

Erofia Motor Trading Pte Ltd (201202259N)

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67527740 Fax: 67528669

E-Mail: erofia@singnet.com.sg

CD1A19240 7089/1103

Ref: EMT2248/24/lt/FBF9488L

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY EMAIL TO LKK

22 July 2024

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #07-16

AIG Building

Singapore 079120

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SLN1991S AND FBF9488L ON 24 JUNE 2024**

We are instructed by our client Durrah Edelinna Binte Shah Rome to claim damages against your insured SLN1991S in connection with a road traffic accident on 24 June 2024 at about 15.20hrs along Jalan Riang with our client's motorcycle registration number FBF9488L

As a result of the accident, our client's motor bike was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Final repair cost as per Surveyor's recommendation	S\$ 3,000.00
2.	Loss of Use (05 days X S\$30.00/day) PRS & Repair days	S\$ 150.00
3.	To provide towing service (receipt attached)	S\$ 70.00

Total to Claim	S\$ 3.220.00
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Attached towing receipt and final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully

Erofia Motor Trading Pte Ltd

Teo Hwa Heng



Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67527740 Fax: 67528669

Co Registration No: 201202259N

AUTHORISATION TO ACT

I/We, Durrah Edelinna Binte Shah Romo ("the third party claimant") of
257 Yishun Ring Road #03-1021 S760257 (address), owner of
FBF 9488L (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. FBF 9488L. That was damaged pursuant to the
accident which occurred on 24 06 2024 (date)
along Jalan Riang (location) involving vehicle no/s
SLW 19915 ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they
deemed fit and the workshop is further authorized to receive payment further to settlement of my
claim with payment cheque/s being made in favour of the workshop - **EROFIA MOTOR
TRADING PTE LTD**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the
other vehicle/s is concerned.


Dated this 04 (day) of 07 (month) 20 24 (year)

Provide always that this discharge of my
claim for damages relating to the damage to
my vehicle shall not prejudice or affect or
preclude me from making a further claim for
general and special damages for my personal
injuries sustained in the same accident.




Signed by "the third party claimant"

(With company stamp if applicable)


Signed by "the workshop"

(With company stamp)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **EROFIA MOTOR TRADING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,500.00** (Repair Cost), **S\$75.00** (Loss of Use/Rental), **S\$70.00** (Disbursement) for vehicle no. **FBF 9488L** that was damaged pursuant to the accident which occurred on **24/06/2024** (date) at/along **JALAN RIANG** (location) involving vehicle no/s **SLN 1991S**. This is pursuant to the inspection conducted on **04/07/2024** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **DURRAH EDELINNA BTE SHAH ROME** (the third party claimant") of vehicle no. **FBF 9488L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBF 9488L** (vehicle no.) as a result of the accident.

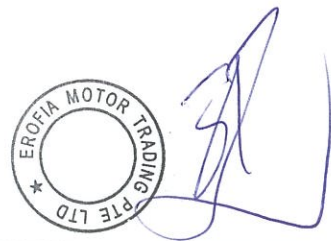
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 07 (month) 20 25 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

EROFIA MOTOR TRADING PTE LTD (201202259N)

1 Kaki Bukit Ave 6 #02-62
Singapore 417883
Tel: 67527740 Fax: 67528669
E-mail: erofia@singnet.com.sg

INVOICE

Number	Date	Page
FBF9488L	22-Jul-24	1

YOUR REF:
VEHICLE NO: FBF9488L
MAKE/MODEL: YAMAHA T135
NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY #07-16
AIG BUILDING
SINGAPORE 079120

ACCIDENT INVOLVING SLN1991S AND FBF9488L ON 24 JUNE 2024

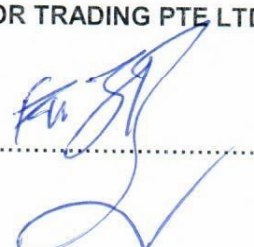
FINAL REPAIR COST AS PER SURVEYOR'S RECOMMENDATION **S\$ 3,000.00**

SUB-TOTAL: S\$ 3,000.00

SINGAPORE DOLLARS: THREE THOUSAND ONLY

TOTAL : S\$ 3,000.00

EROFIA MOTOR TRADING PTE LTD





Hp: 9616 6852

Business Reg.No:52890286E

CASH SALE

NO: 0004382

Date: 27/6/24

Particular: _____

Vehicle No: BF 9488 L Model No: _____

From: Gambas - Detu To: EROK

Time:(Day/Night): _____

Others: _____

CASH \$: 70/-

NOTE: Vehicle is towed at owner 's risk. The Company accepts no responsibility for damages or others
misdemeanour to your vehicle while being towed.

