



BAN HOCK HIN
Co., Pte Ltd

Rev 11

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

02 JAN 2025

Your Ref : SMX3671M
Our Ref : TP/12536/FBQ2517A/SMX3671M

BY EMAIL

AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way
#07-16
Singapore 79120

ATTN: Motor Claims Dept

Dear Sir/Madam,

Accident Involving FBQ2517A & SMX3671M on 26/01/2024

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 9% GST)	\$2,234.50
2. Loss of Use (3 days x \$20)	\$ 60.00
3. GIA Vehicle Insurance Search Fee	\$ 2.18
TOTAL	<u>\$2,296.68</u>

We attached our Tax Invoice, GIA Search Invoice and Letter of Authorisation for your perusal.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220

Thank you.

BAN HOCK HIN CO PTE LTD

.....
Raymond Tan
Manager/Insurance Dept



LETTER OF AUTHORISATION

Your Ref : SMX3671M
Our Ref : TP/12536/FBQ2517A/SMX3671M

BY EMAIL

AIG Asia Pacific Insurance Pte Ltd
Chartis Building
78 Shenton Way
#07-16
Singapore 79120

ATTN: Motor Claims Dept

Dear Sir/Madam,

Accident Involving FBQ2517A & SMX3671M on 26/01/2024

AUTHORIZATION LETTER

I / We refer to the above-mentioned matter.

I / We, Leong Yoon Tack hereby irrevocably authorize Ban Hock Hin Co., Pte Ltd to act on our behalf to file a 3rd Party Claim against your insured SMX3671M.

I / We further authorize M/s AIG Asia Pacific Insurance Pte Ltd to release the claim and payment to M/s Ban Hock Hin Co., Pte Ltd in consideration of their allowing me to take possession of my motorcycle FBQ2517A upon completion of repairs.

If you need any verification from us, kindly direct all enquiries and correspondences to M/s Ban Hock Hin Co., Pte Ltd.

Yours faithfully

Witness



.....
Claimant (Signature & Company Stamp)

Leong Yoon Tack / G7362696Q
Name & NRIC No



.....
Witness Signature

Tan Chok Lok / G7715235R
Name & NRIC No

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **BAN HOCK HIN CO. PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,234.50** (Repair Cost), **S\$60.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **FBQ 2517A** that was damaged pursuant to the accident which occurred on **26/01/2024** (date) at/along **AYE AFTER CLEMENTI AVENUE 6** (location) involving vehicle no/s **SMX 3671M**. This is pursuant to the inspection conducted on **09/07/2024** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LEONG YOON TACK** (the third party claimant") of vehicle no. **FBQ 2517A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBQ 2517A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18th (day) of March (month) 2025 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
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TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS BUILDING
78 SHENTON WAY
#07-16
SINGAPORE 079120
MOTOR CLAIMS DEPT

Invoice No. : DLCCR40122935-I12536

Invoice Date : 12/12/2024

Payment Due Date : 11/01/2025

CLAIM NO. : 12536
POLICY NO. : 5124154388-02
VEHICLE NO. : FBQ2517A
MAKE/MODEL : YAM / MTN155

S/N	Description	Amount
1	LUMPSUM REPAIR	\$2,050.00
	SUB TOTAL	\$2,050.00
	GST @ 9 %	\$184.50
	GRAND TOTAL (SGD)	\$2,234.50

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD



UEN: 197000288K

For Bank Transfer:
Name of bank account (Beneficiary): BAN HOCK HIN CO. PTE LTD
Name of Bank: DBS BANK LTD
Bank Account Number: 025 008 566 3 (Current Account)
Bank Code: 7171 Branch Code: 025 Swift Code: DBSSGSG
Branch: TOWNER ROAD BRANCH
Address: BLK 101 TOWNER ROAD #01-238 SINGAPORE 322101

Printed by : RAYMOND




INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMX3671M

Date of Accident

26/01/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**
Period of Insurance **08/01/2024 - 07/01/2025**
Requested By **Tan Chok Lok (Ban Hock Hin C...**
Requested Date **08/07/2024 16:23**

Payment details

Request Amount: **S\$2**
GST Amount: **S\$0.18**
Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Thursday, July 11, 2024 5:16 PM
To: SHASIKUMAAR78@GMAIL.COM
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMX3671M (AIG) AND FBQ2517A AT/ALONG AYE TOWARDS CITY ON 26/01/2024

Our Ref: CD/AIG24070156/Uua3

AIG Ref: 6668334025SG

11 JULY 2024

SHASI KUMAAR S/O SUPRAMANIAM

ACCIDENT INVOLVING SMX3671M (AIG) AND FBQ2517A AT/ALONG AYE TOWARDS CITY ON 26/01/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **FBQ2517A** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd


Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jul 2024 15:34	Clm Dtl Modified	Claimant's Name: -> LEONG YOON TACK. Claimant's ID: -> G7362696Q.	[A] HOW MEI KWAN
2	09 Jul 2024 15:34	Clm Veh Model Changed	(206390) YAMAHA MTN155 155cc.	[A] HOW MEI KWAN
3	09 Jul 2024 15:34	Clm Created	Reg No: FBQ2517A. Acct Date: 2024/01/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Ban Hock Hin Co. Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Jul 2024 15:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Jul 2024 15:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/18	[A] HOW MEI KWAN
6	09 Jul 2024 15:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Jul 2024 15:34	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Jul 2024 15:34	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Jul 2024 15:34	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Jul 2024 15:34	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	11 Jul 2024 16:44	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
12	14 Jul 2024 09:28	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
13	16 Jul 2024 13:15	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
14	17 Jul 2024 15:45	Video Downloaded	Downloaded Video - Accident	[I] Pang, Nicole-xs
15	20 Oct 2024 09:47	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
16	27 Oct 2024 08:48	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
17	15 Nov 2024 20:19	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
18	21 Nov 2024 10:58	Video Downloaded	Downloaded Video - Accident	[I] Lum, John
19	21 Nov 2024 11:11	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
20	21 Nov 2024 19:20	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
21	21 Nov 2024 19:21	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
22	22 Nov 2024 08:17	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
23	10 Dec 2024 16:55	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN

AUDIT TRAIL

No.	On	Audit	Remarks	By
23	Dec 2024	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
24	19:10			
25	07 Jan 2025	Video Downloaded	Downloaded Video - Accident	[I] Lum, John
26	13:57			
27	19 Feb 2025	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
28	13:57			
29	19 Feb 2025	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
30	13:57			
31	19 Feb 2025	Clm Dtl Modified	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1247. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
32	13:57			
33	19 Feb 2025	Clm Dtl Modified	JPJ Reg. Date: -> 2019/08/23.	[A] JOANNE LEE KHANG MIN
34	13:57			
35	19 Feb 2025	Clm Details Notified		[A] JOANNE LEE KHANG MIN
36	13:58			
37	26 Feb 2025	Adj Mandate Request	Cur.Req:2296.68:Liability: 100% (BOLA 15) *Quantum: \$ 2,296.68(all-in). Pls refer to a djuster report for details. *For your approval please.	[A] NA MENG YAN
38	10:23			
39	27 Feb 2025	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/18. Mandate Remarks: please proceed	[I] Pang, Nicole-xs
40	14:28			
41	27 Feb 2025	Adj Mandate Set	Approved:2296.68:please proceed	[I] Pang, Nicole-xs
42	14:28			

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3198790	10 Jul 2024 14:56:38	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBQ2517A	SMX3671M	12.00
3334674	19 Feb 2025 13:57:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBQ2517A	SMX3671M	12.00