

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jul 2024 14:32	Clm Dtl Modified	Insured Name: -> PRIME CAR RENTAL & TAXI SERVICES PTE LTD. Insured ID: -> 1996 06293Z. Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 20030 3878K.	[A] HOW MEI KWAN
2	09 Jul 2024 14:32	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	09 Jul 2024 14:32	Clm Created	Reg No: SHD5688S. Acct Date: 2024/04/08. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	09 Jul 2024 14:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Jul 2024 14:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/18	[A] HOW MEI KWAN
6	09 Jul 2024 14:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Jul 2024 14:32	Assignment 1st Accessed		[A] HOW MEI KWAN
8	09 Jul 2024 14:33	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	09 Jul 2024 14:33	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
10	11 Jul 2024 15:20	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/07/18	[A] HOW MEI KWAN
11	22 Jul 2024 11:10	Adj Mandate Request	Cur.Reg:0.00:Based on the video footage, TP cut lane and encroached into our insured lane. Seek approval for reject.	[A] NA MENG YAN
12	22 Jul 2024 15:38	Video Downloaded	Downloaded Video - Accident	[I] Loganathan S/O Agoram
13	22 Jul 2024 15:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/18. Mandate Remarks: Pls reject claim. Thank you.	[I] Loganathan S/O Agoram
14	22 Jul 2024 15:39	Adj Mandate Set	Approved:0.00:Pls reject claim. Thank you.	[I] Loganathan S/O Agoram
15	08 Dec 2025 09:37	Label Removed	(30653):Direct Settlement.	[A] CHEW HSIAO TONG
16	08 Dec 2025 09:37	Label Added	(30652):WP.	[A] CHEW HSIAO TONG

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3198179	09 Jul 2024 18:04:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHD5688S	SHD2663H	12.00
3199515	11 Jul 2024 15:20:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5688S	SHD2663H	12.00
3204435	22 Jul 2024 09:32:31	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHD5688S	Loganathan S/O Agoram	xx.xx

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, December 8, 2025 9:46 AM
To: claims@transcab.com.sg
Cc: 'JasmineTan' (jasminetan@transcabservices.com.sg); Ng Wai Yin (waiyin.ng@transcab.com.sg)
Subject: YOUR REF: AAD2404-042 (SHD5688S) // LKK Ref: CD/III24070150/Epa3(N) [ACCIDENT INVOLVING SHD2663H(III) AND SHD5688S ON 08/04/2024]
Attachments: SKETCH PLAN.PNG; STATEMENT.PNG; SHD2663H OI VIDEO.mp4

YOUR REF: **AAD2404-042 (SHD5688S)**
LKK Ref: CD/III24070150/Epa3(N)

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD2663H(III) AND SHD5688S ON 08/04/2024

We refer to the above matter.

Attached is a copy of our insured accident report and video for your easy reference. We are of the view that our insured is not liable for the accident as your client encroached into our insured's lane and resulted the accident.

In view of this, we regret to inform you that we are unable to look into your client's claim.

Thank you.



Merry Christmas & Happy New Year 2026!



Best Regards,

Hsiao Tong, Chew (Ms) | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)