

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Tuesday, 18 June 2024 8:21 AM
To: Claims
Cc: SUR
Subject: RE: OWN DAMAGE CLAIM FOR SMC 1230 B DATED 07/6/2024

Dear En Qi,

As instructed by our client, please proceed to repair the insured vehicle **SMC 1230B (Excess \$400/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, June 15, 2024 9:23 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SMC 1230 B DATED 07/6/2024

Dear LKK,

Kindly advise repair approval.

We look forward to your reply.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 14 June 2024 1:22 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SMC 1230 B DATED 07/6/2024

Dear LKK,

The survey had been carried out today by Surveyor – Steve already.

Kindly advise repair approval.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9924 **f.** +65 6841 1183

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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 12 June 2024 1:32 pm

To: 'Rajes (LKK Auto)' <rajes@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OWN DAMAGE CLAIM FOR SMC 1230 B DATED 07/6/2024

Dear Rajes,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Tuesday, 11 June 2024 12:43 pm

To: Claims <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OWN DAMAGE CLAIM FOR SMC 1230 B DATED 07/6/2024

Dear George,

Noted with thanks.

We will arrange accordingly.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, June 11, 2024 11:29 AM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGE CLAIM FOR SMC 1230 B DATED 07/6/2024

Dear all,

Please register an own damage claim for the above mentioned vehicle.

Attached is the GIA report for your reference.

Kindly arrange for car survey on coming Friday 14/6@1030am, at Audi Ubi 55 rd1 , owner waiting.

We will send you the repair estimate once is available.

Video footage is available and uploaded.

Thank you

**Best regards,
George Wong
Claims advisor**

· PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 **d.** 66900293

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