

Date:

M/s:

M/S FIRST CAPITAL

INSURANCE PTE LTD.

Singapore

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SNP9768J and SHA7186B on 5 JULY 2024

I am the owner of vehicle no SNP9768J which was involved in an accident with your insured vehicle no SHA7186B.

The accident was caused solely by your insured's negligence. I am therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	S\$ 6895.78.
b)	Loss of Use/ Rental of vehicles for <u>3</u> day(s) @ S\$ <u>80</u> per day	S\$ 240.00.
c)	LTA/ GIA Search Fees	S\$ 2.18.
d)	Administrative Charges	S\$
e)	Others	S\$
TOTAL		S\$ 7137.96.

I enclose herewith copy of the following: (please tick the appropriate boxes)

<input type="checkbox"/>	Repair Invoice	<input type="checkbox"/>	LTA/ GIA Search Receipt
<input type="checkbox"/>	Policy Excess Invoice	<input type="checkbox"/>	NRIC/ Driving License
<input type="checkbox"/>	Rental Invoice	<input type="checkbox"/>	GIA Report
<input type="checkbox"/>	Certificate of Insurance	<input type="checkbox"/>	Survey Report

All payment should be made in my favour and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

Sincerely

Name of Insured: KHA-LID AHMAD

NRIC: S15128001

## AUTHORIZATION TO ACT

I, KHALID BIN AHMAD ALKHATIB ("the third party claimant") of APT BLK 429 TAMPINES ST 41 (address), owner of SNP9768J ( vehicle no.) hereby authorize Komoco Motors Pte Ltd to act for me with respect to my claim for repair costs and/or rental and/ or loss of use ("claim) for my vehicle no. SNP9768J that was damaged pursuant to the accident which occurred on 05/07/2024 (date) along CARPARK AT BLK 429 (location) involving vehicle no. SHA7186B ("the accident"). TAMPINES ST 41

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement on my claim with payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the drive/owner/insurers of the other vehicle/s is concerned.

Date this 02 day of 28 (month) 2024 (year)



Signed by "third party claimant"



Signed by "the workshop"

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D24005913MFCT  
ACCIDENT DATE : 05/07/2024  
ACCIDENT LOCATION : TAMPINES STREET 41 SINGAPORE  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : NG YANG NAM  
INSURED VEHICLE : SHA7186B  
INVOLVED PARTY : SNP9768J  
SETTLEMENT SUM : **\$7,077.96**

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **KHALID BIN AHMAD ALKHATIB**

Signature and Date :



WITNESS : **ROBYN CHIN ZHI SHEN**

Signature and Date :







# KOMOCO MOTORS PTE. LTD.

KOMOCO SERVICE CENTRE  
253 Alexandra Road  
#01-01 Singapore 159936  
T (65) 6473 5588  
www.hyundai.com.sg

KEMBANGAN SERVICE CENTRE  
460 Changi Road  
Singapore 419883  
T (65) 6440 1131

THOMSON SERVICE CENTRE  
551 Upper Thomson Road  
Singapore 574415  
T (65) 6844 8811

GST Ref No MR-8500364-4  
Co Reg 199609283R  
Page No 1  
Date 03/08/2024

To : MS FIRST CAPITAL INSURANCE LIMITED  
36, ROBINSON ROAD,  
#16-01 CITY HOUSE,  
SINGAPORE 068877  
Tel : 6507 3848

Attn:

## Tax Invoice

Invoice No : CGI-ASC-2024003904  
Invoice Date : 03/08/2024  
Repair Date : 09/07/2024  
Our Ref : WSR-ALX-2024016415  
Mileage : 6514  
Term : 30 Days  
Mode :  
Service Advisor : ROBYN CHIN ZHI SHEN  
Your Ref : SNP9768J

