

Our Ref: SNH 5134 G

Your Ref: XE 7858 K

29<sup>th</sup> August 2024

Lonpac Insurance Bhd  
100 Beach Road  
Singapore 189702

BY EMAIL ONLY

Dear Fiona,

Re: Accident Involving SNH 5134 G & XE 7858 K along Queensway on 1 July 2024

We refer to the above accident and we are acting for the owner of SNH 5134 G for his Property Damage Claims. As a result of the above accident, our client has sustained losses as follows:

Costs of Repairs (with GST)	\$	4,414.50
Loss of Use (6 days X \$80)	\$	480.00
LTA/GIA Search	\$	33.18
Total	\$	<u>4,927.68</u>

We further enclosed herewith our supporting documents for the above claims:

- i. Discharge voucher
- ii. Letter and Payment Authorization
- iii. LTA/GIA Search Invoice
- iv. Rental Invoice

Yours Sincerely,

Joyce Low

To: CARTIMES AUTOLUTION PTE LTD

RE: ACCIDENT INVOLVING VEHICLE

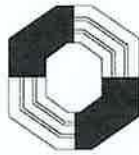
Vehicle No.: SNH51347 & XE7858K Along (Road Name)  
Queensway Rd on 01 July 2024 @ 07:35 am  
I/We Car Times Auto-Rent Pte Ltd NRIC/Passport No: 201633634W owner of vehicle  
no. SNH51347 hereby authorize you to commence repair to the said vehicle  
forthwith.

1. I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name for the costs of repair and loss of use, etc. and to you appointing any Solicitor to act for me in respect of the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
2. I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.
3. I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.
4. My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
5. Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurers, I/We undertake to pay you and my/our Solicitor the cost of repairs settled and related expenses and disbursement incurred.



Owner's Signature  
(Company's Stamp if applicable)

Witness Signature/Name



## LONPAC INSURANCE BHD

CLAIM NO : 23/24/24/VC05/029472  
DATE : 19 FEB 2025

### DISCHARGE VOUCHER

I/We, CAR TIMES AUTO-RENT PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of XE7858K the sum of Singapore Dollar Two Thousand Four Hundred Only **(\$2,400.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNH5134G and XE7858K on 01/07/2024 along/at QUEENSWAY ROAD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ GIM SEN TRANSPORTATION SERVICES AND/OR ONG CHOON LENG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**CAR TIMES AUTOLUTION PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 03/04/2025  
Signature of vehicle owner/Date

Car Times Auto-rent Pte Ltd  
Name of vehicle owner /Date

CAR TIMES AUTOLUTION PTE. LTD.

13 Kaki Bukit Road 4, Bartley Biz Centre #03-15/16  
Singapore 417807  
+65 67024282  
autolution@cartimes.com.sg  
GST Registration No. : 201605716G  
Company Registration No. 201605716G



TAX INVOICE

BILL TO  
LONPAC INSURANCE BHD - INSURANCE

INVOICE PB02489  
DATE 02/08/2024  
TERMS NET 30  
DUE DATE 01/09/2024

VEHICLE NO SNH5134G MAKE & MODEL MAZDA 3 MILEAGE -

DESCRIPTION	QTY	AMOUNT
COST OF REPAIR	1	4,050.00
-----		
SUBTOTAL		4,050.00
GST TOTAL		364.50
TOTAL		4,414.50
-----		
BALANCE DUE		<b>S\$4,414.50</b>

This is a computer-generated document, no signature required.

Issued by

All cheque should be crossed and made payable to

CAR TIMES AUTOLUTION PTE LTD  
OCBC Bank: 695 362343 001 (Servicing)  
OCBC Bank: 695 591768 001 (Claims)  
Paynow to UEN 201605716G



## VEHICLE RENTAL AGREEMENT

Previous agreement no: \_\_\_\_\_ (if applicable)

