B
 DEPT: 25538
 WIP NO.:
 REF. NO.:
 DATE IN: 22/07/2024
 EXT. WTY:
 MILEAGE: 34,477

DESCRIPTION: Body repair

| Item | Description | Qty. | Unit Price | Disc. | Con | Gross amount | GST Code |
|--|--------------|-------|------------|-------|-----|--------------|----------|
| | | | SGD | % | % | SGD | |
| TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS | | | | | | | |
| 51.11.5.A3C.853 | Support bump | 1.00 | 471.64 | 0.00 | | 471.64 | S |
| 51.11.5.B39.761 | Kit add-ons | 1.00 | 67.34 | 0.00 | | 67.34 | S |
| 51.11.5.A3C.863 | Trim cover, | 1.00 | 158.60 | 0.00 | | 158.60 | S |
| 07.14.7.191.115 | Blind rivet | 10.00 | 1.43 | 0.00 | | 14.30 | S |
| 51.11.9.450.550 | Ornamental g | 1.00 | 162.57 | 0.00 | | 162.57 | S |
| 51.11.9.450.551 | Ornamental g | 1.00 | 128.05 | 0.00 | | 128.05 | S |
| 51.11.9.450.552 | Frame for gr | 1.00 | 300.31 | 0.00 | | 300.31 | S |
| 41.00.8.499.868 | Hood | 1.00 | 1,529.13 | 0.00 | | 1,529.13 | S |
| 71.23.6.992.810 | Label, coola | 1.00 | 34.91 | 0.00 | | 34.91 | S |
| 51.13.7.449.209 | Trim ring, h | 1.00 | 155.35 | 0.00 | | 155.35 | S |
| 51.13.7.449.210 | Trim ring, h | 1.00 | 155.35 | 0.00 | | 155.35 | S |
| 51.46.7.453.747 | Clip retaine | 6.00 | 7.09 | 0.00 | | 42.54 | S |
| 51.13.2.752.145 | Clip | 14.00 | 4.03 | 0.00 | | 56.42 | S |
| 51.14.2.465.241 | MINI emblem | 1.00 | 101.21 | 0.00 | | 101.21 | S |
| 51.11.9.450.647 | Cover, wheel | 1.00 | 210.34 | 0.00 | | 210.34 | S |
| 51.43.7.001.491 | Clip Natur | 4.00 | 1.11 | 0.00 | | 4.44 | S |
| 63.11.5.A21.CA3 | Headlight, L | 1.00 | 2,834.07 | 0.00 | | 2,834.07 | S |

| | GST Code | Rate | Service/Goods | GST | Before GST | GST | Total |
|-----------|----------|------|---------------|-----------|-------------------|------------------|------------------|
| Parts | 6,426.57 | O | - | - | 12,686.57 | 1,141.79 | 13,828.36 |
| Surcharge | 0.00 | S | 9.00% | 12,686.57 | 1,141.79 | 0.00 | 0.00 |
| Labour | 5,960.00 | | | | | | |
| Menus | 300.00 | | | | | | |
| | | | | | Amount Due | 12,686.57 | 1,141.79 |
| | | | | | | | 13,828.36 |

** Deposit tax invoice No.:

Note: MINI car that are found with non-approved tuning or conversion installed are not subject to MINI Warranty and the warranty of the car will be voided accordingly.

CASH / NETS / AMEX / VISA / MASTER / CHEQUE
 No.

Date:

Customer signature

Authorised signature


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SH9795M

Date of Accident

03/07/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance MS First Capital Insurance Ltd

Period of Insurance 01/01/2024 - 31/12/2024

Requested By TRANSEUROKARS PTE LTD - TA...

Requested Date 03/07/2024 17:08

Payment details

Request Amount: **S\$2**
GST Amount: **S\$0.18**
Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

| | |
|---|--------------------------------------|
| Company Name | Eurokars Habitat Pte Ltd |
| Address | 11 Kung Chong Road, Singapore 159147 |
| Remittance Attention To Email & Contact Number | suzhing.chiew@eurokars.com.sg |

Bank Transfer Details

| | |
|------------------|--|
| Beneficiary | Eurokars Habitat Pte Ltd |
| Bank Name | DBS Bank Ltd |
| Bank Address | 12 Marina Boulevard Bay Financial Central Tower 3, S018982 |
| Bank Code | 7171 |
| Branch Code | 3 |
| SWIFT Code | DBSSSGSGXXX |
| Bank Account No. | 003-910769-2 (Current Account) |
| Currency | SGD |

Yan (LKK Auto)

To: Karen Tan
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: [REQUEST VIDEO FOOTAGE] - D24005855MFCT/KT | RE: MT00017670 is Approved

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Tuesday, October 8, 2024 10:42 AM
To: Yan (LKK Auto) <yan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: [REQUEST VIDEO FOOTAGE] - D24005855MFCT/KT | RE: MT00017670 is Approved

