

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 10 July 2024 10:28 AM
To: Chan, Shu Hui Agnes; SUR
Subject: RE: SOMPO REF:CMTD2402183/AGC - FW: PRI - Our Ref: SLT3459T(LeangAuto) ||
Acc Inv: SLT 3459 T & SCR 622 A (Your Insured) On 4 July 2024
Attachments: SLT 3459T preli revised.pdf

Dear Anges,

Enclosed preliminary revised of vehicle SLT 3459T
Date of survey: 4/7/2024
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Monday, July 8, 2024 11:32 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SOMPO REF:CMTD2402183/AGC - FW: PRI - Our Ref: SLT3459T(LeangAuto) || Acc Inv: SLT 3459 T & SCR 622 A (Your Insured) On 4 July 2024

Dear LKK

We herewith enclosed 2 GIA reports and the footage for your attention.

Thank you.

We are working intermittently from home till further notice.

Best Regards

Agnes Chan

Claim Division

D: 6329 5327 | T: 6461 6555



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INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, July 5, 2024 12:13 PM

To: Henry, Irene James <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SOMPO REF:CMTD2402183/AGC - FW: PRI - Our Ref: SLT3459T(LeangAuto) || Acc Inv: SLT 3459 T & SCR 622 A (Your Insured) On 4 July 2024

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Irene,

Please be informed that we have inspected the vehicle SLT 3459T on 4/7/2024

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Thursday, July 4, 2024 3:56 PM

To: Henry, Irene James <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SOMPO REF:CMTD2402183/AGC - FW: PRI - Our Ref: SLT3459T(LeangAuto) || Acc Inv: SLT 3459 T & SCR 622 A (Your Insured) On 4 July 2024

Dear Irene,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

From: Henry, Irene James <irene.henry@sompo.com.sg>
Sent: Thursday, July 4, 2024 3:13 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: SOMPO REF:CMTD2402183/AGC - FW: PRI - Our Ref: SLT3459T(LeangAuto) || Acc Inv: SLT 3459 T & SCR 622 A (Your Insured) On 4 July 2024

Our Reference : CMTD2402183/AGC
Your Reference: SLT3459T(LeangAuto)

Dear LKK Auto Consultants,

Please assign Mr. Marcus Chua as the appointed "SJE" to conduct the survey for SLT 3459T on a without Prejudice and any admission of liability basis for the mentioned vehicle SLT 3459T.

Both parties' reports unavailable as our insured has yet to report.

Please revert your report upon completion of survey to my colleague, Ms. Agnes.

Contact Person: Mr Ng 90286516
Location: Leang Automotive
No. 1 Kaki Bukit Avenue 6 #01-68 Singapore 417883

Note: * Currently intermittently working from home and office.

Best Regards
Irene Henry
Claims Division
D: 6322 4618 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623
Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: bonnie kwok <litigation@bonniekwok.com>
Sent: Thursday, July 4, 2024 2:28 PM
To: Henry, Irene James <irene.henry@sompo.com.sg>
Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Subject: Re: PRI - Our Ref: SLT3459T(LeangAuto) || Acc Inv: SLT 3459 T & SCR 622 A (Your Insured) On 4 July 2024

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Dear Irene,

Please contact Mr. Ng at 90286516.

Regards,
June

On Thu, 4 Jul 2024 at 12:45, Henry, Irene James <irene.henry@sompo.com.sg> wrote:

Our Reference : CMTD2401906/GPL

Your Reference: SLT3459T(LeangAuto)

Without Prejudice

Dear June,

We acknowledge your client agreeing on LKK AUTO CONSULTANTS PTE LTD as the single joint expert.

Please provide us the contact person of Leang Automotive for our surveyor firm to liaise with.

Note: * Currently intermittently working from home and office.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555



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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Thursday, July 4, 2024 11:37 AM

To: Henry, Irene James <irene.henry@sompo.com.sg>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: Re: PRI - Our Ref: SLT3459T(LeangAuto) || Acc Inv: SLT 3459 T & SCR 622 A (Your Insured) On 4 July 2024

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Dear Irene,

Dear Irene,

We refer to the above matter.

Our client has no objection of appointing the motor surveyor LKK Auto Consultants, Marcus Chua stated in your said list to conduct the joint pre-repair survey as a single joint expert.

Regards,

June

On Thu, 4 Jul 2024 at 10:46, Henry, Irene James <irene.henry@sompo.com.sg> wrote:

Our Reference : CMTD2401906/GPL

Your Reference: SLT3459T(LeangAuto)

Without Prejudice

Date: 04.07.2024

EMAIL ONLY

REPLY VIA EMAIL (motorsurvey@sompo.com.sg)

Attention:

M/S BONNIE KWOK LLC

ACCIDENT INVOLVING SCR 622A & SLT3459T ON 04.07.2024.

Dear Sirs,

We refer to your Notice of Accident dated 04.07.2024.

Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 6329 5327/
agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FORMTEAM Consultancy	Gary Soon
		Chow Bo Xiong
		You Jing Feng
	In-house surveyor	Teo See Ling
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

Note: * Currently intermittently working from home and office.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | **T:** 6461 6555



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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Thursday, July 4, 2024 9:14 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI - Our Ref: SLT3459T(LeangAuto) || Acc Inv: SLT 3459 T & SCR 622 A (Your Insured) On 4 July 2024

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Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SLT 3459 T at M/s Leang Automotive, No. 1 Kaki Bukit Avenue 6 #01-68 Singapore 417883.

Regards,

June

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-19 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

UEN No.: 201203547Z

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