

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 15 July 2024 3:47 PM
To: Lim Gan Koon (Chris)
Cc: Admin A; Daphne Lee (LKK Auto)
Subject: RE: [EXT] D24005906MFCT/CTPL/TPD-2 // SLZ2203P - REQUEST DIRECT SETTLEMENT FOR SLZ2203P & SH6991H ON 04/07/2024 *** LKK REF: CD/FCI24070153/Rma3
Attachments: LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Daphne.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Wednesday, July 10, 2024 9:22 AM
To: 'Wong Jihang (VGS - SG/Singapore)' <jihang.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Harminder Kaur <Harminder@msfirstcapital.com.sg>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Subject: RE: [EXT] D24005906MFCT/CTPL/TPD-2 // SLZ2203P - REQUEST DIRECT SETTLEMENT FOR SLZ2203P & SH6991H ON 04/07/2024

Without Prejudice

Dear Jihang,

We refer to your email below.

Please note that liability is clear but quantum to be agreed.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541

Website <http://www.msfirstcapital.com.sg>

A Member of **MS&AD** INSURANCE GROUP

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Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>

Sent: Tuesday, July 9, 2024 8:36 PM

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Admin A <admin-a@lkkauto.com>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: RE: [EXT] D24005906MFCT/ctpl/cl SLZ2203P - REQUEST DIRECT SETTLEMENT FOR SLZ2203P & SH6991H ON 04/07/2024

Dear Haminder,

Please revert on liability according to video attached at email below,

There is clear to show that our client is stationary and your insured is reversing at the junction and hit on our client vehicle.

looking forward to your prompt response,

Thank you.

Best regards,
Wong Ji Hang
Insurance Advisor

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934
Direct Line: 63057176
Mobile: 91151092

jihang.wong@vw.com.sg
<https://www.volkswagen.com.sg/>

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Welt

A M E M B

Work on the go. Think soft copies.

From: Wong Jihang (VGS - SG/Singapore)

Sent: Monday, July 8, 2024 4:51 PM

To: Admin A <admin-a@lkkauto.com>

Cc: 'Lim Gan Koon (Chris)' <ChrisLim@msfirstcapital.com.sg>; 'Harminder Kaur' <Harminder@msfirstcapital.com.sg>;
Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore)
<michelle.ong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS -
SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore)
<christopher.anthonidas@vw.com.sg>

Subject: RE: [EXT] D24005906MFCT/ctpl/cl SLZ2203P - REQUEST DIRECT SETTLEMENT FOR SLZ2203P & SH6991H ON 04/07/2024

Dear LKK,

We would like to arrange survey with you.

Please revert for surveyor in charge and date/time available for survey

Thank you.

Best regards,
Wong Ji Hang
Insurance Advisor

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934
Direct Line: 63057176
Mobile: 91151092

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From: Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>

Sent: Monday, July 8, 2024 4:19 PM

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Cc: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: RE: [EXT] D24005906MFCT/ctpl/cl SLZ2203P - REQUEST DIRECT SETTLEMENT FOR SLZ2203P & SH6991H ON 04/07/2024

Dear Haminder,

Thanks for your arrangement.

Please assign

LKK Auto Consultants Pte Ltd	6741 8434
-------------------------------------	------------------

To survey.

Thank you.

Best regards,
Wong Ji Hang
Insurance Advisor

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934
Direct Line: 63057176
Mobile: 91151092

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From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Monday, July 8, 2024 1:26 PM

To: Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>

Cc: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: [EXT] D24005906MFCT/ctpl/cl SLZ2203P - REQUEST DIRECT SETTLEMENT FOR SLZ2203P & SH6991H ON 04/07/2024

WITHOUT PREJUDICE

OUR REF: D24005906MFCT/ctpl/cl

YOUR REF: SLZ2203P

Dear Sir,

We refer to your survey request dated 8/7/2024.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

Autoprobe Consultants	9638 1233
Vicom Ltd	6455 5358
Priority Services	6293 4822
LKK Auto Consultants Pte Ltd	6741 8434

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building

Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |
Website <http://www.msfirstcapital.com.sg>
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From: Wong Jihang (VGS - SG/Singapore) <jihang.wong@vw.com.sg>
Sent: Monday, July 8, 2024 11:14 AM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: SLZ2203P - REQUEST DIRECT SETTLEMENT FOR SLZ2203P & SH6991H ON 04/07/2024

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Just for your information, no injury in this claims,

Report PW :SLZ2203P7422Z

Thank you.

Best regards,
Wong Ji Hang
Insurance Advisor

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934
Direct Line: 63057176
Mobile: 91151092

jihang.wong@vw.com.sg
<https://www.volkswagen.com.sg/>

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