

Our ref:  
Your ref:

DS177/24/VS

SLE 3461P

SDW 4455B

CD/11124070151/RMS

Date:

11 OCT 2024

Direct Settlement

To:

India.

Singapore

Attn:

Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SDW 4455B & SLE 3461P  
At/Along Set of Teck Whye Ave On 6/7/2024 @ 11:30am  
2 Choa Chu Keng

I am the owner of vehicle no. SDW 4455B that was involved in an accident with your insured vehicle no. SLE 3461P of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs
2. Loss of Use / Rental (2 days @ \$ 109 per day)
3. LTA/GIA Search Fee
4. GIA Report Fee
5. Others

\$  
\$  
\$  
\$  
\$

9,308.58  
218.00

Total: \$ 9,526.58

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714401 (Mr Vincent Seah) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Name & Signature

Address:

C/o. 188 Pandan Loop Singapore 128378

Cc:

Mr Vincent Seah/ Ms Amanda Ang

E-mail:

vincent.seah@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg

Fax No:

67795383

## LETTER OF AUTHORIZATION

To: Ted. S. Tan  
\_\_\_\_\_  
Singapore \_\_\_\_\_

Attn.: Motor Claims Department

Dear Sir / Mdm,


MOTOR ACCIDENT INVOLVING SDW 4455 B (OWNER'S  
VEHICLE NO.) AND SLZ 3461 P (3RD PARTY'S VEHICLE NO.)  
ON 06/07/2024 (DATE) AT 11:30am (TIME)  
AT/ALONG Jct of Teck Whye Ave & Chuan Chuan Rd (ROAD)

I am the registered owner of SDW 4455 P (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3<sup>rd</sup> party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

  
\_\_\_\_\_  
Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Yiew Siew Morn

NRIC No. : S0446

Date : 12/08/2024

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2024D0008734  
Claimant Ref : SDW4455B

We/I, CYCLE & CARRIAGE INDUSTRIES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 9,308.58 (repair cost), S\$ 218.00 (loss of use/rental), S\$            (search fee), vehicle no. SDW4455B that was damaged pursuant to the accident which occurred on 06/07/2024 (date) at CHOA CHU KANG RD BETWEEN TECK WHYE AVE JUNCTION (location) involving vehicle no. SLE3461P (insured vehicle). This is pursuant to the inspection conducted on 12/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner YIEW SIEW MONG ("the third party claimant") of vehicle no. SDW4455B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SDW4455B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 9,526.58 to CYCLE & CARRIAGE INDUSTRIES PTE LTD

Dated this 14 day of November 20 24.

#### CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

Amanda Ang

NRIC:

Body Care & Repair  
188 Pandan Loop Singapore 128378  
Tel: 67714304

Address:

Nationality:

Occupation:

#### WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:






Mercedes-Benz

## TAX INVOICE

Cycle & Carriage  
Industries Pte Limited  
Authorised Dealer  
Company No. 196400367W  
GST Reg No. MR-8500111-X

| Invoice Name & Address  |        |                   |     | Owner Name & Vehicle Info |                                    |                        |            |
|---|--------|-------------------|-----|---------------------------|------------------------------------|------------------------|------------|
| INDIA INTERNATIONAL INSURANCE P/L   |        |                   |     | Cust No/Name              | WCV18049/Yiew Siew Mong            |                        |            |
| ATTN: MOTOR CLAIM DEPARTMENT  |        |                   |     | Reg No/Reg Date           | SDW4455B / 19/03/2024              |                        |            |
| 6 RAFFLES QUAY  |        |                   |     | Date In/Mileage           | 15/08/2024/ 6163                   |                        |            |
| #22-00  |        |                   |     | Chassis No                | W1N2476842W3503653                 |                        |            |
| SINGAPORE 048580  |        |                   |     | Engine No                 | 28281480076626                     |                        |            |
| Contact No 63476100   |        |                   |     | Make/Model                | MB/GLB 180                         |                        |            |
|  |        |                   |     | Colour/Trim               | 027 787 Mountain Gt/ 041 101 Black |                        |            |
| Account No  | Terms  | Date/Time Printed | CSE | Operator                  | WIP No                             | Invoice/Credit Note No |            |
| WI000576  | Credit | 03/10/2024/ 11:45 | VS  | 356 / Vincent Seah        | 19243                              | 28202002               |            |
| Description of Goods / Services   |        |                   |     |                           | Qty                                | Unit Price S\$         | Amount S\$ |