Dear Yan,

You may settle as follows:

| | Amount Claimed | Amount Revised | MSFC mandate |
|-----------------------------------|----------------|----------------------------------|--|
| 1. Cost of Repair | \$ 16,505.33 | \$ 13,828.36 (\$12,686.57+9%GST) | \$ 13,828.36 (\$12,686.57+9%GST) |
| 2. Loss of Use (5days x \$150.00) | \$ 750.00 | \$ 400.00 (5DAYS X \$80.00) | \$ 300.00 to \$ 400.00 (5DAYS X \$80.00) |
| 3. GIA / LTA search fee | \$ 2.18 | \$ 2.18 | \$ 2.18 |
| Total | \$ 17,257.51 | \$ 14,230.54 | \$ 14,130.54 to 14,230.54 |

Best Regards,

Karen Tan
Motor Claims Dept.
MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax No. : 6223 0541 | Company Regn. No. 195000106C
A Member of MS&AD INSURANCE GROUP

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Monday, October 7, 2024 5:36 PM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: [REQUEST VIDEO FOOTAGE] - D24005855MFCT/KT | RE: MT00017670 is Approved

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: D24005855MFCT
Our ref : CD/FCI24070160/Rua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH9795M(MS FCIL) AND SND8986R(TP) ON 03/07/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured turn right on left lane and resulted collision with TP's vehicle which travelling straight.

We seek your approval to offer repairer **"EUROKARS HABITAT PTE LTD"** at **\$14,230.54(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-----------------------------------|---------------------|----------------------------------|
| 1. Cost of Repair | \$ 16,505.33 | \$ 13,828.36 (\$12,686.57+9%GST) |
| 2. Loss of Use (5days x \$150.00) | \$ 750.00 | \$ 400.00 (5DAYS X \$80.00) |
| 3. GIA / LTA search fee | \$ 2.18 | \$ 2.18 |
| Total | \$ 17,257.51 | \$ 14,230.54 |

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/10/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto)

Sent: Monday, July 15, 2024 6:09 PM

To: 'Karen Tan' <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [REQUEST VIDEO FOOTAGE] - D24005855MFCT/KT | RE: MT00017670 is Approved

Dear Karen,

Received with thanks.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Monday, July 15, 2024 1:44 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [REQUEST VIDEO FOOTAGE] - D24005855MFCT/KT | RE: MT00017670 is Approved

Dear Yan,

As requested, attached our insured vehicle video footage for your attention.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax No. : 6223 0541 | Company Regn. No. 195000106C

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-----Original Message-----

From: Serene Ler <Sereneler@msfirstcapital.com.sg>

Sent: Monday, July 15, 2024 11:13 AM

To: Yan (LKK Auto) <yan@lkkauto.com>; Caroline Cabrera <Caroline@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [REQUEST VIDEO FOOTAGE] - D24005855MFCT/KT | RE: MT00017670 is Approved

Dear Karen,

Refer preceding email for your attention.

Best Regards,

Serene Ler

Motor Claims

MS First Capital Insurance Limited

A Member of Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

(: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541 Motor Claims: motor_claims@msfirstcapital.com.sg |

Website: www.msfirstcapital.com.sg

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-----Original Message-----

From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Monday, July 15, 2024 11:10 AM
To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; Serene Ler <Sereneler@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [REQUEST VIDEO FOOTAGE] RE: MT00017670 is Approved

Dear Sir/Madam,

We refer to the above matter.

Would appreciate if you could share the video footage of this accident with us for assessment.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, July 9, 2024 2:10 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: MT00017670 is Approved

Dear Caroline,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Tuesday, July 9, 2024 12:31 PM

To: assignments <assignments@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; Joseph Tee YS <joseph.tee.ys@eurokars.com.sg>;

Jerome Tan ZL <jerome.tan.zl@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Eric Paul

Glorioso <eric.glorioso@eurokars.com.sg>; Ahmad Faisal Bin Hamid <faisal.hamid@eurokars.com.sg>;

ESPL Claims Admin <claims.espl@eurokars.com.sg>; Lee Yao Sheng <yaosheng.lee@eurokars.com.sg>;

Muhammad Nur Faiz Bin Sanat <faiz.sanat@porsche.com.sg>; Kanageshvaran Supramaniam

<kanageshvaran@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Lee Jun Xian

<junxian.lee@eurokars.com.sg>

Subject: FW: MT00017670 is Approved

Dear Sir/Mdm,

Please find attached documents for survey assignment.

Thank you.

Regards,
Caroline Cabrera
Motor Claims Department

MS First Capital Insurance Ltd
16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581
D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>
Sent: Tuesday, July 9, 2024 12:16 PM
To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>
Subject: MT00017670 is Approved

Insured Vehicle No : SH9795M
TP Vehicle No : SND8986R
Claim No : D24005855MFCT
Workshop Name : EUROKARS GROUP
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD
Instructions : Direct Settlement

Created By : CAROLINE
Verified By : SERENE
Approved By : SERENE

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