

## Mei Kwan (LKKAuto)

---

**From:** Rajes (LKK Auto)  
**Sent:** Wednesday, 3 July 2024 11:50 AM  
**To:** Motor Claim - III; assignments; Admin A  
**Subject:** RE: [EXTERNAL] - PRI - SMH8621J - DOA (01.07.2024)

Dear Jacelyn,

Thank you for the assignment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, July 3, 2024 9:58 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** 'Carsmith' <info@carsmith.biz>  
**Subject:** RE: [EXTERNAL] - PRI - SMH8621J - DOA (01.07.2024)

OUR VEH: SMH8621J

YR VEH: GBM3323G

DOA: 01.07.2024

Dear Surveyor,

Please conduct a survey on TP vehicle **SMH8621J** and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Jacelyn Loh**

Motor & Work Injury Claims Dept

India International Insurance Pte Ltd

6 Raffles Quay, #22-00,

Singapore 048580

Tel: 6347 6100 (EXT 246)

Email: [jacelyn.lohCL@III.COM.SG](mailto:jacelyn.lohCL@III.COM.SG)

Co. Reg Number: 198703792K

---

**From:** Carsmith <[info@carsmith.biz](mailto:info@carsmith.biz)>  
**Sent:** Tuesday, July 2, 2024 5:16 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Re: [EXTERNAL] - PRI - SMH8621J - DOA (01.07.2024)

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Secured by Check Point

Hi Jacelyn loh,

We would to choose LKK Auto Consultants Pte Lte to survey the vehicle.

Vehicle in

Thanks

Alex Beh

On 2/7/2024 4:39 pm, Motor Claim - III wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

1. Autolyst Pte Ltd
2. Form Team Adjusters Pte Ltd
3. LBS Auto Consultants Pte Ltd
4. LKK Auto Consultants Pte Ltd
5. Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

**Jacelyn Loh**

Motor & Work Injury Claims Dept  
India International Insurance Pte Ltd  
6 Raffles Quay, #22-00,

Singapore 048580  
Tel: 6347 6100 (EXT 246)  
Email: [Jacelyn.lohCL@III.COM.SG](mailto:Jacelyn.lohCL@III.COM.SG)  
Co. Reg Number: 198703792K

---

**From:** [info@carsmith.Biz](mailto:info@carsmith.Biz) <[info@carsmith.biz](mailto:info@carsmith.biz)>  
**Sent:** Tuesday, July 2, 2024 2:55 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** [EXTERNAL] - PRI - SMH8621J - DOA (01.07.2024)

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Secured by Check Point

**WITHOUT PREJUDICE**

**OUR REF:** td {border: 1px solid #cccccc;}br {mso-data-placement:same-cell;}A2407-001-SMH8621J  
**YR REF:** TO BE ADVISED  
**OUR VEH:** SMH8621J  
**YR VEH:** GBM3323G  
**DOA:** 01.07.2024

**LOC:** STAMFORD ROAD TOWARDS QUEEN STREET JUNCTION

---

**INDIA INTERNATIONAL INSURANCE PTE LTD**

64 CECIL STREET,  
SINGAPORE 049711

**02.07.2024**

**ACCIDENT INVOLVING MOTOR VEHICLE SMH8621J AND GBM3323G ALONG STAMFORD ROAD TOWARDS QUEEN STREET JUNCTION ON 01.07.2024, TIME 18:05 PM.**

Dear Sir/Madam,

We act for the owner of vehicle no. **SMH8621J.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**CARSMITH PRIVATE LIMITED**

**8 KAKI BUKIT AVE 4**

**#04-35 Premier**

Singapore 415875

Person In-Charge: Alex / Susian

Mobile Number: 9091 0000 / 9610 8000

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

--

Susian  
CARSMITH PTE LTD  
PREMIER @ 8 KAKI BUKIT AVE 4  
#04-35  
Singapore 415875  
Person In-Charge: Alex / Susian  
Mobile Number: 9091 0000 / 9610 8000

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the

individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”

--

Regards,

Alex Beh

CARSMITH PTE LTD  
Premier@ 8  
Kaki Bukit Ave4  
# 04-35  
Singapore415875

Mobile : 9091 0000



Virus-free. [www.avg.com](http://www.avg.com)

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”