|   |  |  |  |  |      |         |         |
|---|--|--|--|--|------|---------|---------|
| Z REQUEST   |  |  |  |  |      |         |         |
| Customer Request  |  |  |  |  |      |         |         |
| M BPNSUN  |  |  |  |  |      |         | F.O.C.  |
| POLICY NO/ACC DATE :720040441//06.07.2024                       |  |  |  |  |      |         |         |
| DRIVE IN/EXCESS : 08.07.2024 // TP CAR NO.:SLE3461P-INDIA       |  |  |  |  |      |         |         |
| DATE IN/DATE SURVEY:12.08.2024 //12.08.2024 RASUL-LKK 11:25AM   |  |  |  |  |      |         |         |
| DIRECT SETTLEMENT: DAPHNE LEE-LKK                               |  |  |  |  |      |         |         |
| M BPNSUN  |  |  |  |  |      |         |         |
| SUNDRIES  |  |  |  |  |      |         | 15.00   |
| A BPILAB  |  |  |  |  |      |         |         |
| CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT |  |  |  |  |      |         | 120.00  |
| A BPILAB  |  |  |  |  |      |         |         |
| DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.      |  |  |  |  |      |         | 960.00  |
| A BPIRES  |  |  |  |  |      |         |         |
| RESPRAY ON REAR BUMPER AND ACCIDENT AFFECTED AREA               |  |  |  |  |      | 0.05    | 800.00  |
| X REAR BUMPER   |  |  |  |  | 1.00 | 1520.45 | 1520.45 |
| X STEP PLATE  |  |  |  |  | 1.00 | 251.31  | 251.31  |
| X REAR LOWER BUMPER   |  |  |  |  | 1.00 | 604.52  | 604.52  |
| X CHROME COVER,REAR BUMPER                                      |  |  |  |  | 1.00 | 1474.90 | 1474.90 |
| X BOTTOM LEFT TRIM STRIP  |  |  |  |  | 1.00 | 141.96  | 141.96  |
| X LEFT EXHAUST COVER  |  |  |  |  | 1.00 | 180.35  | 180.35  |
| X LHR RADAR CONTROL UNIT, COMPLETE                              |  |  |  |  | 1.00 | 1854.91 | 1854.91 |
| X LHR RADAR BRACKET   |  |  |  |  | 1.00 | 34.43   | 34.43   |
| X DISTANCE SENSOR   |  |  |  |  | 1.00 | 329.75  | 329.75  |
| X DECOUPLING RING   |  |  |  |  | 1.00 | 7.63    | 7.63    |
| X REFLECTING EMITTER  |  |  |  |  | 1.00 | 49.88   | 49.88   |
| X ELECTRICAL WIRING HARNESS                                     |  |  |  |  | 1.00 | 194.89  | 194.89  |

Guarantee Your Warranty, Maintain with Cycle & Carriage!

|                 |          |           |               |          |
|-----------------|----------|-----------|---------------|----------|
| Parts           | 6,644.98 |           |               |          |
| Labour          | 1,880.00 |           |               |          |
| Standard Menu   | 0.00     | 9% GST on | Nett          | 8,539.98 |
| Specialist Job  | 0.00     |           |               | 768.60   |
| Diagnostics Job | 0.00     |           |               |          |
| Sundry/Others   | 15.00    |           | Total Payable | 9,308.58 |
| Total(w/o GST)  | 8,539.98 |           | Paid          | 0.00     |
|                 |          |           | Total Due     | 9,308.58 |

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.  
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



and Mercedes-Benz are trademarks of Mercedes-Benz Group AG

Pandan Loop Service Center  
188 Pandan Loop  
Singapore 128378  
Tel: 6777 8388  
Fax: 6779 5383  
www.mercedes-benz.com.sg

## Tax Invoice

**chan's**

www.chans.com.sg

**CHAN'S & SONS ENTERPRISE**

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,  
Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:  
**INV0801192024-08**Dated:  
**August 16, 2024**Rental Agreement No:  
**RA 016559 2024-08**Terms of Payment:  
**Due upon receipt**Customer Reference:  
SDW4455B (India)Notes:  
SDW4455B (India)

