

Rajes (LKK Auto)

From: Rajes (LKK Auto)
Sent: Friday, 5 July 2024 12:38 PM
To: Crystal Lee
Subject: RE: Survey Request - Manual Assigned

Dear Crystal,

Please provide Claim number.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Thursday, July 4, 2024 3:26 PM
To: assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Subject: Survey Request - Manual Assigned

<Confidential>

Our Ref: TK.EMS.SLT6182X; Your insured veh: SNF2932A (MSIG); DOA: 04/07/2024 - PRI Notice

Manual Assigned

Dear LKK,

Refer to the email below, please arrange to survey the vehicle.

We'll assign via Merimen once my colleagues registered the claim.

Please contact us ASAP if you cannot attend.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

Co. Reg. No. 200412212G | msig.com.sg



From: Motor Survey

Sent: Thursday, July 4, 2024 3:25 PM

To: 'Hui Ting Tang' <huiting@crossbordersllc.com>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: RE: Our Ref: TK.EMS.SLT6182X; Your insured veh: SNF2932A (MSIG); DOA: 04/07/2024 - PRI Notice

Dear Sir/Mdm,

Thank you for your selection.

We will proceed to appoint/assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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Co. Reg. No. 200412212G | msig.com.sg



From: Hui Ting Tang <huiting@crossbordersllc.com>

Sent: Thursday, July 4, 2024 3:23 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: RE: Our Ref: TK.EMS.SLT6182X; Your insured veh: SNF2932A (MSIG); DOA: 04/07/2024 - PRI Notice

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs/Madam

1. We refer to your email attached below.
2. We are instructed that our client has confirmed **LKK Auto Consultants Pte Ltd** as single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: E M Solution Pte Ltd
Address: 160, Sin Ming Drive
Sin Ming Autocity, #03-19
Singapore 575722
Contact: Jojo/Serina @ 6456 0226
4. Please liaise with the above workshop directly.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: Motor Survey <motorsurvey@sg.msig-asia.com>

Sent: Thursday, July 4, 2024 1:26 PM

To: Hui Ting Tang <huiting@crossbordersllc.com>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: RE: Our Ref: TK.EMS.SLT6182X; Your insured veh: SNF2932A (MSIG); DOA: 04/07/2024 - PRI Notice

<Confidential>

Dear Sir/Mdm,

We refer to your email dated 04/07/2024.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Adrian Ling	6) Chow Bo Xiong
2) Kenneth Kong	7) Patrick Soo
3) Marcus Chua	8) Victor Png
4) Ng You Han	
5) Gary Soon	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6012 1316 | crystal_lee@sg.msig-asia.com

Please note my direct line has changed.



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Join our mission in protecting our planet, please consider the environment before you print.

From: Hui Ting Tang <huiting@crossbordersllc.com>

Sent: Thursday, July 4, 2024 12:25 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Corene Chong <corene@crossbordersllc.com>

Subject: Our Ref: TK.EMS.SLT6182X; Your insured veh: SNF2932A (MSIG); DOA: 04/07/2024 - PRI Notice

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

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CLAIMANT: SOON KWANG HAI

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Singapore 575722

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Huiting??

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