

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Wednesday, 10 July 2024 11:13 AM  
**To:** 'EileenNganYL@gbl.com.sg'  
**Cc:** 'IsaacNgCL@gbl.com.sg'; 'jocelyn\_ng@sg.msig-asia.com'; 'elaine\_ngu@sg.msig-asia.com'; Yan (LKK Auto); Hsiao Tong (LKKAUTO); Admin A  
**Subject:** RE: Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024 (MSIG REF: 365635) \*\*\* LKK REF : CD/C4G000124070122/Aua3  
**Attachments:** TP ESTIMATE - MARKED.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD3415B on 05.07.2024.

Enclosed for your perusal is:

- TP estimated cost of repair

Please note that our officer in charge is Yan.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Eileen Ngan Yi Ling <[EileenNganYL@gbl.com.sg](mailto:EileenNganYL@gbl.com.sg)>

**Sent:** Friday, July 5, 2024 9:30 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Celine Fong (LKKAUTO) <[celinefong@lkkauto.com](mailto:celinefong@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Isaac Ng Cheng Long <[IsaacNgCL@gbl.com.sg](mailto:IsaacNgCL@gbl.com.sg)>; Jocelyn Ng <[jocelyn\\_ng@sg.msig-asia.com](mailto:jocelyn_ng@sg.msig-asia.com)>; Elaine Ngu <[elaine\\_ngu@sg.msig-asia.com](mailto:elaine_ngu@sg.msig-asia.com)>

**Subject:** FW: Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024 (MSIG REF: 365635)

Dear All,

Please make arrangement for the PRI and if possible direct settlement on behalf of GBL.

Kindly acknowledge this email.

Thank you.

## PLEASE BE REMINDED:

Using **GOODS VEHICLE** as a **PUBLIC SERVICE VEHICLE**  
and **COLLECTING FARE** without an official licence  
is **NOT** allowed by ITA. Thank you!



**From:** Jocelyn Ng <[jocelyn\\_ng@sg.msig-asia.com](mailto:jocelyn_ng@sg.msig-asia.com)>  
**Sent:** Thursday, 4 July 2024 3:55 pm  
**To:** Isaac Ng Cheng Long <[IsaacNgCL@gbl.com.sg](mailto:IsaacNgCL@gbl.com.sg)>  
**Cc:** Eileen Ngan Yi Ling <[EileenNganYL@gbl.com.sg](mailto:EileenNganYL@gbl.com.sg)>; Jasmine Tan Sze Ying <[JasmineTanSY@gbl.com.sg](mailto:JasmineTanSY@gbl.com.sg)>; Liu Guiben <[LiuGuiben@gbl.com.sg](mailto:LiuGuiben@gbl.com.sg)>; Elaine Ngu <[elaine\\_ngu@sg.msig-asia.com](mailto:elaine_ngu@sg.msig-asia.com)>  
**Subject:** FW: Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024 (MSIG REF: 365635)

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<Confidential>

Dear Isaac

Please advise if you would like to handle this case. Insured driver has yet to report the case.

TP repairer is ComfortDelgro Engineering Pte Ltd.

We attached third party's accident report, repair estimate and letter to OI informing TPD for your reference.

Thank you

**Have a great week ahead!**

**Jocelyn Ng**  
Executive, Claims Services  
D: +65 6012 1342 | [jocelyn\\_ng@sg.msig-asia.com](mailto:jocelyn_ng@sg.msig-asia.com)

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**From:** Lim Tien Siong <[limts@cdge.com.sg](mailto:limts@cdge.com.sg)>

**Sent:** Thursday, July 4, 2024 1:52 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Subject:** Accident involving SHD3415B and your insured YQ1171Y dated 04.07.2024

**EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).**

Officer in charge,

Best Regards,

Lim Tien Siong

Taxi Accident Repair / ComfortDelgro Engineering Pte Ltd

Off:62148398 / Fax:65468156

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**From:** [canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg) <[canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg)>

**Sent:** Thursday, 4 July 2024 1:34 pm

**To:** Lim Tien Siong <[limts@cdge.com.sg](mailto:limts@cdge.com.sg)>

**Subject:** Scan Image

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