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Monday, July 8, 2024 4:52 PM
To: pohyoukai@gmail.com; koomama@gmail.com
Cc: Hsiao Tong (LKKAuto)
Subject: RE: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLN1991S(AIG) AND FBF9488L AT/ALONG JALAN RIANG ON 24/06/2024

Re-send.

AIG ref : 8445540809SG

Dear Sir/Madam,

ACCIDENT INVOLVING SLN1991S(AIG) AND FBF9488L AT/ALONG JALAN RIANG ON 24/06/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from [FBF 9488L](#) against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information([Police Investigation Result](#)) to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yan (LKK Auto)
Sent: Monday, July 8, 2024 4:22 PM
To: pohyoukai@gmail.com; koomama@gmail.com
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLN1991S(AIG) AND FBF9488L AT/ALONG JALAN RIANG ON 24/06/2024

AIG ref : 8445540809SG

Dear Sir/Madam,

ACCIDENT INVOLVING SLN1991S(AIG) AND FBF9488L AT/ALONG JALAN RIANG ON 24/06/2024

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Jul 2024 14:42	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	04 Jul 2024 14:42	Clm Veh Model Changed	(204957) YAMAHA T135 135cc.	[A] HOW MEI KWAN
3	04 Jul 2024 14:42	Clm Created	Reg No: FBF9488L. Acct Date: 2024/06/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Erofia Motor Trading Pte Ltd - (kaki Bukit) (HQ)	[A] HOW MEI KWAN
4	04 Jul 2024 14:42	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	04 Jul 2024 14:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/15	[A] HOW MEI KWAN
6	04 Jul 2024 14:42	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	04 Jul 2024 14:42	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	04 Jul 2024 14:42	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	04 Jul 2024 14:44	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	04 Jul 2024 14:44	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	04 Jul 2024 17:25	Clm Dtl Modified	Claimant's Name: - -> DURRAH EDELINNA BTE SHAH ROME. Claimant's ID: -> T0044040F.	[A] HOW MEI KWAN
12	29 Jul 2024 14:44	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	29 Jul 2024 14:44	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	29 Jul 2024 14:44	Clm Dtl Modified	JPJ Reg. Date: -> 2012/02/06.	[A] JOANNE LEE KHANG MIN
15	29 Jul 2024 14:44	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	25 Feb 2025 14:11	Ins Email Updated	[None] -> [pohyoukai@gmail.com]	[A] NA MENG YAN
17	25 Feb 2025 14:11	Clm Dtl Modified	Insured Address 1: -> 2 DAISY ROAD. Insured Address 2: -> #02-05. Insured PostCode: -> 359425. Insured City: -> 1277.	[A] NA MENG YAN
18	25 Feb 2025 14:14	Adj Mandate Request	Cur.Req:1645.00:Liability: 50% (OID successfully claim 50% from TP insurer) *Quantum: \$ 1,645.00(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
19	15 Apr 2025 16:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/15. Mandate Remarks: please proceed with settlement @ \$1645.00 [COR-\$3000 LOU-\$150 @ 50% liability = \$1575.00 towing: \$70] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
20	15 Apr 2025 16:04	Adj Mandate Set	Approved:1645.00:please proceed with settlement @ \$1645.00 [COR-\$3000 LOU-\$150 @ 50% liability = \$1575.00 towing: \$70] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date FromDate ToAudit Type

None

Go

ACTIVITY
No record
Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3196165	05 Jul 2024 12:53:23	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBF9488L	SLN1991S	12.00
3208674	29 Jul 2024 14:44:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBF9488L	SLN1991S	12.00