

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 11 September 2024 11:15 AM
To: Sherini Pillai; Motor Claim - III
Cc: Admin A
Subject: RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024 *** LKK REF: CD/III24070140/RPA3
Attachments: III_LKKINVOICE_SAC2400582.pdf

Dear Sherini,

Please be informed that third party did not arrange for survey till date.
In the view of the above, we will close the case in Merimen and bill for Merimen fee only.
Attached is a copy of Merimen fee invoice for your necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sherini Pillai <sherini@iii.com.sg>
Sent: Tuesday, 13 August 2024 9:24 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024 *** LKK REF: CD/III24070140/RPA3

Hi Mei Kwan,

Insured has not reported despite our numerous reminders.

We will therefore proceed to repudiate.

Best Regards,
Sherini Pillai
Motor & Work Injury Claims Department
6 Raffles Quay #22-00, Singapore 048580
DID: 6347 6128
Company Registration No. 198703792K



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, August 13, 2024 8:56 AM
To: Sherini Pillai <sherini@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024
*** LKK REF: CD/III24070140/RPA3

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Hi Sherini,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sherini Pillai <sherini@iii.com.sg>
Sent: Tuesday, July 30, 2024 4:07 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024
*** LKK REF: CD/III24070140/RPA3

Hi Mei Kwan,

No report lodged yet.

Best Regards,

Sherini Pillai

Motor & Work Injury Claims Department

6 Raffles Quay #22-00, Singapore 048580

DID: 6347 6128

Company Registration No. 198703792K



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, July 30, 2024 4:03 PM

To: Sherini Pillai <sherini@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024
*** LKK REF: CD/III24070140/RPA3

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sherini Pillai <sherini@iii.com.sg>

Sent: Tuesday, July 16, 2024 5:16 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024

*** LKK REF: CD/III24070140/RPA3

Hi Mei Kwan,

Our insured has not reported and we have sent letter to our insured to report.

We will upload the report once available.

Best Regards,

Sherini Pillai

Motor & Work Injury Claims Department

6 Raffles Quay #22-00, Singapore 048580

DID: 6347 6128

Company Registration No. 198703792K



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, July 16, 2024 5:05 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Sherini Pillai <sherini@iii.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024

*** LKK REF: CD/III24070140/RPA3

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Monday, July 8, 2024 3:23 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024

Dear Jacelyn,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, July 8, 2024 3:02 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>; 'PBSP' <pml-pbsp@simedarby.com.sg>
Subject: RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024

Dear Surveyor,

Please conduct a survey on TP vehicle **SKG1312B** and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Jacelyn Loh

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: Jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, July 8, 2024 2:55 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>
Subject: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024
Importance: High

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Dear Sirs

We are agreeable to use a common surveyor below as the SJE.

- LKK Auto Consultants Pte Ltd

Please advise if your insured had reported the accident and reply on liability ASAP.

Thank you.

Best regards,

Winnie / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 8 July 2024 2:49 pm

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>

Subject: RE: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024

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Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

Jacelyn Loh

Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
6 Raffles Quay, #22-00,
Singapore 048580
Tel: 6347 6100 (EXT 246)
Email: Jacelyn.lohCL@III.COM.SG
Co. Reg Number: 198703792K

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, July 8, 2024 2:29 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>
Subject: [EXTERNAL] - URGENT: REQ FOR DIRECT SETTLEMENT - SKG1312B & GBK5679C (iii) ON 17 JUNE 2024
Importance: High

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Dear Sirs,

We refer to the above matter.

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regards,
Winnie / HM / CT

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



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