

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 11 July 2024 2:54 PM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Yan (LKK Auto); Admin A
Subject: RE: OREF: 23/24/24/VC05/029483 (Huey Ni's case) FW: 3rd party claim SCK6308E/YP8371X DOA: 02.07.24 *** LKK REF: CD/LPC24070119/Tua3
Attachments: Preliminary Advice.pdf; LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Saturday, July 6, 2024 9:23 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OREF: 23/24/24/VC05/029483 (Huey Ni's case) FW: 3rd party claim SCK6308E/YP8371X DOA: 02.07.24 *** LKK REF: CD/LPC24070119/Kua3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Please see attached report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, July 5, 2024 4:59 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OREF: 23/24/24/VC05/029483 (Huey Ni's case) FW: 3rd party claim SCK6308E/YP8371X
DOA: 02.07.24 *** LKK REF: CD/LPC24070119/Kua3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Friday, July 5, 2024 3:09 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OREF: 23/24/24/VC05/029483 (Huey Ni's case) FW: 3rd party claim SCK6308E/YP8371X
DOA: 02.07.24

Dear Gerald,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, July 5, 2024 2:50 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Tropical Success
<tsac303@singnet.com.sg>

Subject: OREF: 23/24/24/VC05/029483 (Huey Ni's case) FW: 3rd party claim SCK6308E/YP8371X DOA: 02.07.24

Lonpac External - General

Lonpac External - General

Dear Rajes,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Tropical Success <tsac303@singnet.com.sg>

Sent: Friday, July 5, 2024 2:19 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: 3rd party claim SCK6308E/YP8371X DOA: 02.07.24

Dear Gerald

Please assign to LKK

Regards
Calvin
Tropical Tech

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, July 5, 2024 10:27 AM
To: 'tsac303@singnet.com.sg' <tsac303@singnet.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: 3rd party claim SCK6308E/YP8371X DOA: 02.07.24

Lonpac External - General

Lonpac External - General

Dear Calvin,

We intend to conduct a pre-repair survey of your client's vehicle and enclose the names of our Motor surveyor firms your attention:-

1. Appraisal Associates Pte Ltd
2. FormTeam Adjusters Pte Ltd
3. LKK Auto Consultants Pte Ltd

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Tropical Success <tsac303@singnet.com.sg>
Sent: Friday, July 5, 2024 9:57 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: 3rd party claim SCK6308E/YP8371X DOA: 02.07.24

Dear lonpac

Please send us your list of panel surveyors for 3rd party survey of vehicle SCK6308E at our workshop. Your insured is YP8371X. Password for report: SCK6308E7142Z

Regards
Calvin
Tropical Tech

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: LOO NONG <actusloocn@yahoo.com.sg>
Sent: Wednesday, July 3, 2024 10:57 PM
To: tsac303@singnet.com.sg
Subject: Fwd: Your accident report has been successfully submitted

Pass work SCK6308E7142Z

Sent from my iPad

Begin forwarded message:

From: LOO NONG <actusloocn@yahoo.com.sg>
Date: 3 July 2024 at 10:55:01 PM SGT
To: tsac303@singnet.com.sg
Subject: Fwd: Your accident report has been successfully submitted

Attached report SCK 6308E

Sent from my iPad

Begin forwarded message:

From: no-reply@shift-technology.com
Date: 3 July 2024 at 3:45:08 PM SGT
To: ACTUSLOOCN@yahoo.com.sg
Subject: Your accident report has been successfully submitted

Dear Sir/Madam,

An accident report has been submitted on your behalf with reference number:
SC1R24730004

The last 3 characters of vehicle number registered in this report is: 08E

Please find attached a copy of the accident report.

The password to open it is the vehicle plate number + the last 5 characters of the NRIC number of the Driver or Owner, or the UEN number of the leasing company if the vehicle is a leasing car.

- For example, for vehicle plate number "SBA1234A" and NRIC "S0000001I", the password is "SBA1234A0001I".

- If same email address is used for both Driver and Owner, the password is the first-party vehicle plate number + last 5 characters of NRIC/UEN of the Owner.

Please contact your Authorised Reporting Center (ARC) for any update or modification of this accident report.

If you need some help, please contact us at gears-support@shift-technology.com.

Sincerely yours

GIA Records Management Centre

***** This is an automated message. Please do not reply to this email.*****