

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 19 August 2024 5:18 PM  
**To:** PBSP  
**Cc:** Yap Mee Key; Admin A  
**Subject:** RE: URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024 \*\*\* LKK REF: CD/III24070140/Rpa3

Without Prejudice

Dear Sirs/Mdm,

Our insured has yet to report the accident till date.

Our principal will therefore proceed to repudiate.

Thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, August 16, 2024 9:48 AM

**To:** PBSP <[pml-pbsp@simeдарby.com.sg](mailto:pml-pbsp@simeдарby.com.sg)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Yap Mee Key <[yap.mee.key@simeдарby.com.sg](mailto:yap.mee.key@simeдарby.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024 \*\*\* LKK REF: CD/III24070140/Rpa3

Dear Sir / Madam,

Our insured has yet to report the accident till date.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** PBSP <[pml-pbsp@simeдарby.com.sg](mailto:pml-pbsp@simeдарby.com.sg)>

**Sent:** Thursday, August 15, 2024 6:32 PM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Yap Mee Key <[yap.mee.key@simeдарby.com.sg](mailto:yap.mee.key@simeдарby.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024 \*\*\* LKK REF: CD/III24070140/Rpa3

Dear Hsiao Tong

Please assist to check if your insured had reported the accident by now?

As stated in my client's report, there is no video recordings and no police report.

Thank you.

Regards  
Winnie / HM / CT

Bodyshop

BMW  
Performance Motors Ltd

DDI: +65 6319 0175  
FAX: +65 6479 4601  
Address: 303 Alexandra Road, Singapore 159941  
Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**  
**A member of the Sime Darby Group**



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 9 July 2024 11:47 am

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** Yap Mee Key <[yap.mee.key@simedarby.com.sg](mailto:yap.mee.key@simedarby.com.sg)>; 甯瑤 © <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024 \*\*\* LKK REF: CD/III24070140/Rpa3

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Dear Sir / Madam,

We refer to the above matter.

Our insured has yet to report the accident.

**Please provide us the following and arrange for survey.**

- evidence i.e. video and scene photo (if any)
- PIR result (if any)

Kindly note that for liability, claim negotiation and settlement, please contact our OIC – Hsiao Tong.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Monday, July 8, 2024 3:06 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Yap Mee Key' <[yap.mee.key@simedarby.com.sg](mailto:yap.mee.key@simedarby.com.sg)>; 'PBSP' <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Subject:** RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024

Dear Sir / Madam,

OI hasn't reported the accident yet. We couldn't comment on liability now.

Would you like to arrange for survey instead ?

**Jacelyn Loh**

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: [Jacelyn.lohCL@III.COM.SG](mailto:Jacelyn.lohCL@III.COM.SG)

Co. Reg Number: 198703792K

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Monday, July 8, 2024 2:55 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Yap Mee Key <[yap.mee.key@simedarby.com.sg](mailto:yap.mee.key@simedarby.com.sg)>

**Subject:** [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024

**Importance:** High

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Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

- LKK Auto Consultants Pte Ltd

Please advise if your insured had reported the accident and reply on liability ASAP.

Thank you.

Best regards,

Winnie / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**

**A member of the Sime Darby Group**



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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Monday, 8 July 2024 2:49 pm

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Cc:** Yap Mee Key <[yap.mee.key@simedarby.com.sg](mailto:yap.mee.key@simedarby.com.sg)>

**Subject:** RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024

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Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

**Jacelyn Loh**

Motor & Work Injury Claims Dept  
India International Insurance Pte Ltd  
6 Raffles Quay, #22-00,  
Singapore 048580  
Tel: 6347 6100 (EXT 246)  
Email: [jacelyn.lohCL@III.COM.SG](mailto:jacelyn.lohCL@III.COM.SG)  
Co. Reg Number: 198703792K

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Monday, July 8, 2024 2:29 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** Yap Mee Key <[yap.mee.key@simedarby.com.sg](mailto:yap.mee.key@simedarby.com.sg)>

**Subject:** [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024

**Importance:** High

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Secured by Check Point

Dear Sirs,

We refer to the above matter.

Please see attached Accident Report, Estimates and Supporting documents.

**Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.**

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regards,  
Winnie / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: [pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

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