

Rajes (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 9 July 2024 9:55 AM
To: assignments; admin-d
Subject: Survey Request - Manual Assigned
Attachments: 08072024192811.pdf

<Confidential>

Accident involving SMN1353Y & SNC1681X on 02/07/2024 at PIE towards ECP (Changi)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

Join our mission in protecting our planet, please consider the environment before you print.

From: Motor Survey
Sent: Tuesday, July 9, 2024 9:54 AM
To: 'T K Lee' <tklee0247@gmail.com>
Subject: RE: Accident involving SMN1353Y & SNC1681X on 02/07/2024 at PIE towards ECP (Changi)

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to appoint/assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

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From: T K Lee <tklee0247@gmail.com>

Sent: Tuesday, July 9, 2024 9:49 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: Re: Accident involving SMN1353Y & SNC1681X on 02/07/2024 at PIE towards ECP (Changi)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm,

We would like to appoint LKK Auto Consultants Pte Ltd to conduct PRI for our client's vehicle.

Thank you.

Warmest Regards,

Xue Ting

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521

On Tue, Jul 9, 2024 at 8:28 AM Motor Survey <motorsurvey@sg.msig-asia.com> wrote:

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 08/07/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	
5) Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. ***Fast lane settlement is not applicable for cases that liability is in dispute***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

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A Member of **MS&AD** INSURANCE GROUP

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From: T K Lee <tklee0247@gmail.com>

Sent: Monday, July 8, 2024 5:29 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: Re: Accident involving SMN1353Y & SNC1681X on 02/07/2024 at PIE towards ECP (Changi)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Crystal,

Attached is the written GIA.

Kindly send us the surveyor list to choose from.

Thank you.

Warmest Regards,

Xue Ting

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521

On Mon, Jul 8, 2024 at 3:53 PM Motor Survey <motorsurvey@sg.msig-asia.com> wrote:

<Confidential>

Dear Sir/Mdm,

Please provide us with your client's SAS report or draft copy, in order for us register this claim.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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| Co. Reg. No. 200412212G | msig.com.sg



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 **Join our mission in protecting our planet, please consider the environment before you print.**

From: T K Lee <tklee0247@gmail.com>

Sent: Monday, July 8, 2024 2:12 PM

To: Claims SG <claims@sg.msig-asia.com>

Subject: Accident involving SMN1353Y & SNC1681X on 02/07/2024 at PIE towards ECP (Changi)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sir/Mdm,

Our Ref: SMN1353Y

Your Ref: SNC1681X (MSIG)

Kindly arrange PRI and let us have the surveyor list to choose from.

Thank you.

Warmest Regards,

Xue Ting

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521

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