**CTAR No: 2229**

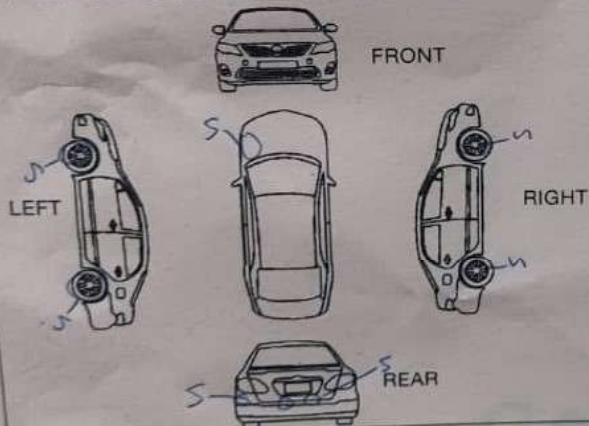
### Hirer's Particular

Name : (as in I/C) Cheong How Onn  
NRIC / Passport No : S1537997I  
Address (Res) : 51 Margaret Drive S149296  
Company Name : \_\_\_\_\_  
Address : \_\_\_\_\_  
D/L No : S1537997I D/L Type Local/International  
Passed Date : 12/02/1980 Date of Birth : 24/04/1962  
Tel : (H) \_\_\_\_\_ (O) \_\_\_\_\_ (M) : 880575950

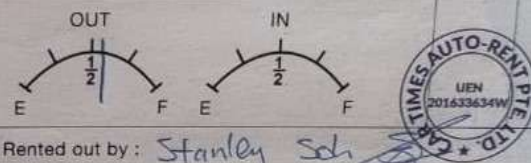
### Additional Driver

Name : (as in I/C) \_\_\_\_\_  
NRIC / Passport No : \_\_\_\_\_  
Address : \_\_\_\_\_  
D/L No : \_\_\_\_\_ D/L Type : Local/International  
Passed Date : \_\_\_\_\_ Date of Birth : \_\_\_\_\_  
Additional charges of \$10/day may apply (M) : \_\_\_\_\_

(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES



Vehicle No :	<u>SNH 5134G</u>		
Make & Model :	<u>Mazda 3 Elegance</u>		
Out Date :	<u>07/06/2024</u>	Time :	
Hire/Period Expiry :	<u>07/07/2024</u>	Mileage :	
Non-Waiver Excess :	<u>\$2,500</u>	(TP) <u>\$2,500</u>	(OD)
CHARGES			
		S\$	¢
Daily	Day(s)	@S\$	Per day
Weekly	Weekly(s)	@S\$	Per week
Monthly	Month(s)	@S\$	Per month
CDW		@S\$	Per month
Refundable Deposit			
Others			
Total			



Rented out by : Stanley Soh  
Deposit will be transferred to new agreement CTAR No: 2230

Petcheong  
Hirer's Signature

Additional Driver Signature

I have read and agreed to the terms and conditions annexed hereto. If I have presented a charge/credit card for payment I agree that all amounts payable under this agreement and/or any parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card. All information I have given in connection with this agreement is true and I agree and consent to Cartimes' Privacy Policy available at <https://cartimes.com.sg/home/privacy-policy/>.

### • IMPORTANT

- 2 WEEKS RETURN NOTICE IS REQUIRED FOR ALL VEHICLE EVEN UPON COMPLETION OF CONTRACT.
- RENTAL PAYMENT DAY TO BE ON EVERY FRIDAY OF THE WEEK. A LATE FEE OF \$50 PER WEEK APPLIES FOR LATE PAYMENT.
- ALL VEHICLE SHOULD BE RETURNED WITH SAME LEVEL OF PETROL.
- AN ADDITIONAL EXCESS APPLIES FOR HIRER UNDER THE AGE OF 22, ABOVE THE AGE OF 65 AND BELOW 2 YEARS DRIVING EXPERIENCE AS ACCORDANCE TO THE INSURANCE CERTIFICATE.
- IN THE EVENT OF ACCIDENT, THE HIRER SHALL REPORT TO THE RENTAL OFFICE WITHIN 24 HOURS. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND
					SIGNATURE OF HIRER

# Find insurer

Vehicle reg. no.

