

Our Ref: CT0724/SHD3415B/KS(st)
Date: 12.09.2024

GOLDBELL LEASING PTE LTD
18 TUAS AVE 10 LEVEL 6
Singapore 639142

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 04.07.2024 INVOLVING SHD3415B & YQ 1171Y ALONG PUNGGOL WAY & NORTHSHORE LINK

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD3415B, which was involved in the captioned accident with your insured vehicle No YQ 1171Y.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,507.00
2. Loss of Rental	6 days x S\$ 105.39	S\$	632.34
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.18
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,621.52
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG**

**i 40 SHD3415B , YQ1171Y
PUNGGOL WAY & NORTHSHORE LINK**

ON 04-Jul-24 06:35

I / We

MIMAH BINTE MUAHMAD

(Hirer) NRIC No.:

SXXXX103A

and/or

(Relief) NRIC No.:

SXXXX103A

Taxi Number

SHD3415B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

04-Jul-2024

Name of Hirer

MIMAH BINTE MUAHMAD

Hirer NRIC

SXXXX103A

Signature :



Address

**233A SUMANG LANE #17-335
821233**

Contact No.

91267612



GOLDBELL
L E A S I N G

Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

GOLDBELL LEASING PTE LTD

Main Office: 14 Benoi Road Singapore 629887 Tel: 6494 2888 Fax: 6863 0426
Commercial Vehicle Operations: 59 Senoko Road Singapore 758123 Tel: 6494 2800 Fax: 6753 7780
Material-handling Equipment Operations: 14 Benoi Road Singapore 629887 Tel: 6494 2900 Fax: 6861 7204
Finance: 8 Tuas Ave 18 Singapore 638892 Tel: 6861 0007 Fax: 6862 3500
Website: www.gbl.com.sg
Co. Reg. No.: 199001196N

DISCHARGE RECEIPT

ACCIDENT DATE : 04/07/2024
ACCIDENT LOCATION : PUNGGOL WY
INVOLVED COMPANY : GOLDBELL LEASING PTE LTD
INVOLVED DRIVER : FELIX YONG KAH SEN
INVOLVED VEHICLE : YQ1171Y
INVOLVED PARTY : SHD3415B
SETTLEMENT SUM : SGD 3,350.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum :

1. is paid without admission of liability on the part of **Goldbell Leasing Pte Ltd** and/or its authorized driver in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said **Goldbell Leasing Pte Ltd** and/or its authorized driver be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of Goldbell Leasing Pte Ltd and/or its authorized driver and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

PAYING PARTY:



Signature and Date:

18/09/2024

Ngui

CLAIMANT:

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
39 LOYANG DRIVE
SINGAPORE 508989
19/09/24

Signature and Date:

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

bizSAFE₄



GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010695

GOLDBELL LEASING PTE LTD

18 TUAS AVE 10 LEVEL 6
SINGAPORE 639142

CONTACT NO:

Description : 3P 04.07.2024/C

VEHICLE NO
SHD3415B

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
18.08.2016

CHASSIS CODE
KMHLB41UMGU093313

NO/DATE
95897219 28.08.2024

JOB NO.
305596633

ODOMETER READING

JOB TYPE

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,300.00
Add GST @ 9.000 %	207.00
Total Invoice amount	2,507.00

Issued by : CHEWBEELENG 28.08.2024 09:07:57
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT24070044

Date: 15 August 2024



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 04/07/2024 @ 06:35 hrs
ALONG PUNGGOL WAY and NORTHSORE LINK
INVOLVING YQ1171Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3415B** (the "Taxi"). The Taxi was hired to **MIMAH BINTE MUAHMAD IC NO SXXXX103A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$**105.39** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
Asset Management

This is a computer generated letter. No signature is required.

D 3415B

2

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

YQ1171Y

Date of Accident

04/07/2024 📅

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **MSIG Insurance (Singapore) Pt...**Period of Insurance **01/09/2023 - 31/08/2024**Requested By **Por Moy Juan (COMFORTDELG...**Requested Date **04/07/2024 11:32****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SND 34153



GOLDBELL GROUP
8 Tuas Ave 18 Singapore 638892
Tel: 6881 0007
Website: www.goldbellgroup.com

Bank Details for Payment By GIRO

Please fill up the required details listed below.

