

## Hsiao Tong (LKKAuto)

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**From:** Peggy <nphauto@pacific.net.sg>  
**Sent:** Tuesday, 9 July 2024 8:57 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024  
**Attachments:** SKMBT\_C224e24070908470.pdf

Dear Sir/Madam

We refer to the above matter and claiming against you as follows:

Cost of repair	\$4,850.50
Loss of use 3 days @\$100 per day	300.00
GIA fee	2.18
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Total	\$5,125.68
	=====

Attach documents and please let us hear from you within 14 days of this letter.

REGARDS

PEGGY FOO  
NPH AUTO SERVICE  
TEL: 67840663  
EMAIL: nphautoservice@gmail.com

LETTER OF AUTHORISATION

ACCIDENT ON : 9/6/24  
AT : Main Rd outside Lor 21A Geylang  
INVOLVING VEHICLE NO : SNL8840K + SHC14338  
I/We, Hong Ghim Guan  
Of BLK 61 NEW UPPER CHANGI ROAD #04-1204 S 461061

hereby authorise M/s NPH Auto Service, my repairers, to give all further instructions on my behalf concerning the said claim and as such, all future correspondence should be addressed to said firm.

My repairer is further authorised to received on my behalf monies claims, correspondence and to give a valid discharge and I also hereby appoint my repairer as my attorney and to sign any discharge voucher or any other documents in connection with this claim on my behalf and for me.


I confirm that in the event of unsuccessful claim against the negligent party and/or my own insurers (if only under comprehensive cover) for the damages caused to my vehicle, I agree to pay for all the repair costs and any incidentals incurred by my repairers.

Dated this 12 day of 06 20 24

Witness by :

Name

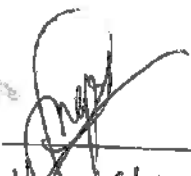
NRIC No

  
**NPH AUTO SERVICE**  
Co. Reg. No. 107  
Blk 9035 Tampines Street 13  
#01-246/254 Singapore 528839  
Tel: 6784 0663 (8 Lines)  
Fax: 6764 0692

Signature :

Full Name :

NRIC No :

  
Hong Ghim Guan  
SXXXX197E

Company Stamp (if applicable)

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D24005164MFCT/ctpl/s/tp 2  
ACCIDENT DATE : 09/06/2024  
ACCIDENT LOCATION : GEYLANG ROAD  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : LOH CHOON SIONG (LUO JUNXIONG)  
INSURED VEHICLE : SHC1433S  
INVOLVED PARTY : SNL8840K  
SETTLEMENT SUM : \$5,052.68

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: HONG GHIM GUAN

Signature and Date :

 29/8/24

WITNESS :



Signature and Date :

 29/8/24



# NPH AUTO SERVICE

Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692  
GST Reg No: MX-0869103-NO. Business Reg No: 394773/00D  
E-mail: nphauto@pacific.net.sg



Our Ref :TP0042/06/24

TAX INVOICE NO. :07010

ATTN : MS First Capital Insurance Ltd

Date of

Accident Date :09/06/2024

HONG GHIM GUAN

Policy Number :MA035568

BLK 61 NEW UPPER CHANGI RD

Model :Mercedes Benz GLC250

#04-1204

Veh Reg No :SNL8840K

SINGAPORE 46062

Date :09/07/2024

## LABOUR CHARGES

DEAR SIR

THIS IS TO CERTIFY THAT WE HEREBY AGREED TO  
REPAIR THE ABOVE VEHICLE AT:

LUM SUM

\$4,450.00

Nett Total Before GST

\$4,450.00

Add GST @ 7%

\$400.50

Nett Total After GST

\$4,850.50

(Four Thousand and Seven Hundred Sixty One Only Fifty Cents)



NPH AUTO SERVICE  
(MANAGER)

## INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SHC1433S

Date of Accident

09/06/2024 📅

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... MS First Capital Insurance Ltd

Period of Insurance ..... 01/01/2024 - 31/12/2024

Requested By ..... PEGGY FOO (NPH AUTO SERVI...

