

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Thursday, 11 July 2024 3:44 PM  
**To:** 'Claims'  
**Cc:** SUR  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2440 L DATED 04/7/2024

Dear En Qi,

As instructed by our client, please proceed to repair the insured vehicle **SLW 2440L (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Thursday, July 11, 2024 9:50 AM  
**To:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2440 L DATED 04/7/2024

Dear Huey Yon,

**Urgent**

Kindly advise repair approval.

**\*Note that the vehicle is in the workshop.**

We look forward to your reply.

Thank you.

**Best Regards,  
En Qi Lim  
Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183



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**From:** Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Sent:** Wednesday, 10 July 2024 11:20 am

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2440 L DATED 04/7/2024

Dear En Qi,

We still pending approval from AIG.

Once approved will send you email

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Wednesday, July 10, 2024 11:08 AM

**To:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2440 L DATED 04/7/2024

Dear LKK,

**Urgent**

Kindly advise repair approval.

**\*Note that the vehicle is in the workshop.**

We look forward to your reply.

Thank you.

**Best Regards,**

**En Qi Lim**

**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Tuesday, 9 July 2024 10:11 am

**To:** 'Rajes (LKK Auto)' <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2440 L DATED 04/7/2024

Dear LKK,

**Urgent**

Kindly advise repair approval.

**\*Note that the vehicle is in the workshop.**

We look forward to your reply.

Thank you.

**Best Regards,**

**En Qi Lim**

**Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 8 July 2024 5:01 pm  
**To:** 'Rajes (LKK Auto)' <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2440 L DATED 04/7/2024

Dear Rajes,

Kindly be inform that our clients are unable to retrieve the video footage from his car cam.

However he managed to download the accident video footage from SG Road Vigilante as attached.

Thank you

Best regards,  
 George Wong  
 Claims advisor

· **PREMIUM AUTOMOBILES**  
 (Reg No 199902271W)  
 281 Alexandra Road Singapore 159938  
 p. +65 6366 2323 d. 66900293  
 e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Monday, 8 July 2024 4:18 pm  
**To:** 'Rajes (LKK Auto)' <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2440 L DATED 04/7/2024

Dear LKK,

Urgent

The survey had been carried out today by Surveyor – Rasul already.

Kindly advise repair approval.

**\*Note that the vehicle is in the workshop.**

Thank you.

**Best Regards,  
En Qi Lim  
Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183  
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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Monday, 8 July 2024 9:34 am  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: OWN DAMAGE CLAIM FOR SLW 2440 L DATED 04/7/2024

Dear George,

Noted with thanks.

We will arrange accordingly.



Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/  
[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, July 5, 2024 5:36 PM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** OWN DAMAGE CLAIM FOR SLW 2440 L DATED 04/7/2024

Dear LKK,

Please register an Own damage claim for the above mentioned vehicle.

Attached is the GIA report & CI for your reference.

We will send you the repair estimate once it is available.

Kindly arrange for car survey next Monday 8/7/24@2pm onwards at 24 Benoi Sector. **Vehicle In**

Thank you

**Best regards,**  
**George Wong**  
**Claims advisor**

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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