

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 31 July 2024 9:55 AM
To: NeoJieSi@msfirstcapital.com.sg; motor_claims@msfirstcapital.com.sg
Cc: Admin A
Subject: [SEEK MANDATE] - D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; SNL8840K LOD.pdf

Your ref: **D24005164MFCT/ctpl/js/tpp 2**
Our ref : CD/FCI24060042/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC1433S(MS FCIL) AND SNL8840K(TP) ON 09/06/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"NPH AUTO SERVICE"** at **\$5,152.68(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 8,569.58	\$ 4,850.50 (\$4,450.00 + 9%GST)
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00 (3DAYS X \$100.00)
3. LTA / GEARS SERACH FEE	\$ 2.18	\$ 2.18
Total	\$ 8,871.76	<u>\$ 5,152.68</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/07/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, July 11, 2024 4:21 PM
To: NeoJieSi@msfirstcapital.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, June 11, 2024 5:42 PM

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>

Subject: RE: D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Dear Harminder,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Rajes (LKK Auto)

Sent: Tuesday, June 11, 2024 3:59 PM

To: Harminder Kaur <Harminder@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>

Subject: RE: D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Dear Harminder,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Tuesday, June 11, 2024 3:41 PM

To: assignments <assignments@lkkauto.com>

Cc: Neo Jie Si <NeoJieSi@msfirstcapital.com.sg>; nphauto@pacific.net.sg

Subject: FW: D24005164MFCT/ctpl/js/tpp 2 : ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Dear Sirs,

Enclosed documents for survey.

Thank You.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay

#42-01 Hong Leong Building

Singapore 048581

TEL : 6359 1800 | FAX : 6223 0541 |

Website <http://www.msfirstcapital.com.sg>

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Peggy <nphauto@pacific.net.sg>

Sent: Tuesday, June 11, 2024 8:54 AM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Subject: ACCD INLVG SNL8840K AND SHC1433S ON 09/06/2024

Dear Sirs

We refer to the above matter and was negligence by your insured driver's SHC1433s.

Attach documents and please arrange your surveyor to survey the car.

REGARDS

PEGGY FOO

NPH AUTO SERVICE

TEL: 67840663

EMAIL: nphautoservice@gmail.com