Requested Date ..... 10/06/2024 14:43

## Payment details

Request Amount: S\$2

GST Amount: S\$0.18

Total Amount Due (GST Inclusive): S\$2.18

## General Insurance Association

Records Management Centre

GST Registration No: M400017735

Company Name	NPH AUTO SERVICE
Address	Blk 9005 Tampines St 93 #01-246
Remittance Attention To Email & Contact Number	Peggy nphauto@pacific.net.sg 67840663

**Bank Transfer Details**

Beneficiary	NPH AUTO SERVICE
Bank Name	UOB
Bank Address	
Bank Code	7375
Branch Code	032
SWIFT Code	UOVBSG86
Bank Account No.	132-801-980-6
Currency	SGD 5052.68

## Hsiao Tong (LKKAUTO)

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**From:** Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>  
**Sent:** Saturday, 17 August 2024 1:20 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024  
**Attachments:** LKK SURVEY REPORT & PHOTOS.pdf; SNL8840K LOD.pdf

Dear Hsiao Tong,

Please proceed to offer and settle the claim at **\$5,152.68(all-in)**.

Thanks and regards,

**Neo Jie Si**  
Motor Claims

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

DID: 6359 1808 | TEL: 6359 1800 extn 808 | FAX: 6223 0541

Website <http://www.msfirstcapital.com.sg>

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Saturday, August 17, 2024 11:51 AM  
**To:** Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>; Motor\_Claims <Motor\_Claims@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: [SEEK MANDATE] - D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Dear Sirs/Mdm,

Please advise mandate, Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 31 July 2024 9:54 am

**To:** [NeoJieSi@msfirstcapital.com.sg](mailto:NeoJieSi@msfirstcapital.com.sg) <[NeoJieSi@msfirstcapital.com.sg](mailto:NeoJieSi@msfirstcapital.com.sg)>; [motor\\_claims@msfirstcapital.com.sg](mailto:motor_claims@msfirstcapital.com.sg) <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Your ref: **D24005164MFCT/ctpl/js/tpp 2**

Our ref : CD/FCI24060042/Upa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHC1433S(MS FCIL) AND SNL8840K(TP) ON 09/06/2024**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "NPH AUTO SERVICE" at **\$5,152.68(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 8,569.58	\$ 4,850.50 (\$4,450.00 + 9%GST)
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3DAYS X \$100.00)
3. LTA / GEARS SERACH FEE	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 8,871.76</b>	<b><u>\$ 5,152.68</u></b>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/07/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**



**Best Regards,**  
**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, July 11, 2024 4:21 PM  
**To:** [NeoJieSi@msfirstcapital.com.sg](mailto:NeoJieSi@msfirstcapital.com.sg)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

**Best Regards,**  
**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>  
**Sent:** Tuesday, June 11, 2024 5:42 PM  
**To:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Neo Jie Si <[NeoJieSi@msfirstcapital.com.sg](mailto:NeoJieSi@msfirstcapital.com.sg)>  
**Subject:** RE: D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Dear Harminder,

Thank you for the assignment.

Best Regards,  
**Rajes** | Admin  
**LKK Auto Consultants Pte Ltd**

**From:** Rajes (LKK Auto)  
**Sent:** Tuesday, June 11, 2024 3:59 PM  
**To:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Neo Jie Si <[NeoJieSi@msfirstcapital.com.sg](mailto:NeoJieSi@msfirstcapital.com.sg)>  
**Subject:** RE: D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Dear Harminder,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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**From:** Harminder Kaur <[Harminder@msfirstcapital.com.sg](mailto:Harminder@msfirstcapital.com.sg)>  
**Sent:** Tuesday, June 11, 2024 3:41 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Neo Jie Si <[NeoJieSi@msfirstcapital.com.sg](mailto:NeoJieSi@msfirstcapital.com.sg)>; [nphauto@pacific.net.sg](mailto:nphauto@pacific.net.sg)  
**Subject:** FW: D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,  
Harminder Kaur  
Motor Claims  
**MS First Capital Insurance Ltd**  
**16 Raffles Quay**  
**#42-01 Hong Leong Building**  
**Singapore 048581**

**TEL : 6359 1800 | FAX : 6223 0541 |**  
**Website <http://www.msfirstcapital.com.sg>**  
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**From:** Peggy <[nphauto@pacific.net.sg](mailto:nphauto@pacific.net.sg)>  
**Sent:** Tuesday, June 11, 2024 8:54 AM

**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Subject:** ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Dear Sirs

We refer to the above matter and was negligence by your insured driver's SHC1433s.

Attach documents and please arrange your surveyor to survey the car.

REGARDS

PEGGY FOO

NPH AUTO SERVICE

TEL: 67840663

EMAIL: [nphautoservice@gmail.com](mailto:nphautoservice@gmail.com)