

TwinCar AUTOMOTIVE PTE LTD

Company Registration and GST No. 200714616M

2 Kaki Bukit Avenue 2 #01-17/#01-18 /Heavy Vehicle #01-08/Spray Painting #02-27

Kaki Bukit Autohub Singapore 417921

Tel: 67440510

Fax: 67410510

P.I.C - Sandy

Reply to :claim@twincar.com.sg

16 October 2024

Our Ref : CLM16356 / SNQ6606H / JULY-10/2024

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04-00 & #05-00 IOB BUILDING

SINGAPORE 049711

ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

RE: ACCIDENT INVOLVING SNQ6606H & YP9737T ON 05/07/2024
ALONG KPE TWDS MCE B4 PIE(TUAS)

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **YP9737T** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$	4,142.00	(Include 9% GST)
Loss of rental	\$	720.00	(\$120 X 6 Days)
Additional 2 days loss of use for pre repair	\$	200.00	(\$100 X 2 Days)
LTA search fee	\$	27.25	
	S \$	<u>5,089.25</u>	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM16356
- 2) Twincar Rental - Invoice No: 13-4725 , Vha No: 73664
- 3) LTA search
- 4) Letter of Authorisation
- 5) GIA report of SNQ6606H

We look forward to your prompt reply.

Yours faithfully,



Twincar Automotive Pte Ltd

S.Y.NEO

Director

LETTER OF AUTHORISATION

To: **M/s Twincar Automotive Pte Ltd**
Singapore

RE: ACCIDENT INVOLVING VEHICLE NOS: SNQ 6606H & YP 9737 T
ALONG KPE TWD S MCE B4 PIE (TUBS) ON 05/07/2024

I/We TWNCAR LEADING FIELD NRIC/Passport No: 201533046C
of 2 KAKI BUKIT AVE 2 #01-17 KAKI BUKIT AUTOMOBILE STATION
the owner of vehicle no. SNQ 6606H hereby authorise you to commence repair to the said
vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request.

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident' claim and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

My/Our insurer is/are _____

Policy No. _____

Expiry Date: _____

Date: _____

Excess: _____

Owner's Signature/Co's stamp (if applicable)

Witness Signature/Name

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

India Ref: MFL2024D0008524
Claimant Ref: SNQ6606H

We/I, TWINCAR AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,720.00 ^(GLOBAL SUM) ~~(repair cost)~~, ~~S\$~~ ~~(loss of use/rental)~~, ~~S\$~~ ~~(search fee)~~, vehicle no. SNQ6606H that was damaged pursuant to the accident which occurred on 05/07/2024 (date) at PIE TOWARDS TUAS (location) involving vehicle no. YP9737T (insured vehicle). This is pursuant to the inspection conducted on 05/07/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TWINCAR LEASING PTE LTD ("the third party claimant") of vehicle no. SNQ6606H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNQ6606H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,720.00 to TWINCAR AUTOMOTIVE PTE LTD.

Dated this 19 day of DEC 20 24

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

TWINCAR AUTOMOTIVE PTE LTD

NRIC:

200714616m

Address:

2 ELEC1 BUKIT AVE 2 #01-11
ELEC1 BUKIT ANTONIS SINGAPORE

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



TwinCar AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200714616M
GST Registration No. : 200714616M

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711

TAX INVOICE

Date : 16/10/2024
Date in : 05/07/2024
Vehicle Num. : SNQ6606H
Make/Model : TOYOTA SIENTA HYBRID 1.5X CVT-2024
Chassis/Eng# : MXPL101106637/M15AY874167
Accident Date : 05/07/2024
Claim No : CLM16356
Reference : JULY-10/2024
Policy No. : SP2007987371 (18/10/2024)

LUMPSUM REPAIR BILL
REF : CLM16356-TWINCAR DATED 05/07/2024
BY DIRECT

Amount S\$
3,800.00



for TWINCAR AUTOMOTIVE PTE LTD

E. & O.E.	Sub S\$:	3,800.00
	Add GST (9%) S\$:	342.00
	Total Amount S\$:	4,142.00

Tel: 68420051 Fax : 67410510 email: sales@n51.com.sg

TWINCAR LEASING PTE LTD
2 KAKI BUKIT AVE 2
#01-17 KAKI BUKIT AUTOHUB
SINGAPORE 417921

Date 11/07/2024





TWINCAR RENTAL

Kaki Bukit Autohub @ 2 Kaki Bukit Ave. 2 #01-18
Singapore 417921 Tel: 6744 0510 / 6842 0051

VHA No: 73664

ROC NO. 53092815M

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C) TWINCAR LEASING PTE LTD
NRIC/PASSPORT No: 201533046C
Address (Res): 2 KAKI BUKIT AVE 2 #01-17
KAKI BUKIT AUTOHUB S(417921)
Name & Address of Employer:

Occupation: _____ Driving Exp: _____
Driving Licence No: _____ D/L Type: Local / International
Pass Date: _____ Date of Birth: _____
Tel: (O) _____ (R) _____ HP 8877 7830

