

LEE BEE KEOW @ ONG BEE KEOW PATRICIA

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 10-07-2024

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIMS DEPT.

78 SHENTON WAY

LEVEL 10 AIG BUILDING

SINGAPORE 079120

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SDY6113P AND SGC 5739X
ALONG MACPHERSON ROAD ON 30-06-2024

I / We, the owner of Vehicle No. SDY6113P which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|-------------------------------------------------|---|------------------|
| 1. Costs of repair | - | \$2236.50 |
| 2. Loss-of-Use/Rental fees <u>5 days</u> | - | \$250.00 |
| 3. <u>Police</u> / GIA report / <u>LTA</u> fees | - | \$2.18 |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u>\$2486.68</u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SDY 6113 P And SGC 5739 X
ALONG MACPHERSON ROAD
ON 30-06-2024

BY THE LETTER OF AUTHORITY, I / We, LEE BEE KEOW @ ONG BEE KEOW PATRICIA
NRIC NO. S6939911 H The owner of Vehicle No. SDY 6113 P

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 02 (day) 07 (month) 2024 (year)



Acknowledged by Owner
(company stamp if applicable)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **ALAN'S UNITED AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,234.50** (Repair Cost), **S\$250.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **SDY6113P** that was damaged pursuant to the accident which occurred on **30/06/2024** (date) along **MACPHERSON ROAD** (location) involving vehicle no/s **SGC5739X**. This is pursuant to the inspection conducted on **04/07/2024** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LEE BEE KEOW @ ONG BEE KEOW PATRICIA** (the third party claimant") of vehicle no. **SDY6113P** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SDY6113P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15th (day) of Aug (month) 2024 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16761

Vehicle Insured : SGC5739X
Accident Date : 30-Jun-2024

Date : 10-Jul-2024

Our Ref : 024128 (AIG) / CHAN

PAGE : 1

LEE BEE KEOW @ ONG BEE KEOW PATRICIA
134 BISHAN STREET 12
#04-163
Singapore 570134

FINAL REPAIR COST FOR HONDA VEZEL SDY6113P
=====

To supply spare parts

To remove & refix rear windscreen
glass and conduct water leak test.

To remove roof lining, front and
rear seats, trim board and carpet

To apply undersealing

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	2,050.00
Add 9% GST :	184.50

Total :	S\$ 2,234.50
	=====

Singapore Dollars Two Thousand Two Hundred and
Thirty Four and Cents Fifty Only

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGC5739X

Date of Accident

30/06/2024



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **20/01/2024 - 19/01/2025**Requested By **KHONG SHI JIE (ALAN'S UNITE...**Requested Date **02/07/2024 17:12**

Payment details

Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CD/AIG24070103/Kma3
AIG Ref: 4963345880SG

09 July 2024

TAN CHAY SWEE
BLK 21 JOO SENG RD
#08-174
SINGAPORE 360021

Dear Sir/ Mdm,

**ACCIDENT INVOLVING SGC 5739X(AIG) AND SDY 6113P AT/ALONG
MACPHERSON ROAD ON 30/06/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SDY 6113P** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

Daphne Lee
Case Handler
DID: 6841 2157
Email: daphnelee@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	04 Jul 2024 18:30	Clim Dtl Modified	Claimant's Name: -> LEE BEE KEOW @ ONG BEE KEOW PATRICIA. Claimant's ID: -> SXX XX911H.	[A] HOW MEI KWAN	
2	04 Jul 2024 18:30	Clim Veh Model Changed	(204735) HONDA VEZEL 1.5 X CVT ABS D/AIRBAG 2WD 5DR (A).	[A] HOW MEI KWAN	
3	04 Jul 2024 18:30	Clim Created	Reg No: SDY6113P. Acct Date: 2024/06/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Alan's United Auto Pte Ltd (HQ)	[A] HOW MEI KWAN	
4	04 Jul 2024 18:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN	
5	04 Jul 2024 18:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/15	[A] HOW MEI KWAN	
6	04 Jul 2024 18:30	Adj Mandate Set	Approved:0.00.Reinspr:Adj decides.	[A] HOW MEI KWAN	
7	04 Jul 2024 18:30	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator	
8	04 Jul 2024 18:30	Label Added	(20224):Field Survey.	[A] Merimen Administrator	
9	04 Jul 2024 18:30	Label Added	(19):Fastlane.	[A] HOW MEI KWAN	
10	04 Jul 2024 18:30	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN	
11	29 Jul 2024 16:04	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN	
12	29 Jul 2024 16:04	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN	
13	29 Jul 2024 16:04	Clim Dtl Modified	JPJ Reg. Date: -> 2017/11/17.	[A] JOANNE LEE KHANG MIN	
14	29 Jul 2024 16:04	Clim Details Notified		[A] JOANNE LEE KHANG MIN	
15	31 Jul 2024 15:50	Adj Mandate Request	Cur Req:2486.68:Liability: 100% (BOLA 27) *Quantum: \$2,486.68(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk	
16	12 Aug 2024 14:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/15. Mandate Remarks: please proceed with settlement at \$2486.68 [COR-\$2,234.50 LOU-\$250 LTA/GIA-\$2.18] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha	
17	12 Aug 2024 14:09	Adj Mandate Set	Approved:2486.68:please proceed with settlement at \$2486.68 [COR-\$2,234.50 LOU-\$250 LTA/GIA-\$2.18] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha	

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3196048	05 Jul 2024 10:48:07	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SDY6113P	SGC5739X	12.00
3208811	29 Jul 2024 16:04:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDY6113P	SGC5739X	12.00