

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 3 December 2024 10:19 AM
To: CHARMAINE KONG
Cc: MT_Claim_SG; Admin A
Subject: [SEEK MANDATE] Our Ref: 23/24/24/VC05/029472- SNH 5134 G (D.O.A. 01.07.2024) XE 7858 K - PRI *** LKK REF: CD/LPC24070155/Kpa3
Attachments: TP GIA REPORT.pdf; SCENE PHOTO FROM TP.jpg; SNH5134G LOD.pdf; LKK SURVEY REPORT & PHOTOS.pdf

Your ref: **23/24/24/VC05/029472**

Our ref : CD/LPC24070155/Tpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE7858K(LONPAC) AND SNH5134G(TP) ON 01/07/2024

We refer to the above matter.

Third party driver reported that he was traveling along Queensway Road to prepare make a right turn. Suddenly Insured driver hit onto his vehicle rear LH portion.

Our insured driver reported that he was approaching at the road traffic light junction. Suddenly third party changed into his lane and hit onto his lorry left front portion. Insured driver immediately slow down. After the incident, third party drove his car back to his lane.

Third party has no video for this matter. Only scene photo which is inconclusive.

In view of conflicting version, we propose 50/50 and would like to seek your approval to offer repairer **"CAR TIMES AUTOLUTION PTE LTD"** at **\$2,465.43(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (with 9% GST)	\$ 12,013.54		\$ 4,414.50 (\$4,050.00 + 9%GST)
2. Loss of Use (6days x \$80.00)	\$ 480.00		\$ 450.00 (6days x \$75.00)
			\$ 4,864.50
		@ 50%	\$ 2,432.25
3. LTA/GIA SEARCH FEE	\$ 33.18		\$ 33.18
Total	\$ 12,526.72		\$ 2,465.43

Surveyor recommended 5days for repair + 1SUNDAY = 6DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/07/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Thursday, 11 July 2024 5:44 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref: 23/24/24/VC05/029472- SNH 5134 G (D.O.A. 01.07.2024) XE 7858 K - PRI *** LKK REF: CD/LPC24070155/Kpa3

Lonpac External - Confidential

Lonpac External - Confidential

Dear Mei Kwan,

OI report attached.

Thank you.

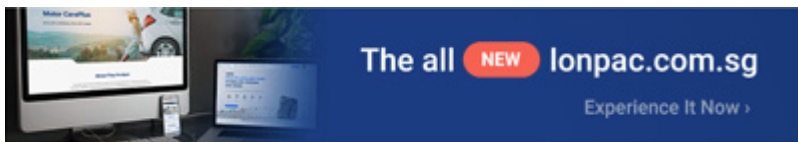
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, July 11, 2024 3:08 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Our Ref SNH 5134 G (D.O.A. 01.07.2024) XE 7858 K - PRI *** LKK REF: CD/LPC24070155/Kpa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, July 9, 2024 3:13 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Our Ref SNH 5134 G (D.O.A. 01.07.2024) XE 7858 K - PRI

Dear Gerald,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, July 9, 2024 6:34 AM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; claims@cartimes.com.sg
Subject: FW: Our Ref SNH 5134 G (D.O.A. 01.07.2024) XE 7858 K - PRI

Lonpac External - General

Lonpac External - General

Our Ref: TBA

Dear Rajes,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims Cartimes <claims@cartimes.com.sg>
Sent: Monday, July 8, 2024 5:51 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Bernard Yeow <bernard.yeow@cartimes.com.sg>
Subject: Re: Our Ref SNH 5134 G (D.O.A. 01.07.2024) XE 7858 K - PRI

Dear Claims ,

PRI have attached and kindly arranged to survey the vehicle at #07-17 .

Thank you.

Regard,
Anna



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.