Item	Description	Quantity	UOM	Discount (%)	Unit Price SGD	GST	Amount SGD
1	TO CARRY OUT ACCIDENT BODY REPAIRS - FRONT BUMPER / SUPPORT PANEL	1		0.00	1,260.00	STD	1,260.00
2	TO SPRAY PAINT ON DAMAGED PORTIONS - FRONT BUMPER UPR / FRT BUMPER LWR	1		0.00	700.00	STD	700.00
3	TO REALIGN BOTH FRT HEADLAMP (S.NETT)	1		0.00	40.00	STD	40.00
4	TO CHECK FOR ELECTRICAL SYSTEM FOR PROPER FUNCTIONING AFTER ACCIDENT REPAIR (S.NETT)	1		0.00	180.00	STD	180.00
5	TO REPROGRAMME AFTER ACCIDENT REPAIR (S.NETT)	1		0.00	180.00	STD	180.00
6	SUNDRIES (S.NETT)	1		0.00	20.00	STD	20.00
7	CLIP	10	UNIT	20.00	2.00	STD	20.00
8	COVER ASSY-FR BUMPER LWR	1	UNIT	20.00	1,100.00	STD	1,100.00
9	LAMP ASSY-HEAD,LH	1	UNIT	20.00	2,759.00	STD	2,759.00
10	CLIP	3	UNIT	20.00	1.00	STD	3.00
11	CARRIER ASSY-FRONT END MODULE	1	UNIT	20.00	1,051.00	STD	1,051.00
Sub Total							7,313.00
Discount Amount							(986.60)
Total							6,326.40
Goods and Service Tax							569.38
9% GST (Tax on SGD 569.38@1.0000000 = SGD569.38)							
Total Amount with GST							6,895.78

Remark : THIRD PARTY CLAIM AGAINST MS FIRST CAPITAL INSURANCE EXCESS NIL D V SIGN  
INCIDENT DATE: 05/07/2024  
POLICY NOS: A301105154 AH1

Amount : SGD SIX THOUSAND, EIGHT HUNDRED NINETY-FIVE AND SEVENTY-EIGHT CENTS ONLY



## KOMOCO MOTORS PTE. LTD.

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T (65) 6440 1131

### THOMSON SERVICE CENTRE

551 Upper Thomson Road  
Singapore 574415  
T (65) 6844 8811

GST Ref No MR-8500364-4

Co Reg 199609283R

Page No 2

Date 03/08/2024

# Confidential



E. & O. E.

Komoco Motors Pte Ltd

RIGHT HERE, RIGHT CARE

Created By: KOTP1643 03/08/2024 3:19PM

Printed By: KOTP1643 03/08/2024 03:23 PM


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SHA7186B

Date of Accident

05/07/2024 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **MS First Capital Insurance Ltd**Period of Insurance ..... **01/01/2024 - 31/12/2024**Requested By ..... **ROBYN CHIN ZHI SHEN (KOMO...**Requested Date ..... **05/07/2024 12:41****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Yan (LKK Auto)

**From:** Nordin Bin Mohammad <nordin.mohammad@hyundaimotors.com.sg>  
**Sent:** Monday, October 14, 2024 2:16 PM  
**To:** Yan (LKK Auto); Robyn Chin Zhi Shen  
**Cc:** Admin A; Hsiao Tong (LKKAuto); Heng Swee Hee; Foong Yao Jie (Jack)  
**Subject:** RE: [DV] RE: [OFFER] RE: HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: SHA7186B - TOYOTA - Register claim/ Advise liability \*\*\* LKK REF: CD/FCI24070148/Rua3 FINALIZE / COR

Dear Yan,

Below bank detail as requested.

**Payment via Account transfer:**

Bank: DBS Bank Ltd  
Bank code: 7171  
Branch code: 001  
Bank account number: 0010626370

**Payment via Paynow:**

Paynow UEN: 199609283RVEH

**Paynow via Paynow QR:**



Company Name	KOMOCO MOTORS PTE LTD
Company Reg No.	199609283R
Address	253 ALEXANDRA ROAD, #01-01, SINGAPORE 159936
Contact No.	