Company Account No. : C00

Company Name : ComfortDelGro Engineering Pte Ltd

Bank Name : DBS Bank Ltd, MBFC Branch

Bank Account Number : 001-069544-4

Beneficiary Name : ComfortDelGro Engineering Pte Ltd

Bank Address : 12 Marina Boulevard #46-00, DBS Asia Central
MBFC Tower 3, Singapore 018982

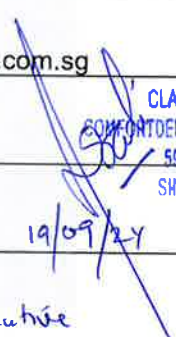
Bank Code and Branch Code : 7171 and 001

Swift Code : DBSSSGSG
(Not applicable for personal transfer)

Contact No : 63836711/ 63836756

Fax No (if any) : Nil

Email Address (For Remittance Advice) : cdgear@cdge.com.sg

Authorised Signature : 
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508989

Name & Date : K. M. L. 19/09/24

Position : Snr Executive

Company Stamp : CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508989

Yan (LKK Auto)

From: Eileen Ngan Yi Ling <EileenNganYL@gbl.com.sg>
Sent: Friday, September 13, 2024 2:52 PM
To: Yan (LKK Auto)
Cc: Isaac Ng Cheng Long; jocelyn_ng@sg.msig-asia.com; elaine_ngu@sg.msig-asia.com; Hsiao Tong (LKKAuto); Admin A
Subject: RE: [SEEK MANDATE] RE: [update] RE: Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024 (MSIG REF: 365635) *** LKK REF : CD/C4G000124070122/Aua3

Hi Yan,

Please proceed.

Thank you.



Eileen Ngan Yi Ling | Senior Assistant, Operations Admin (FIM)
Goldbell Leasing Pte Ltd

t: +65 6494 2819
a: 14 Benoi Road, Singapore 629887

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PLEASE BE REMINDED:

Using **GOODS VEHICLE** as a **PUBLIC SERVICE VEHICLE**
and **COLLECTING FARE** without an official licence
is **NOT** allowed by LTA. Thank you!



From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, 13 September 2024 2:36 pm
To: Isaac Ng Cheng Long <IsaacNgCL@gbl.com.sg>
Cc: jocelyn_ng@sg.msig-asia.com; elaine_ngu@sg.msig-asia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Eileen Ngan Yi Ling <EileenNganYL@gbl.com.sg>
Subject: [SEEK MANDATE] RE: [update] RE: Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024 (MSIG REF: 365635) *** LKK REF : CD/C4G000124070122/Aua3

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

ACCIDENT INVOLVING YQ1171Y(OI) AND SHD3415B(TP) ON 04/07/2024.

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he misjudge and hit third party vehicle.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,441.52(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 3,907.20	\$ 2,507.00 (\$2,300.00 + 9%GST)
2. Loss of RENTAL (6days x \$105.39)	\$ 632.34	\$ 632.34 (6DAYS X \$105.39)
2. Loss of INCOME (6days x \$80.00)	\$ 480.00	\$ 300.00 (6DAYS X \$50.00)
3. LTA/ GIA SEARCH FEE	\$ 2.18	\$ 2.18
Total	\$ 5,021.72	\$ 3,441.52

Surveyor recommended 3days for repair + 1Sunday + 1Saturday + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 14/08/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto)

Sent: Thursday, August 22, 2024 1:50 PM

To: Isaac Ng Cheng Long <IsaacNgCL@gbl.com.sg>

Cc: jocelyn_ng@sg.msig-asia.com; elaine_ngu@sg.msig-asia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Eileen Ngan Yi Ling <EileenNganYL@gbl.com.sg>

Subject: [update] RE: Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024 (MSIG REF: 365635) ***
LKK REF : CD/C4G000124070122/Aua3

