Veron Chen (LKKAuto)

Thanks & Best Regards,

Jaime Tay Su Peng < Jaime Tay@msfirstcapital.com.sg> From: Sent: Monday, 14 October 2024 9:22 AM Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) To: Cc: Veron Chen (LKKAuto); MTPRI RE: PRI for SNL6080A - Our Insured: SHF387H on 25.02.2024 Our Ref: Subject: D24001796MFSH/Strides/CJ/TPD-1--FOR APPROVAL Dear Veron, My apologies for the late reply. Please proceed with direct settlement with recommended amount \$13,130.75. Best regards, **Jaime Tay Motor Claims MS First Capital Insurance Ltd** 16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581 DID: 6359 1806 | F: 6223 0541 | Reg. No. 195000106C Website http://www.msfirstcapital.com.sg A member of MS&AD INSURANCE GROUP Personal Data Protection Act 2012 ("PDPA"): Under the PDPA, there are various requirements that regulate the processing of your personal data. ${\it Please \ refer \ to} \ \underline{\it www.first-insurance.com.sg} \ for \ details \ of \ PDPA \ Personal \ Data \ Collection \ Statement.$ Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail. From: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnave@stridespremier.com.sg> Sent: Monday, 9 September 2024 5:04 pm To: Jaime Tay Su Peng < Jaime Tay@msfirstcapital.com.sg> Cc: Veron Chen (LKKAuto) < veronchen@lkkauto.com>; MTPRI < MTPRI@smrt.com.sg> Subject: FW: PRI for SNL6080A - Our Insured: SHF387H on 25.02.2024 Our Ref: D24001796MFSH/Strides/CJ/TPD-1--FOR APPROVAL EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity. Our Ref: TAX/02/24/2061 Dear Jaime, For your approval.

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421

STRIDESPREMIER

⊕www.stridespremier.com.sg ⊕@Stridespremier

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Monday, 9 September 2024 4:53 pm

To: MTPRI <MTPRI@smrt.com.sg>; SUR <sur@lkkauto.com>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<HuaYen.Ong@stridespremier.com.sg>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu

<RachelWu@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>

Subject: FW: PRI for SNL6080A - Our Insured: SHF387H on 25.02.2024 Our Ref: D24001796MFSH/Strides/CJ/TPD-1--

FOR APPROVAL

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Dear Hua Yen,

Any update for approval?

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: <u>sur@lkkauto.com</u> fax:6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 23 August 2024 3:52 PM

To: MTPRI < MTPRI@smrt.com.sg>; SUR < sur@lkkauto.com>; Ong Hua Yen (Strides Automotive Services Pte Ltd)

<HuaYen.Ong@stridespremier.com.sg>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<a href="mailto:-<a href="mailto: (Ana.Magnaye@stridespremier.com.sg"><a href="mailto:; Esther Lim <a href="mailto:; Rachel Wu

<RachelWu@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>

Subject: RE: PRI for SNL6080A - Our Insured: SHF387H on 25.02.2024 Our Ref: D24001796MFSH/Strides/CJ/TPD-1--

FOR APPROVAL

Dear Hua Yen,

Enclosed preliminary revised of vehicle SNL 6080A

Date of survey: 22/8/2024

Number of days (estimated): 4 days

For your approval please.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) < rajes@lkkauto.com>

Sent: Wednesday, July 3, 2024 1:56 PM

To: MTPRI < MTPRI@smrt.com.sg>; assignments < assignments@lkkauto.com>; SUR < sur@lkkauto.com>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<Ana.Magnaye@stridespremier.com.sg>; Esther Lim <EstherLim@msfirstcapital.com.sg>; Rachel Wu

<RachelWu@msfirstcapital.com.sg>; Henry Kao <HenryKao@msfirstcapital.com.sg>

Subject: RE: PRI for SNL6080A - Our Insured: SHF387H on 25.02.2024 Our Ref: D24001796MFSH/Strides/CJ/TPD-1

Dear Hua Yen,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

From: MTPRI < MTPRI@smrt.com.sg Sent: Wednesday, July 3, 2024 11:56 AM

To: assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<Ana.Magnaye@stridespremier.com.sg>; MTPRI < MTPRI@smrt.com.sg>; Esther Lim

< EstherLim@msfirstcapital.com.sg>; Rachel Wu < RachelWu@msfirstcapital.com.sg>; Henry Kao

<HenryKao@msfirstcapital.com.sg>

Subject: FW: PRI for SNL6080A - Our Insured: SHF387H on 25.02.2024 Our Ref: D24001796MFSH/Strides/CJ/TPD-1

Ref: TAX/02/24/2061

Dear Rajes,

Kindly survey on "Without Prejudice" basis.

TP: SNL6080A Insured: SHF387H

Workshop: Vantage Automotive Limited

Thank you.

Regards,

Hua Yen Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg>

Sent: Wednesday, 3 July 2024 11:13 am **To:** MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) < HuaYen.Ong@stridespremier.com.sg; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) < Ana.Magnaye@stridespremier.com.sg; Muhammad Danial Ishak < danial.ishak@simedarby.com.sg; Yeu Roger < yeu.roger@simedarby.com.sg; Clement Chia Cher Yang < yeu.roger@simedarby.com.sg; Clement Chia Cher Yang < yeu.roger@simedarby.com.sg; Henry Kao yeu.roger@simedarby.com.sg; Henry Kao <a href="

Subject: PRI for SNL6080A – Our Insured: SNF387H on 25.02.2024 Our Ref: D24001796MFSH/Strides/CJ/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards, Joanne Tan Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581 D: 6359 1800| F: 6223 0541 | Reg. No. 195000106C

Website http://www.msfirstcapital.com.sg

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From: Muhammad Danial Ishak < danial.ishak@simedarby.com.sg >

Sent: Tuesday, July 2, 2024 6:33 PM

To: Motor Claims < Motor Claims@msfirstcapital.com.sg>

Cc: Yeu Roger < yeu.roger@simedarby.com.sg>; Clement Chia Cher Yang < clement.chia.cy@simedarby.com.sg>;

Katherine Chong < katherine.chong@simedarby.com.sg>

Subject: LIABILITY CLEARANCE FOR SNL6080A AGAINST SNF387H (MS FIRST CAPITAL INS). DOA.25.02.24

Dear Officer,

Refer to the above matter.

Attached our claimant's GIA report & supporting documents for your consideration.

Please advise if liability is clear for us to proceed with direct settlement.

Thank You.

Best Regards,

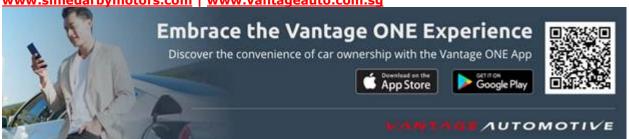
Danial Ishak

Customer Service Advisor, Body & Paint

Vantage Automotive Limited

305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942 T: +65 9690 4556 F: +65 6477 7300 E: danial.ishak@simedarby.com.sq

www.simedarbymotors.com | www.vantageauto.com.sg



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