**Bank Transfer Details**

Beneficiary	KOMOCO MOTORS PTE LTD
Bank Name	DBS BANK LTD
Bank Address	12 MARINA BOULEVARD, DBS ASIA CENTRAL AT MARINA BAY FINANCIAL CENTRE TOWER 3, SINGAPORE 018982
Bank Code	7171
Branch Code	001
SWIFT Code	DBSSSGSG
Bank Account No.	001-062637-0
Currency	SGD
Remittance Attention To Email / Contact Number	

Thanks You.

Yan (LKK Auto)

**From:** Karen Tan <karentan@msfirstcapital.com.sg>  
**Sent:** Thursday, August 8, 2024 9:30 AM  
**To:** Yan (LKK Auto)  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** [SEEK MANDATE] RE: HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: D24005913MFCT/CTPL/KT/TPD-2 (SHA7186B) - TOYOTA - PAYMENT  
**Attachments:** SNP 9768J\_TP LOD.pdf; LKK SURVEY REPORT\_& PHOTOS\_.pdf

Dear Yan,

You may settle as follows:

	Amount Claimed	Amount Revised	MSFC Mandate
1. Cost of Repair (with 9%GST)	\$ 8,184.15	\$ 6,895.78 (\$6,326.40 + 9%GST)	\$ 6,895.78 (\$6,326.40 + 9%GST)
2. Loss of Use (3days x \$80.00)	\$ 240.00	\$ 240.00 (3DAYS X \$80.00)	\$ 180.00 to \$ 240.00 (3DAYS X \$80.00)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18	\$ 2.00 to \$2.18
<b>Total</b>	<b>\$ 8,426.33</b>	<b>\$ 7,137.96</b>	<b>\$ 7,077.78 to \$ 7,137.96</b>

Best Regards,

Karen Tan

Motor Claims Dept.  
MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax No. : 6223 0541 | Company Regn. No. 195000106C  
A Member of **MS&AD INSURANCE GROUP**

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**From:** Yan (LKK Auto) <yan@lkkauto.com>  
**Sent:** Tuesday, August 6, 2024 2:40 PM  
**To:** Karen Tan <karentan@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** [SEEK MANDATE] RE: HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: D24005913MFCT/CTPL/KT/TPD-2 (SHA7186B) - TOYOTA - PAYMENT  
Your ref: **D24005913MFCT**  
Our ref : **CD/FCI24070148/Rua3**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHA7186B(MS FCIL) AND SNP9768J(TP) ON 05/07/2024**

We refer to the above matter.

We are of the view that liability is not in our driver’s favour as he turns out from minor road and hit onto third party vehicle which travelling straight on main road.

We seek your approval to offer repairer “KOMOCO MOTORS PTE LTD" at **\$7,137.96(all-in).**



The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9%GST)	\$ 8,184.15	\$ 6,895.78 (\$6,326.40 + 9%GST)
2. Loss of Use (3days x \$80.00)	\$ 240.00	\$ 240.00 (3DAYS X \$80.00)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 8,426.33</b>	<b>\$ 7,137.96</b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 31/07/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Sent:** Monday, August 5, 2024 3:34 PM

**To:** Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Cc:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: D24005913MFCT/CTPL/KT/TPD-2 (SHA7186B) - TOYOTA - PAYMENT

Dear Yan,

We have received the attached LOD, fyns pls.

*Best Regards,*

*Karen Tan*

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax

No. : 6223 0541 | Company Regn. No. 195000106C

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**From:** Joanne Tan Jo Ann

**Sent:** Monday, August 5, 2024 3:01 PM

**To:** Foong Yao Jie (Jack) <[Foong.Yao@hyundaimotors.com.sg](mailto:Foong.Yao@hyundaimotors.com.sg)>

**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Robyn Chin Zhi Shen <[robyn.chin@hyundaimotors.com.sg](mailto:robyn.chin@hyundaimotors.com.sg)>; Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Subject:** FW: HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: D24005913MFCT/CTPL/KT/TPD-2 (SHA7186B) - TOYOTA - PAYMENT

**WITHOUT PREJUDICE**

OUR REF: D24005913MFCT/CTPL/KT/TPD-2  
YOUR REF: SNP9768J

Dear Sir/Madam,

We acknowledge receipt to your letter of claim dated Aug 03, 2024.