Executive Name: C&amp;C VINCENT

**Customer Details****YIEW SIEW MONG**BLK 6 TECK WHYE AVENUE #11-130 Singapore  
680006

| S.No  | Product  | Description                              | From Date  | To Date    | No. of Periods | Price (SGD) | Amount (SGD) |
|---|----------|--|------------|------------|----------------|-------------|--------------|
| 1   | SLA8440M | Toyota Altis 1.6 (A)<br>- Yiew Siew Mong | 12-08-2024 | 14-08-2024 | 2 Days         | 100.00      | 200.00       |
|   |          |  |            |            |                |             | 200.00       |
|   |          |  |            |            |                | GST 9% (9%) | 18.00        |
| Amount in words :<br><b>Two Hundred Eighteen Singapore Dollar (SGD)</b> |          |  |            |            |                | Total (SGD) | 218.00       |

**Declaration:**Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**For **CHAN'S & SONS ENTERPRISE**This is a Computer generated document.  
No signature is required.**Income Terms**  
Terms



# RENTAL AGREEMENT

RN 016 559 2624-08

|                                       |                              |                                    |                                       |                |
|---------------------------------------|------------------------------|------------------------------------|---------------------------------------|----------------|
| Hirer's Name<br><b>YIEW SIEW MONG</b> |                              | Date of Birth<br><b>28.02.1958</b> | Passport/ Nric No.<br><b>S132304X</b> | Nationality    |
| Address<br><b>6 PECK WHATE AVENUE</b> |                              | Occupation                         | Driving Licence No.                   | Date of Expiry |
| <b>#11-130</b>                        | Postal Code<br><b>680002</b> | Contact No.                        | Mobile Phone No.<br><b>96964921</b>   |                |
| Joint Hirer's / Guarantor's Name      |                              | Date of Birth                      | Passport/ Nric No.                    | Nationality    |
| Address                               |                              | Occupation                         | Driving Licence No.                   | Date of Expiry |
|                                       | Postal Code                  | Contact No.                        | Mobile Phone No.                      |                |

## CHECK OUT

|                        |                       |               |                           |
|------------------------|-----------------------|---------------|---------------------------|
| Date<br><b>12.8.24</b> | Time<br><b>9.50am</b> | Mileage<br>KM | E 1/4 1/2 3/4 <b>F</b>    |
| Date<br><b>14.8.24</b> | Time<br><b>2.20pm</b> | Mileage<br>KM | Remarks<br><b>IND car</b> |

## CHECK IN

### IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

|                          | UNIT |   | RATE (\$) | TOTAL (\$) |
|--------------------------|------|---|-----------|------------|
| RATE                     | 2    | @ | 100       | 200        |
| DISCOUNT                 |      |   |           |            |
| GST @ 9.1                |      |   |           | 18         |
| TOTAL                    |      |   |           | 218        |
| EXTENSION                |      |   |           |            |
| Inv 86119 2624-08        |      |   |           |            |
| JAL                      |      |   |           |            |
| No 1: 60W 4455 B         |      |   |           |            |
| DEPOSIT (refundable) S\$ |      |   | M         |            |
| CHANGED OVER FROM VEH.   |      |   | DATE      |            |