WITHOUT PREJUDICE

Dear Sirs,

For repair cost, recommended amount at **L/S \$2,300.00 – 3 REPAIR DAYS.**

Please be informed that we are pending of LOD from TP repairer.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Isaac Ng Cheng Long <IsaacNgCL@gbl.com.sg>

Sent: Tuesday, July 16, 2024 10:11 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: jocelyn_ng@sg.msig-asia.com; elaine_ngu@sg.msig-asia.com; Yan (LKK Auto) <yan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Eileen Ngan Yi Ling <EileenNganYL@gbl.com.sg>

Subject: RE: Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024 (MSIG REF: 365635) *** LKK REF : CD/C4G000124070122/Aua3

Dear Mei Kwan,

Any update on the finalised amount and any recommendation for settlement?

Regards



Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Isaac Ng Cheng Long | Assistant Manager, Operations Admin (FIM)
Goldbell Leasing Pte Ltd

t: +65 6494 2897 **m:** +65 9829 8836
a: 14 Benoi Road, Singapore 629887

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is **NOT** allowed by LTA. Thank you!



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 10 July 2024 11:13 am

To: Eileen Ngan Yi Ling <EileenNganYL@gbl.com.sg>

Cc: Isaac Ng Cheng Long <IsaacNgCL@gbl.com.sg>; jocelyn_ng@sg.msig-asia.com; elaine_ngu@sg.msig-asia.com; Yan (LKK Auto) <yan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024 (MSIG REF: 365635) *** LKK REF : CD/C4G000124070122/Aua3

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD3415B on 05.07.2024.

Enclosed for your perusal is:

- TP estimated cost of repair

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Ngan Yi Ling <EileenNganYL@gbl.com.sg>

Sent: Friday, July 5, 2024 9:30 AM

To: assignments <assignments@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Isaac Ng Cheng Long <IsaacNgCL@gbl.com.sg>; Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>; Elaine Ngu <elaine_ngu@sg.msig-asia.com>

Subject: FW: Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024 (MSIG REF: 365635)

Dear All,

Please make arrangement for the PRI and if possible direct settlement on behalf of GBL.

Kindly acknowledge this email.

Thank you.



Eileen Ngan Yi Ling | Senior Assistant, Operations Admin (FIM)
Goldbell Leasing Pte Ltd

t: +65 6494 2819

a: 14 Benoi Road, Singapore 629887

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From: Jocelyn Ng <jocelyn_ng@sg.msig-asia.com>

Sent: Thursday, 4 July 2024 3:55 pm

To: Isaac Ng Cheng Long <IsaacNgCL@gbl.com.sg>

Cc: Eileen Ngan Yi Ling <EileenNganYL@gbl.com.sg>; Jasmine Tan Sze Ying <JasmineTanSY@gbl.com.sg>; Liu Guiben <LiuGuiben@gbl.com.sg>; Elaine Ngu <elaine_ngu@sg.msig-asia.com>

Subject: FW: Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024 (MSIG REF: 365635)

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<Confidential>

Dear Isaac

Please advise if you would like to handle this case. Insured driver has yet to report the case.

TP repairer is ComfortDelgro Engineering Pte Ltd.

We attached third party's accident report, repair estimate and letter to OI informing TPD for your reference.

Thank you

Have a great week ahead!

Jocelyn Ng

Executive, Claims Services

D: +65 6012 1342 | jocelyn_ng@sg.msig-asia.com

*** Starting from 1 Oct 2023, MSIG will not accept any cheque payment anymore to support MAS's initiative on elimination of cheques.**

<https://www.msig.com.sg/corporate-news/elimination-cheque-collection-1-october-2023>



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | Co.

Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP



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From: Lim Tien Siong <limts@cde.com.sg>

Sent: Thursday, July 4, 2024 1:52 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Officer in charge,

Best Regards,

Lim Tien Siong

Taxi Accident Repair / ComfortDelgro Engineering Pte Ltd

Off:62148398 / Fax:65468156

Do you really need to print?
Go Digital! Go Paperless!



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Thursday, 4 July 2024 1:34 pm

To: Lim Tien Siong <limts@cde.com.sg>

Subject: Scan Image

companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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