We are currently looking into the matter and will revert to you soonest possible.

You may reply to the Officer in charge, Mr. Karen Tan @ [KarenTan@msfirstcapital.com.sg](mailto:KarenTan@msfirstcapital.com.sg)

Thank you and Regards,  
Joanne Tan  
Motor Claims

**MS First Capital Insurance Ltd**

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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---

**From:** Foong Yao Jie (Jack) <[Foong.Yao@hyundaimotors.com.sg](mailto:Foong.Yao@hyundaimotors.com.sg)>

**Sent:** Saturday, August 3, 2024 3:29 PM

**To:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>

**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Robyn Chin Zhi Shen <[robyn.chin@hyundaimotors.com.sg](mailto:robyn.chin@hyundaimotors.com.sg)>

**Subject:** FW: HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: D24005913MFCT/CTPL/KT/TPD-2 (SHA7186B) - TOYOTA - PAYMENT

Hi Joanne,

Above attached for your attention and review.

Kindly take note that our client wants to claim Loss of use.

Look forward to hearing from you on the offer matter and DV (if any).

**Thanks You.**

**Best Regards,**

**Foong Yao Jie ( JACK )**  
**Customer Service**  
**Komoco Motors Pte Ltd**  
**HP: 93243165**

---

**From:** Joanne Tan Jo Ann <[joannetan@msfirstcapital.com.sg](mailto:joannetan@msfirstcapital.com.sg)>  
**Sent:** Friday, July 5, 2024 4:30 PM  
**To:** Robyn Chin Zhi Shen <[robyn.chin@hyundaimotors.com.sg](mailto:robyn.chin@hyundaimotors.com.sg)>  
**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Nur Ariff <[nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)>; Foong Yao Jie (Jack) <[Foong.Yao@hyundaimotors.com.sg](mailto:Foong.Yao@hyundaimotors.com.sg)>; Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>  
**Subject:** HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: D24005913MFCT/CTPL/KT/TPD-2 (SHA7186B) - TOYOTA - Register claim/ Advise liability

**WITHOUT PREJUDICE**

OUR REF: D24005913MFCT/CTPL/KT/TPD-2  
YOUR REF: SNP9768J

Dear Sirs

We refer to your survey request dated 05/07/2024.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. Autoprobe Consultants
2. Priority Services
3. Vicom Ltd
4. LKK Auto Consultants Pte Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you and Regards,  
Joanne Tan  
Motor Claims

**MS First Capital Insurance Ltd**  
16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581  
D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C  
Website <http://www.msfirstcapital.com.sg>

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---

**From:** Robyn Chin Zhi Shen <[robyn.chin@hyundaimotors.com.sg](mailto:robyn.chin@hyundaimotors.com.sg)>  
**Sent:** Friday, July 5, 2024 3:21 PM  
**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>  
**Cc:** Heng Swee Hee <[shheng@hyundaimotors.com.sg](mailto:shheng@hyundaimotors.com.sg)>; Nur Ariff <[nur.ariff@hyundaimotors.com.sg](mailto:nur.ariff@hyundaimotors.com.sg)>; Foong Yao Jie (Jack) <[Foong.Yao@hyundaimotors.com.sg](mailto:Foong.Yao@hyundaimotors.com.sg)>  
**Subject:** HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: SHA7186B - TOYOTA - Register claim/ Advise liability

Hi,

Above attached for your attention.

Kindly assist to register the claim and hold a survey until liability is clear.

Please advise the liability once your insured done the report.

Look forward to hearing from you.

Thank You,

Best regards,

Robyn Chin Zhi Shen  
Vehicle Assessor Officer, Service

KOMOCO MOTORS PTE LTD  
253 Alexandra Road  
#01-01 Singapore 159936  
Email [robyn.chin@hyundaimotors.com.sg](mailto:robyn.chin@hyundaimotors.com.sg)  
HP (65) 9070 0157