

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 12 June 2024 2:01 PM
To: CHARMAINE KONG
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: 24/24/24/VC05/029358- YP 2500E / Our Ref: SBU 338S Date of Accident: 07.06.2024 *** LKK REF: CASE-24060004
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, June 12, 2024 11:06 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>; Jenny Lim <jenny.lim@laihuat.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: 24/24/24/VC05/029358- YP 2500E / Our Ref: SBU 338S Date of Accident: 07.06.2024

Dear Charmaine,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist **CASE-24060004**.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, June 11, 2024 4:43 PM

To: Jenny Lim <jenny.lim@laihuat.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your Ref: 24/24/24/VC05/029358- YP 2500E / Our Ref: SBU 338S Date of Accident: 07.06.2024

Lonpac External - General

Lonpac External - General

Dear Rajes,

Please forward the attached video link below to the handler to revert to workshop on liability.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jenny Lim <jenny.lim@laihuat.com.sg>

Sent: Tuesday, June 11, 2024 3:58 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your Ref: 24/24/24/VC05/029358- YP 2500E / Our Ref: SBU 338S Date of Accident: 07.06.2024

Dear Charmaine

Please find below the dropbox link for the video footage:

<https://www.dropbox.com/scl/fi/289vu8zkstger7aiqvb2g/USE-THIS-Video-Footage.mp4?rlkey=max9xk72j94f2g8fd4vrso5m3&st=r5sfiq5r&dl=0>

Please let us hear from you soon.

Thank you.

Kind regards.

Jenny Lim
LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, 11 June 2024 3:48 pm

To: Jenny Lim <jenny.lim@laihuat.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Your Ref: 24/24/24/VC05/029358- YP 2500E / Our Ref: SBU 338S Date of Accident: 07.06.2024

Lonpac External - General

Lonpac External - General

Without prejudice

Dear Jenny,

Liability not sure. Please forward us video evidence.

My insured report as follows:

Describe Circumstance of the Accident

** NOTE: PLEASE TAKE NOTE THAT YOUR INSURER HAVE 14 DAYS TIME FRAME for you to submit OWN DAMAGE Claim under your Own Comprehensive policy. Pls check your policy for more information.

() Claim Own Policy () Claim Third party (☒) Reporting Only

() Claim OD/ TP at other workshop (_____)

Sketch Plan

A: YP2500E
W2 WORKERS - M)
B: SBU3385

Vehicle No: YP2500E (Lonpac)
Date & Time: 07/06/24 @ 1900 (Clear/dry)

I stopped at the slip road, to look out for vehicles in main road.
Motor car SBU3385 came from behind and squeeze through from my left,
as a result, collided onto the front left portion of my stopped lorry.
No injuries involved.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jenny Lim <jenny.lim@laihuat.com.sg>
Sent: Tuesday, June 11, 2024 3:45 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Subject: RE: Your Ref: YP 2500E / Our Ref: SBU 338S Date of Accident: 07.06.2024

Dear Charmaine

We refer to the above matter.

Please can you confirm whether liability is in our client's favour?

We look forward to hear from you soon.

Thank you.

Kind regards.

Jenny Lim
LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Monday, 10 June 2024 12:12 pm
To: Jenny Lim <jenny.lim@laihuat.com.sg>; assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: YP 2500E / Our Ref: SBU 338S Date of Accident: 07.06.2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Jenny,

Insured YP2500E has not reported.

Please amend my insured's vehicle number in your client's GIA report.

We are appointing LKK for the survey.

Aside to LKK Rajes, FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jenny Lim <jenny.lim@laihuat.com.sg>
Sent: Monday, June 10, 2024 12:07 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: YP 7500E / Our Ref: SBU 338S Date of Accident: 07.06.2024

Dear Charmaine

The vehicle number should be YP 2500E.

Thank you.

Kind regards.

Jenny Lim
LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Monday, 10 June 2024 11:53 am
To: Jenny Lim <jenny.lim@laihuat.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Your Ref: YP 7500E / Our Ref: SBU 338S Date of Accident: 07.06.2024

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Jenny,

Please confirm if our insured vehicle number. YP7500E is not our insured.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jenny Lim <jenny.lim@laihuat.com.sg>
Sent: Monday, June 10, 2024 11:40 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Your Ref: YP 7500E / Our Ref: SBU 338S Date of Accident: 07.06.2024

Dear Sir

We refer to the above matter.

1. Please can you arrange to survey our client's vehicle no. SBU 338S today?
2. Please advise officer in charge and confirm whether liability is in our client's favour?

Supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim

LAI HUAT (MENG KEE) MOTOR PTE LTD
160 Sin Ming Drive
#04-01, #04-02 & #07-03
Sin Ming Autocity
Singapore 575722
Tel: 64538110
Fax: 64596267

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.