XE7858K

Date of Accident

01/07/2024



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**

Period of Insurance ..... **22/11/2023 - 21/11/2024**

Requested By ..... **Pang Ren Guo (Cartimes Autol...**

Requested Date ..... **03/07/2024 18:14**

### Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Print as receipt

Or directly use your browser print function.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B  
Singapore 038989

E-mail: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Registration: M400017735

## TAX INVOICE

Date of Request: 02/07/2024

**Your Ref No: SNH5134G**

Dear Sir/Madam,

Date of Accident: 01/07/2024 07:45 (SGT)

Vehicle No: SNH5134G

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
<b>XE7858K</b>	Singapore	(31.00 )	1	(28.44 )
GST Amount				(2.56 )
Total Amount Due (GST Inclusive)				(31.00 )

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.



# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

**Company Name:** Car Times Autolution Pte Ltd

**Bank Account Details**

**Beneficiary Name:** \_\_\_\_\_

**Bank Name / Branch Name:** OCBC Bank

**Bank Account No.:** 695 591768 001

**Bank Code / Branch Code:** 7339 / 695

**Swift Code** \_\_\_\_\_

**Email Address:** autolution@cartimes.com.sg  
(For notification of payment details)

**Name/Designation/Telephone/Email of Contact person.:**  
Daniel Low wee meng / Director / 8588 2020

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.

  
**Authorised Signature and Company Stamp**  
**Date:** \_\_\_\_\_

**Acknowledged by :**

\_\_\_\_\_  
**Name / Date:**



## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, April 3, 2025 8:00 AM  
**To:** 'CHARMAINE KONG'  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [SEEK MANDATE] Our Ref: 23/24/24/VC05/029472- SNH 5134 G (D.O.A. 01.07.2024 ) XE 7858 K - PRI \*\*\* LKK REF: CD/LPC24070155/Kpa3

Dear Charmaine,

For an update, we have settled the matter at a global sum of \$2,400.00(all-in) with third party repairer.

We will proceed to close file and submit invoice once DV received.  
Thank you.

Best Regards,

**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Monday, December 9, 2024 5:05 PM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] Our Ref: 23/24/24/VC05/029472- SNH 5134 G (D.O.A. 01.07.2024 ) XE 7858 K - PRI \*\*\*  
LKK REF: CD/LPC24070155/Kpa3

**Lonpac External - Confidential**

**Lonpac External - Confidential**

Dear Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 3 December 2024 10:19 am  
**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [SEEK MANDATE] Our Ref: 23/24/24/VC05/029472- SNH 5134 G (D.O.A. 01.07.2024 ) XE 7858 K - PRI \*\*\* LKK  
REF: CD/LPC24070155/Kpa3

Lonpac External - Confidential

Your ref: **23/24/24/VC05/029472**  
Our ref : CD/LPC24070155/Tpa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XE7858K(LONPAC) AND SNH5134G(TP) ON 01/07/2024**

We refer to the above matter.

Third party driver reported that he was traveling along Queensway Road to prepare make a right turn. Suddenly Insured driver hit onto his vehicle rear LH portion.

Our insured driver reported that he was approaching at the road traffic light junction. Suddenly third party changed into his lane and hit onto his lorry left front portion. Insured driver immediately slow down. After the incident, third party drove his car back to his lane.

Third party has no video for this matter. Only scene photo which is inconclusive.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer **“CAR TIMES AUTOLUTION PTE LTD”** at **\$2,465.43(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair (with 9% GST)	\$ 12,013.54		\$ 4,414.50 (\$4,050.00 + 9%GST)
2. Loss of Use (6days x \$80.00)	\$ 480.00		\$ 450.00 (6days x \$75.00)
			\$ 4,864.50
		@ 50%	\$ 2,432.25
3. LTA/GIA SEARCH FEE	\$ 33.18		\$ 33.18
<b>Total</b>	\$ 12,526.72		<b>\$ 2,465.43</b>

Surveyor recommended 5days for repair + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/07/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Thursday, 11 July 2024 5:44 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Our Ref: 23/24/24/VC05/029472- SNH 5134 G (D.O.A. 01.07.2024 ) XE 7858 K - PRI \*\*\* LKK REF: CD/LPC24070155/Kpa3