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

**SLA 8440W**

MODEL **TOYOTA ALTIS 1.6 (A)**

FROM

RETURN

\*Estimate Date. For actual return see CHECK IN

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

Claim Audit

| AUDIT TRAIL |                   |                           |  |                           |
|-------------|-------------------|---------------------------|--|---------------------------|
| No.         | On                | Audit                     | Remarks  | By                        |
| 1           | 09 Jul 2024 14:40 | Clm Dtl Modified          | Claimant's Name: -> -.   | [A] HOW MEI KWAN          |
| 2           | 09 Jul 2024 14:40 | Clm Veh Model Changed     | (204717) MERCEDES-BENZ 200 2.0 (A).  | [A] HOW MEI KWAN          |
| 3           | 09 Jul 2024 14:40 | Clm Created               | Reg No: SDW4455B. Acct Date: 2024/07/06. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Cycle & Carriage Industries Pte Ltd (Pandan Loo p) | [A] HOW MEI KWAN          |
| 4           | 09 Jul 2024 14:40 | Adj Co Assigned           | LKK Auto Consultants Pte Ltd (HQ):   | [A] HOW MEI KWAN          |
| 5           | 09 Jul 2024 14:40 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2024/07/18   | [A] HOW MEI KWAN          |
| 6           | 09 Jul 2024 14:40 | Adj Mandate Set           | Approved:0.00.Reinsp:Adj decides.  | [A] HOW MEI KWAN          |
| 7           | 09 Jul 2024 14:41 | Label Added               | (30653):Direct Settlement.   | [A] HOW MEI KWAN          |
| 8           | 09 Jul 2024 14:41 | Adj Adjuster Assigned     | [None] -> MOHD RASUL   | [A] HOW MEI KWAN          |
| 9           | 09 Jul 2024 15:25 | Clm Dtl Modified          | Claimant's Name: - -> YIEW SIEW MONG. Claimant's ID: -> SXXXX044G.   | [A] HOW MEI KWAN          |
| 10          | 09 Jul 2024 15:25 | Clm Registration Modified | Acct Time:00:00:00->11:00:00.  | [A] HOW MEI KWAN          |
| 11          | 09 Jul 2024 15:25 | Clm Veh Model Changed     | (204717) -> (208376) MERCEDES-BENZ GLB 180 1.3 PROGRESSIVE LINE (A).   | [A] HOW MEI KWAN          |
| 12          | 10 Jul 2024 09:23 | Clm Dtl Modified          | Insured Name: -> LION CITY RENTALS PTE LTD. Insured ID: -> 201504621K.   | [A] Daphne Lee Mooi Ngiuk |
| 13          | 10 Jul 2024 09:23 | Adj Mandate Request       | Cur Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. OID hit onto rear TP.  | [A] Daphne Lee Mooi Ngiuk |
| 14          | 16 Jul 2024 00:26 | Adj Next Rpt Changed      | Next Rpt:Final Rpt.Due Date:2024/07/18   | [I] Zuhaidah Bte Samsuri  |
| 15          | 16 Jul 2024 00:26 | Adj Mandate Set           | Approved:0.00.   | [I] Zuhaidah Bte Samsuri  |
| 16          | 14 Aug 2024 18:15 | Adj Im. Advice Submitted  | Next Rpt:Final Rpt.Due Date:2024/07/18   | [A] HOW MEI KWAN          |
| 17          | 29 Oct 2024 14:23 | Adj Rpt Initiated         |  | [A] JOANNE LEE KHANG MIN  |
| 18          | 29 Oct 2024 14:23 | Clm Dtl Modified          | Claim Conclusion: -> 3.  | [A] JOANNE LEE KHANG MIN  |
| 19          | 29 Oct 2024 14:23 | Clm Dtl Modified          | JPJ Reg. Date: -> 2024/03/19.  | [A] JOANNE LEE KHANG MIN  |
| 20          | 29 Oct 2024 14:23 | Clm Details Notified      |  | [A] JOANNE LEE KHANG MIN  |
| 21          | 30 Oct 2024 11:32 | Adj Mandate Request       | Cur Req:9526.58:PODS Liability: 100% *Quantum: \$9,526.58. Please refer to adjuster report for details. *For your approval please.   | [A] Daphne Lee Mooi Ngiuk |
| 22          | 01 Nov 2024 15:32 | Adj Mandate Set           | Approved:9526.58.  | [I] Zuhaidah Bte Samsuri  |

Date From

Date To

Audit Type

None

Go

| ACTIVITY  |
|-----------|
| No record |

| Merimen Billing for this case - Transaction History |                      |                       |          |                              |  |          |          |        |
|---|----------------------|-----------------------|----------|------------------------------|--|----------|----------|--------|
| Bill Ref No   | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                           | Ref 1    | Ref 2    | Amount |
| 3198182   | 09 Jul 2024 18:06:10 | TP Case (Insurer)     | Motor    | LKK Auto Consultants Pte Ltd | India International Insurance Pte Ltd (HQ) | SDW4455B | SLE3461P | 12.00  |
| 3218387   | 14 Aug 2024 18:15:31 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ)          | SDW4455B | SLE3461P | 12.00  |

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=dsp\_viewhistory&caseid=1433117&extid=457612&CFID=32...

1/2