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) TAN KAY AIK
NRIC/PASSPORT No: S 1431447 D
Address (Res): BLK 637A TAMMINES ST 62
#11-14 S(521637)
Driving Licence No: S1431447D D/L Type: Local / International
Pass Date: 12/03/1984 Date of Birth: 28/04/1960
Occupation: _____ Driving Exp: _____

VEHICLE CHECKLIST

INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS

RIGHT	FRONT	TOP	LEFT

ACCESSORIES CHECK

☐ Ashtray	☐ Cig Lighter	☐ S/Tyre
☐ STD Tools	☐ Jack	☐ Hub Caps
☐ Radio / Cass	☐ CD	☐ Cartridges

Vehicle No: SNN 4065Y Replace Veh No: _____
Mileage Out: _____ Mileage Out: _____
Make & Model: Honda Vezel Auto / Manual Group: _____
OUT: Date 05/07/2024 Time: 1315 HRS
HIRE/PERIOD EXPIRY _____
NON-WAIVER EXCESS : \$ _____

CHARGES

Daily	@ \$	<u>120</u>	per day	<u>6</u>	<u>720</u>	<u>00</u>
Weekly	@ \$		per week			
Monthly	@ \$		per month			
Hours	@ \$		per hour			
Others	@ \$					
CDW	@ \$		per day/month			
PAI	@ \$		per day/month			
Delivery Service						
SUB-TOTAL \$					<u>720</u>	<u>00</u>

PETROL LEVEL

Out	E	1/4	1/2	3/4	F	
In	E	1/4	1/2	3/4	F	

EXTENSION

Collection Service _____
Misc. _____

TOTAL CHARGE \$

Rented out by: _____

Hirer's Signature _____

Addition Driver's Signature _____

I have read and agree to the terms & condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given TWINCAR RENTAL in connection with this Agreement is true.

* IMPORTANT

- ONLY PERSONS ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN, AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY TWINCAR RENTAL.

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO TWINCAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>11/07/2024</u>	<u>13:05HRS</u>				

SNG 6606H (7C)

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Jul 2024 / 11:46:45
Receipt Date/Time : 05 Jul 2024 / 11:46:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240705-001454

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP9737T				
As at 05 Jul 2024/07:06:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - YP9737T Enquiry Fee 20240705114628696743	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
pjrq31pz			Credit Card	27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Jul 2024 17:12	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	05 Jul 2024 17:12	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	05 Jul 2024 17:12	Clim Created	Reg No: SNQ6606H. Acct Date: 2024/05/07. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Twincar Automotive Pte Ltd (HQ)	[A] HOW MEI KWAN
4	05 Jul 2024 17:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Jul 2024 17:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/16	[A] HOW MEI KWAN
6	05 Jul 2024 17:12	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Jul 2024 17:12	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	05 Jul 2024 17:12	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	09 Jul 2024 10:41	Clim Dtl Modified	Claimant's Name: - -> TWINCAR LEASING PTE. LTD.. Claimant's ID: -> 201533046 C.	[A] HOW MEI KWAN
10	09 Jul 2024 10:41	Clim Registration Modified	Acct Date:2024/05/07->2024/07/05. Acct Time:00:00:00->07:00:00.	[A] HOW MEI KWAN
11	09 Jul 2024 10:41	Clim Veh Model Changed	(204808) -> (205470) TOYOTA SIENTA HYBRID 1.5 X CVT (A).	[A] HOW MEI KWAN
12	15 Jul 2024 10:46	Clim Dtl Modified	Insured Name: -> PAN PACIFIC VAN & TRUCK LEASING PTE LTD. Insured ID: -> 201511635R.	[A] HOW MEI KWAN
13	15 Jul 2024 10:59	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% - BOLA 27 Remark: Insured rear-ended third party.	[A] NA MENG YAN
14	15 Jul 2024 16:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/16. Mandate Remarks: Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
15	15 Jul 2024 16:22	Adj Mandate Set	Approved:0.00:Liability is clear in TP favour. Pls proceed with DS. Thank you.	[I] Loganathan S/O Agoram
16	07 Nov 2024 11:13	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	07 Nov 2024 11:13	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	07 Nov 2024 11:13	Clim Dtl Modified	JPJ Reg. Date: -> 2024/04/30.	[A] JOANNE LEE KHANG MIN
19	07 Nov 2024 11:13	Clim Details Notified		[A] JOANNE LEE KHANG MIN
20	18 Nov 2024 18:06	Adj Mandate Request	Cur.Reg:4969.25:Liability: 100% (BOLA 27) *Quantum: \$ 4,969.25(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
21	19 Nov 2024 10:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2024/07/16. Mandate Remarks: Lou for \$60 per day Lor for 5 days at \$100 per day	[I] Loganathan S/O Agoram
22	19 Nov 2024 10:13	Adj Mandate Set	Approved:4729.25:Lou for \$60 per day Lor for 5 days at \$100 per day	[I] Loganathan S/O Agoram

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3196696	08 Jul 2024 09:19:51	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SNQ6606H	YP9737T	12.00
3268319	07 Nov 2024 11:13:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNQ6606H	YP9737T	12.00