

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CD/AIG24070107/Tma3

AIG Ref: 1380505056SG

10 July 2024

Healthy Heart Specialist Centre Pte Ltd 111 SOMERSET ROAD #03-21-24 111 SOMERSET SINGAPORE 238164

Driver: Wong Siong Sung

Dear Sir/ Mdm,

## ACCIDENT INVOLVING SLU 9894A(AIG) AND SME4683Y AT/ALONG CROSS JUNCTION AT TIONG BAHRU ROAD AND SENG POH ROAD AND ZION ROAD ON 04/07/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SME4683Y** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

Daphne Lee Case Handler DID: 6841 2157

Email: daphnelee@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)