

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Tuesday, August 6, 2024 2:40 PM
To: Karen Tan
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: [SEEK MANDATE] RE: HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: D24005913MFCT/CTPL/KT/TPD-2 (SHA7186B) - TOYOTA - PAYMENT
Attachments: SNP 9768J_TP LOD.pdf; LKK SURVEY REPORT_& PHOTOS_.pdf

Your ref: **D24005913MFCT**
Our ref : **CD/FCI24070148/Rua3**

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHA7186B(MS FCIL) AND SNP9768J(TP) ON 05/07/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he turns out from minor road and hit onto third party vehicle which travelling straight on main road.

We seek your approval to offer repairer "**KOMOCO MOTORS PTE LTD**" at **\$7,137.96(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9%GST)	\$ 8,184.15	\$ 6,895.78 (\$6,326.40 + 9%GST)
2. Loss of Use (3days x \$80.00)	\$ 240.00	\$ 240.00 (3DAYS X \$80.00)
3. LTA/ GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 8,426.33	<u>\$ 7,137.96</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.
Kindly note that this inspection report dated 31/07/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Monday, August 5, 2024 3:34 PM
To: Yan (LKK Auto) <yan@lkkauto.com>
Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: D24005913MFCT/CTPL/KT/TPD-2 (SHA7186B) - TOYOTA - PAYMENT

Dear Yan,

We have received the attached LOD, fyns pls.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax No. : 6223 0541 | Company Regn. No. 195000106C

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From: Joanne Tan Jo Ann

Sent: Monday, August 5, 2024 3:01 PM

To: Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Robyn Chin Zhi Shen <robyn.chin@hyundaimotors.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: FW: HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: D24005913MFCT/CTPL/KT/TPD-2 (SHA7186B) - TOYOTA - PAYMENT

WITHOUT PREJUDICE

OUR REF: D24005913MFCT/CTPL/KT/TPD-2

YOUR REF: SNP9768J

Dear Sir/Madam,

We acknowledge receipt to your letter of claim dated Aug 03, 2024.

We are currently looking into the matter and will revert to you soonest possible.

You may reply to the Officer in charge, Mr. Karen Tan @ KarenTan@msfirstcapital.com.sg

Thank you and Regards,

Joanne Tan

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C

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From: Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>

Sent: Saturday, August 3, 2024 3:29 PM

To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Robyn Chin Zhi Shen <robyn.chin@hyundaimotors.com.sg>
Subject: FW: HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: D24005913MFCT/CTPL/KT/TPD-2 (SHA7186B) - TOYOTA - PAYMENT

Hi Joanne,

Above attached for your attention and review.

Kindly take note that our client wants to claim Loss of use.

Look forward to hearing from you on the offer matter and DV (if any).

Thanks You.

Best Regards,

**Foong Yao Jie (JACK)
Customer Service
Komoco Motors Pte Ltd
HP: 93243165**

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Friday, July 5, 2024 4:30 PM
To: Robyn Chin Zhi Shen <robyn.chin@hyundaimotors.com.sg>
Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Nur Ariff <nur.ariff@hyundaimotors.com.sg>; Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: D24005913MFCT/CTPL/KT/TPD-2 (SHA7186B) - TOYOTA - Register claim/ Advise liability

WITHOUT PREJUDICE

OUR REF: D24005913MFCT/CTPL/KT/TPD-2
YOUR REF: SNP9768J

Dear Sirs

We refer to your survey request dated 05/07/2024.

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. Autoprobe Consultants
2. Priority Services
3. Vicom Ltd
4. LKK Auto Consultants Pte Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you and Regards,
Joanne Tan

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: Robyn Chin Zhi Shen <robyn.chin@hyundaimotors.com.sg>

Sent: Friday, July 5, 2024 3:21 PM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Nur Ariff <nur.ariff@hyundaimotors.com.sg>; Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>

Subject: HYUNDAI KONA ELECTRIC - SNP9768J - TP claim / Your ref: SHA7186B - TOYOTA - Register claim/ Advise liability

Hi,

Above attached for your attention.

Kindly assist to register the claim and hold a survey until liability is clear.

Please advise the liability once your insured done the report.

Look forward to hearing from you.

Thank You,

Best regards,

Robyn Chin Zhi Shen
Vehicle Assessor Officer, Service

KOMOCO MOTORS PTE LTD
253 Alexandra Road
#01-01 Singapore 159936
Email robyn.chin@hyundaimotors.com.sg
HP (65) 9070 0157