**Lonpac External - Confidential**

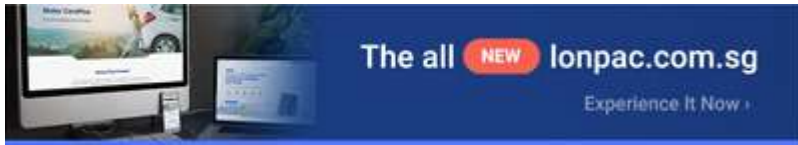
**Lonpac External - Confidential**

Dear Mei Kwan,

OI report attached.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, July 11, 2024 3:08 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Our Ref SNH 5134 G (D.O.A. 01.07.2024 ) XE 7858 K - PRI \*\*\* LKK REF: CD/LPC24070155/Kpa3

## Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please note that our officer in charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Tuesday, July 9, 2024 3:13 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Our Ref SNH 5134 G (D.O.A. 01.07.2024 ) XE 7858 K - PRI

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, July 9, 2024 6:34 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg)

**Subject:** FW: Our Ref SNH 5134 G (D.O.A. 01.07.2024 ) XE 7858 K - PRI

**Lonpac External - General**

**Lonpac External - General**

Our Ref: TBA

Dear Rajes,

FYNA. Insured yet to report.

Best Regards



Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Claims Cartimes <[claims@cartimes.com.sg](mailto:claims@cartimes.com.sg)>

**Sent:** Monday, July 8, 2024 5:51 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Bernard Yeow <[bernard.yeow@cartimes.com.sg](mailto:bernard.yeow@cartimes.com.sg)>

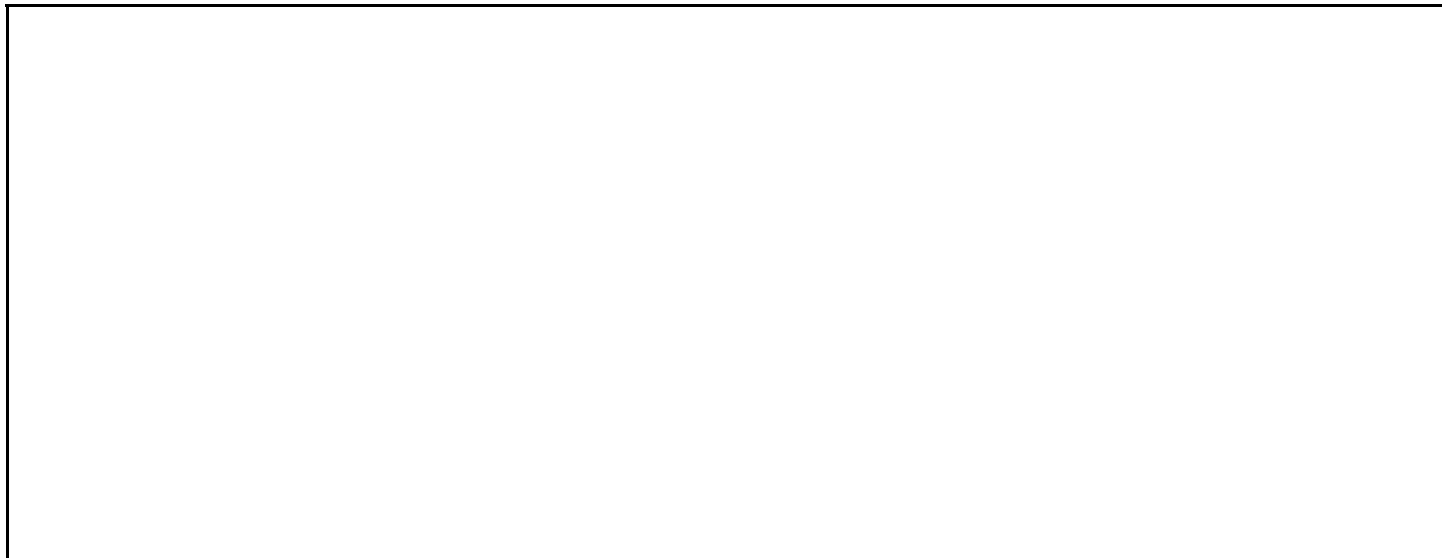
**Subject:** Re: Our Ref SNH 5134 G (D.O.A. 01.07.2024 ) XE 7858 K - PRI

Dear Claims ,

PRI have attached and kindly arranged to survey the vehicle at #07-17 .

Thank you.

Regard,  
Anna



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